

DSC Credit Committee Scorecard – August 2023

| Subject Areas | Areas to cover | Monthly RAG |
|---|---|--|
|  | <ul style="list-style-type: none"> Percentage of Cash Collected by Payment Due Date Percentage of Cash Collected by Payment Due Date +3 | <ul style="list-style-type: none"> 99.55% collected by Payment Due Date. 99.84% collected by Payment Due Date +3 |
|  | <ul style="list-style-type: none"> Credit Agency Updates | <ul style="list-style-type: none"> 88% customers secured with a credit rating with Experian or Creditsafe. 7% of customers prepay for services, 5% have fixed security in place (LOC/PCG/DD). No concerns resulting from daily credit agency alerts. |
|  | <ul style="list-style-type: none"> Failed Users Debt | <ul style="list-style-type: none"> Total debt of £554,679.63 being pursued through administrators via regular updates. Dividend payments received to date for outstanding debt £5,685.48 |
|  | <ul style="list-style-type: none"> Escalations to Committee | <ul style="list-style-type: none"> No escalation to committee this reporting month. |
|  | <ul style="list-style-type: none"> Invoicing Issues Late Paid Interest | <ul style="list-style-type: none"> No invoicing issues reported. 7 Late Payment Invoices issued for invoices paid late in August with a financial value of £592.49. |
|  | <ul style="list-style-type: none"> Focus Areas for next quarter | <ul style="list-style-type: none"> Continue early engagement with customers leading up to payment due date. Continue to monitor closely organisation's using Credit Agency alerts/reporting. |