



**September CoMC  
CMS Rebuild Update**

# Progress to Date

- MNC will be delivered as a soft launch to the Customer Focus Group attendees at the beginning of October [target 10<sup>th</sup> October] where Users can ensure all is working as expected and then it will be rolled out to all customers on the launch date.
- To accommodate multiple Projects going live in October MNC and SUT will be implemented together on 26<sup>th</sup> October. Change packs have/will be published to ensure all customers are aware and can impact assess any changes. Transition arrangements will be agreed and have been / will be communicated as we move contacts from old CMS to new CMS.
- A new parent XRN has been raised as per ChMC in August; XRN 5556. This replaces the previous XRN5343 that was for analysis only. Each release will have its own XRN so that customers can track progress on the Change Page, for Release 1 XRN556.a has been raised
- The CMS Rebuild webpage (<https://www.xoserve.com/products-services/data-products/contact-management-service-cms/cms-rebuild-product/> ) contains the link to register for future Customer Focus Groups which are captured below, please note the agenda for the Focus Groups will be issued 7 days prior to the session:

Date	Time Start	Time end
09/09/2022	10:00	12:00
14/10/2022	10:00	12:00
08/11/2022	10:00	12:00
09/12/2022	10:00	12:00
10/01/2023	10:00	12:00
07/02/2023	10:00	12:00
07/03/2023	10:00	12:00

- The September Customer Focus Group, will focus on the launch details and the new DUP process which we are targeting to deliver in early December. The high level roadmap can be seen on the next slide, please note that this could change based on Industry priorities and complexities.
- Further updates will be provided in October ChMC.

# Product Delivery Roadmap

