



CSSC Programme Dashboard



September 2022

Programme Health – RAG

Overall Programme Status	Previous	Current	The programme is reflective of a Green Status
Programme Plan	Previous	Current	
Risk Profile	Previous	Current	The Programme continues to be in a healthy state and we have seen resolutions to a number of the issues we called out last month, however we have identified and resolved one further issue which I have referred to below.
Resources	Previous	Current	

Executive Summary

Upcoming Activities & Milestones (Next Month)

- **Irregularities with File Sequence Numbers for the new CSS files (BRR, TMC & ASN file types)** – we are continuing to provide information to AMT to enable them to identify a fix. AMT are currently testing a fix, we are still pending a deployment date for the fix to be issued to us.
- **Files unable to be processed/issued due to ‘special characters’ with the file** – Issue has been fixed
- **Users experiencing issues with accessing Portal** – Ticket volumes under 50 due to the many drop in sessions that have been hosted over the past two to three weeks. Individual comms have been issued in response to every ticket raised
- **Missing Secured Active Messages (SAM’s)** – Fix has been implemented by Landmark which we are actively tracking. We have not received any missing SAM’s post the fix but we have been experiencing late SAM’s which we have raised with DCC. We continue to communicate with DCC in relation to the next steps for bringing the systems into sync and how the missing SAM’s will be issued to us for processing into UK Link.
- **Class 3 & 4 reads not being estimated at transfer** – A comm has been issued to confirm from CSS Go Live, estimates have not been calculated for these sites. A fix has been identified, is currently in testing with a date of Friday 2nd September for implementation. Further comms will be issued to confirm progress

- Continued Business change activities which includes new operating model
- Continued Post Implementation Support Activities
- Movement for adoption of the Programme into BAU remains a focus area for adoption as soon as possible