



PAC Agenda Item 4.1

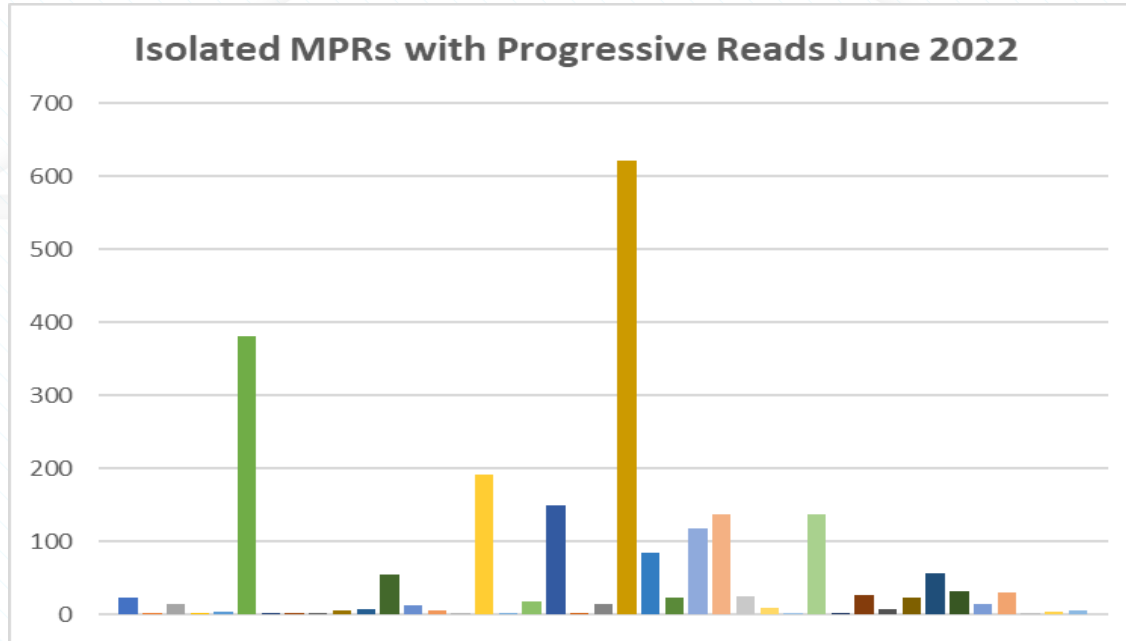
Isolated Sites With Progressive Reads

PAC 14th June 2022

Actions Taken Since April PAC

- Contacted additional Shippers to highlight remaining Isolations within their ownership.
- Included a further communication to Shipper with Highest Amount of MPRs still Isolated (previously notified twice)
- Requested a response of proposed resolution actions by End of May to report at June PAC (response received from Shippers so far was very positive and good feedback to add to the process)

