



## **Performance Reporting Timelines**

*PAC Strategic Workshop  
24 May 2022*

# Objective

- Provide an overview of timelines for reporting to PAC
- Clarify timings of availability of data to PAFA/PAC

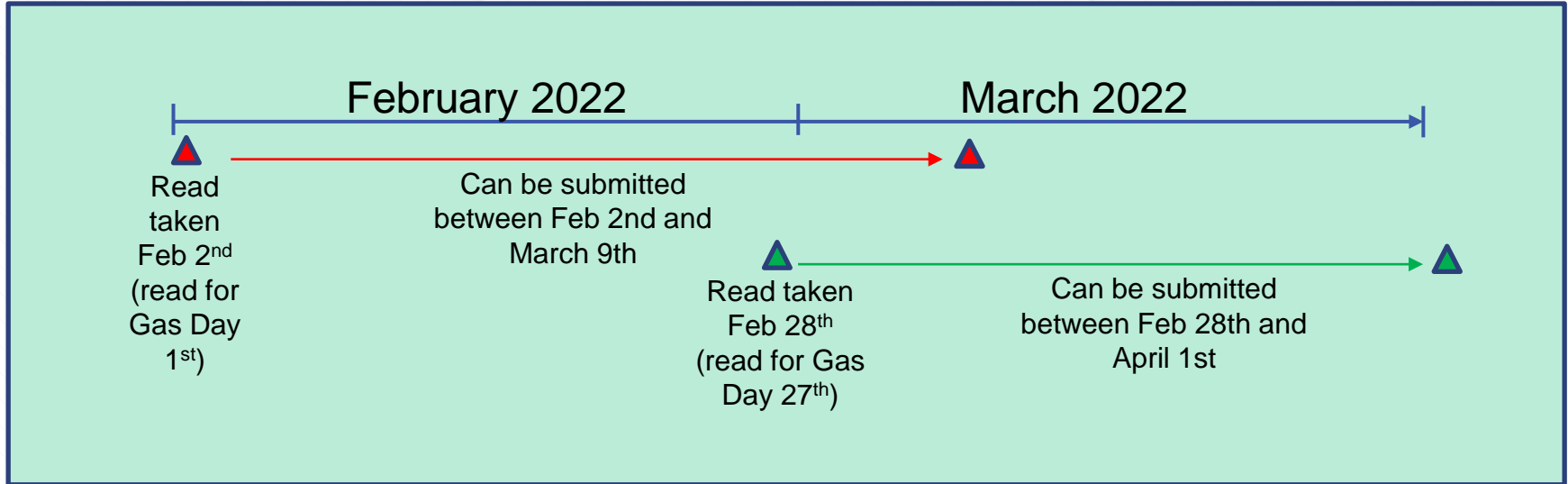
# UNC NDM Read Submission Obligations

Class and Meter Read Frequency	Expected read submission frequency	Minimum gap since last accepted read	Maximum allowed age of readings
Class 3	Daily in batches, expected to be submitted weekly	1 day	10 calendar days
Class 4 Monthly	Monthly	7 calendar days	25 Business Days
Class 4 Annual, AQ >73,200 kWh	Annual	14 calendar days	25 Business Days
Class 4 Annual	Annual	25 calendar days	25 Business Days

More background and guidance available on Xoserve Website on “Help and Support” pages:  
<https://www.xoserve.com/help-centre/supply-points-metering/submitting-reads/>

