



CoMC CMS Rebuild July Update

13/07/2022

Progress to Date

- The CMS Rebuild Team have now completed the Meter Number Creation Process (MNC) and have commenced building the new Supplier Theft of Gas (SUT).
- After the User Story sizing exercise to estimate the scale of Release 1 the number of processes remains at two. We had previously advised that we were investigating if Address Amendments (ADD) could be included. However, due to the complexities of the process it would not be able to be delivered in time for Release 1. A good proportion of the generic functionality has been developed in order to build MNC and SUT and therefore we are anticipating that we can release additional processes more quickly in a number of releases to ensure customers receive the benefit of the new CMS as soon as possible. Release 1.1 will follow shortly after Release 1 containing the Duplicates (DUP) process.
- Release 1 is still targeted to be released in October / November 2022. The delivery date will be communicated out by the end of July.
- We are launching Alpha Trials in July to the Customer Focus Group attendees. This will provide those attendees access to a sandbox environment which they can navigate through the processes as they are being developed. Alpha Trials will enable us to obtain real-time feedback from customers on the solution, showcase Agile delivery and generate familiarisation. This will assist with the Beta Trials (External UAT) rollout which we are currently scheduling for September 2022. Additional information can be found on the following slide, this will also be discussed in detail at the Customer Focus Group on 06 July 2022.
- The CMS Rebuild webpage (<https://www.xoserve.com/products-services/data-products/contact-management-service-cms/cms-rebuild-product/>) contains the link to register for future Customer Focus Groups which are captured below, please note the agenda for the Focus Groups will be issued 7 days prior to the session:

Date	Time Start	Time end
09/08/2022	10:00	12:00
09/09/2022	10:00	12:00
14/10/2022	10:00	12:00
08/11/2022	10:00	12:00
09/12/2022	10:00	12:00
10/01/2023	10:00	12:00
07/02/2023	10:00	12:00
07/03/2023	10:00	12:00

- Further updates will be provided in August CoMC.

Alpha Trials – Customer Focus Group

- The CMS Rebuild Customer Focus Group (CFG) contains attendees from 21 Organisations (below), who will be invited to partake in Alpha Trials.
 - DNs – 15 individual attendees
 - IGTs – 12 individual attendees
 - Large Shippers – 12 individual attendees
 - I&C Shippers - 13 individual attendees
 - Small and Medium Shippers – 4 Individual attendees
- Key benefits of Alpha Trials
 - Confirmation from a target customer group that the system is working as expected
 - Obtain early feedback on User Interface and Customer Journey
 - Obtain early insight into user behaviour
 - Generates familiarisation with the software for customers
 - Produces considerations for the Beta (External UAT) phase
- Proposed Timeline