Isolated Sites With Progressive Reads – June 2022

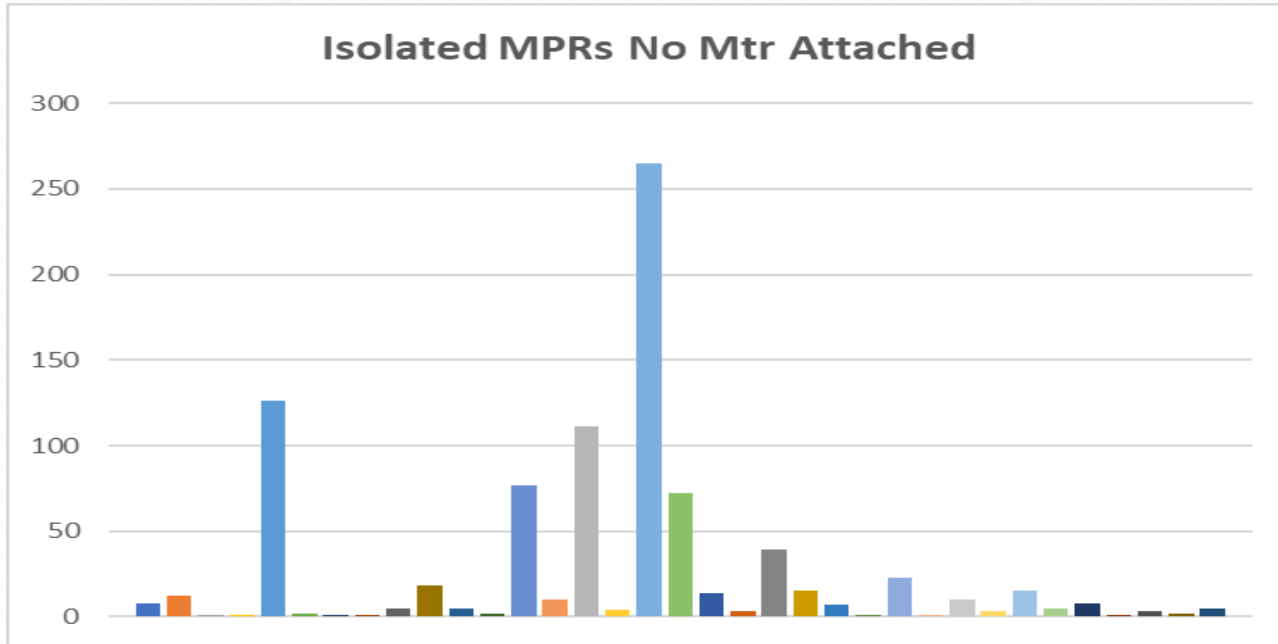


There is now a total of 2267 MPRs in the Isolated / Progressive Reads pot. Decrease of 373 MPRs or 16.45% since the last update.

New Investigation Following Feedback

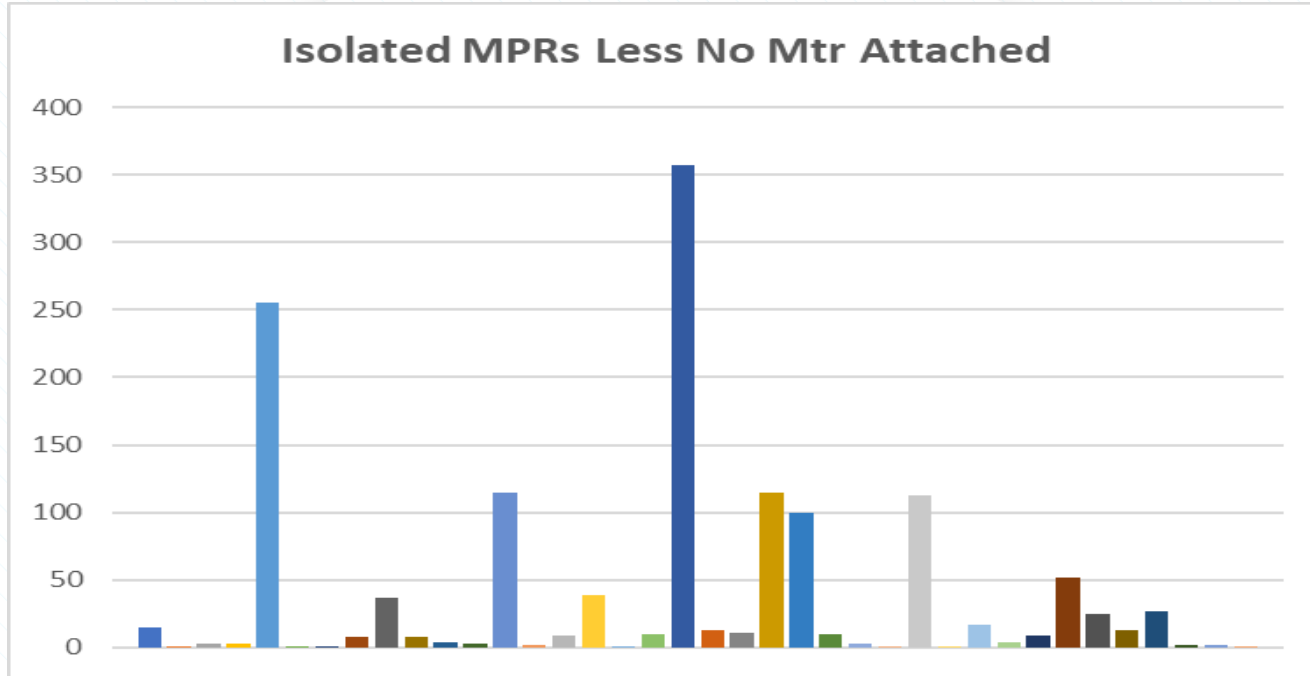
- Feedback received from Shippers regarding Meter Removals within this Isolations pot.
- Comparison completed against Correla core systems to confirm that Meter Removal Updates had been received.