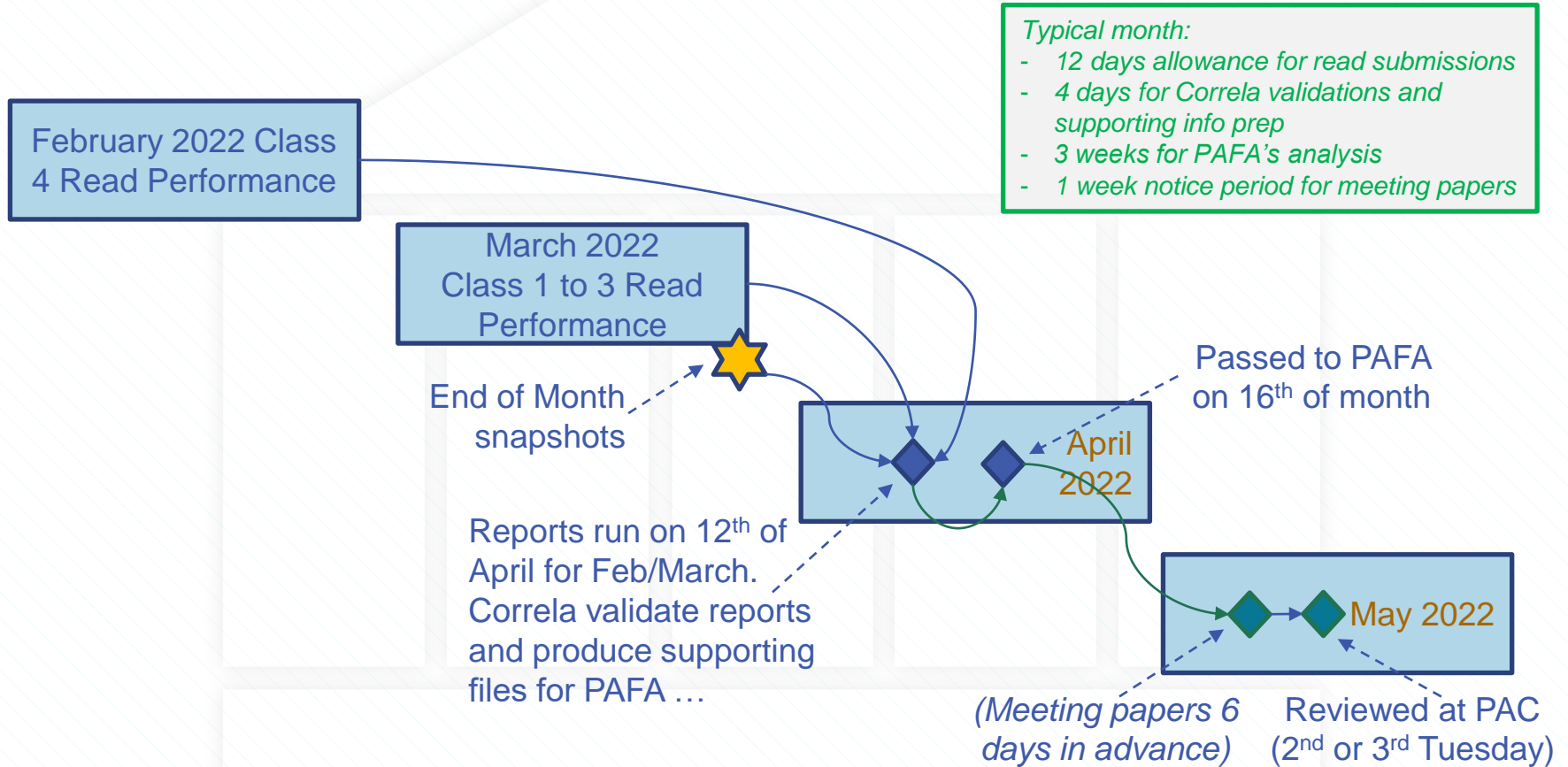
# Class 4 Meter Read Submission

4



- Class 4 read submission allowed up to 25 Supply Point Systems Business Days after meter read date (UNC M5.9.4)
- This means that performance cannot be completely assessed until at least one month after the performance month
- Further time is needed to collate, validate and assess performance ...

# PAC Reporting Lifecycle - Example



# Data Availability in DDP

- Data Discovery Platform is Xoserve's self-service data visualisation tool
- DDP is refreshed daily from Xoserve's core systems and usually updates 2 days behind core systems – i.e. data displayed is as at D-2
- Read performance is not displayed until a read window is fully complete: Month+1 for Class 1 to 3 and Month +2 for Class 4
- Reporting read performance any sooner would give incomplete and misleading results

# Appendix: UNC Read Obligations

- Cyclic Meter Readings
  - Class 1 Supply Meter points
    - Daily reads submitted by GFD+1 (Section M5.6)
  - Class 2 Meter Points
    - Daily reads submitted by GFD+1 (Section M5.7)
  - Class 3 Supply Meter Points
    - Daily reads for a calendar month submitted by the 10<sup>th</sup> day of the following month (Section M5.8)
  - Class 4 Supply Meter Points;
    - Read submitted by 25<sup>th</sup> Supply Point System Business Day after the read date (Section M5.9)
- Check Reads
  - Class 1 & 2 Check Read submitted by GFD+5
  - Class 3 & 4 Check Read submitted by the 10<sup>th</sup> day of the following month (Section M5.12.4)
- Opening Reads (Shipper Transfer, Supplier & Class change)
  - Class 1 & 2 by GFD+5 (Section M5.13.4(a))
  - Class 3 & 4 by 10<sup>th</sup> business day after the registration effective date (Section M5.13.4(b))
- Note: Opening read obligations will depend on any changes of Class

The logo for xserve is displayed in a light blue color. It features a stylized 'x' composed of two overlapping shapes, followed by the word 'serve' in a lowercase, sans-serif font. The entire logo is centered within a light gray, stylized house-like frame that has a triangular roof and a rectangular body with vertical lines suggesting window panes.

xserve