Isolated MPRs with Meter Removed



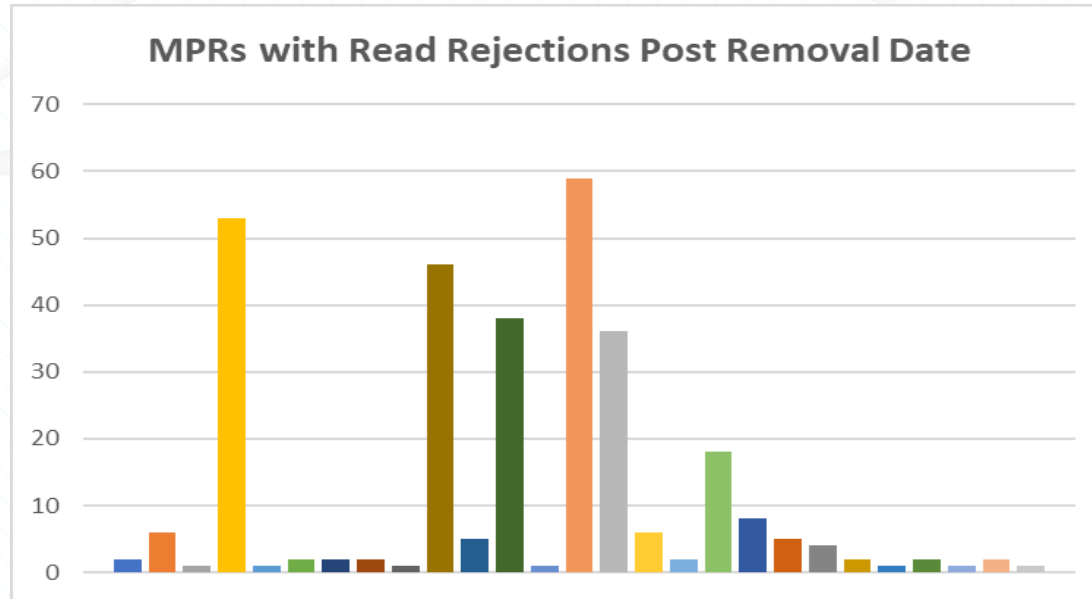
Feedback received of Isolated Meters now being removed. This equates to 876 MPRs or 38.6 % of the remaining MPRs.

Isolated MPRs Less Meter Removals



Remaining 1391 MPRs Isolated and Meters still attached. Highest contributor still has 25% of this pot

Read Rejections Post Removal Date



Of the 876 MPRs flagged with a Meter Removal there are 307 (35%) where read rejections have been received post removal date.

Additional Actions

- Correla to arrange a meeting with highest contributing Shipper to confirm next steps and any further assistance we can provided
- Investigate / highlight read rejections post removal date to impacted Shippers
- Next progress update to be presented at July PAC meeting.

The image features a stylized house-shaped frame with a gabled roof and a window. The window is divided into four vertical panes. The logo 'xserve' is centered within the window. The 'x' is composed of two overlapping chevron shapes, one pointing right and one pointing left, in a dark blue color. The 'serve' part is in a lighter blue, lowercase sans-serif font. The background of the entire image is a light blue with a fine, repeating diagonal line pattern. A solid cyan horizontal bar is at the bottom.

xserve