CSSC Programme Dashboard

April 2022

Programme Health – RAG

	Previous	Current
Overall Programme Status	Previous	Current
Programme Plan	Previous	Current
Risk Profile	Previous	Current
Resources	Previous	Current

The programme is reflective of a Green Status

We continue to closely monitor joint dependencies with the Move To Cloud Programme. Contingency planning is complete. Move to Cloud is on track to Go Live for it's planned date.

The bulk data cut for transition stage 1 has been issued to the CSSP ahead of the milestone date. The CSSP have acknowledged receipt and will now commence reconciliation activities.

Executive Summary

Potential Mismatch Between CSS & UK Link & Gemini

We are continuing to liaise with the Central Programme for CR-D130 and CR-D129. This week we have had a session with DCC to understand the CSSP process and functionality at gate closure. We were given some comfort during this session and now understand that the system will be fully monitored during gate closure especially during PIS in order to monitor and meet NFR's and this will be undertaken on a daily basis.

DCC are supportive of the CR we are raising in order have the capability to request the 're-send' of a secured active message. We are pushing to receive this ability during early life support as this will help mitigate should we see missing messages at Gate Closure.

CR-D129 was presented at the Ofgem Design Forum this week. This CR will be moved forward into the REC Governance process for a post Programme CR to be delivered within the REC releases.

The design issues we have raised over the past couple of months have still not been responded to. We have escalated and will continue to monitor and escalate.

We will now commence engagement in relation to the workaround process should we any issues with missing messages at the appropriate governance groups. Please note we are not expecting this to happen in normal day to day processing this would be an exceptional circumstance.

Upcoming Activities & Milestones (Next Month)

- Internal Stage Gate D has been approved during the last two weeks. This stage gate is the closure of Testing and the commencement of Transition

- Commencement and planning refinement for the Transition Stage 2 activities (2nd May)

- Continued OAT Testing

- Continued Business Change activities

Workstream Updates

RAG Previous month	RAG Current months	Work stream	SUMMARY
🟩	🟩	**Transition**	- Transition stage 1 data migration activities completed, data shared with Landmark 4 days early. - Landmark have returned Reg data, now being validated. - The CSSC Implementation Approach and CSSC Transition Approach documents have been approved. - Transition testing assurance ongoing - Planning continues for stages 2 and 3, all workstreams to share their activities for actual transition planning for stages 2 and 3. - Plan for Transition stage 2 due to be completed by 1st April.
🟩	🟩	**Testing**	**Secondary Portal Functionality** – Full Secondary Portal functionality handover 08/06/22 –DES and API workstream have advised that SIT testing can begin as incremental releases are planned. Meeting to be planned to discuss. **DES4 –** Functionality testing in progress 1 defect outstanding awaiting fix, Lazarus functionality testing is complete. **External UEPT Test Execution Bespoke E2E** – External UIT test phase complete, TCR has been signed off by OFGEM. **Transition SIT (Regression) Functional testing –** External Test Phase complete, Corella internal testing in progress (2 defects resolved, script retesting in progress), SME's assurance in progress (Meter reads, billing and invoicing). **External SIT** - Supporting SI reporting Test Phase 18.0.4 planned for week commencing 4th April, we are supporting data creation and Retail Meet Point (RMP) status updates. **Change Request –** CR222, CR136, CR95a (additional GEA functionality), and CR172 in progress, Go Live Transition Stage 3 critical path CR's Testing underway.
🟩	🟧	**Non-Functional Test (Performance, operational acceptance testing and operational testing)**	**Amber trending to Green** – OAT is progressing forward - Stream 1 Security (shared security analyst assigned and defects being progressed). Stream 2 Service management (Delivery expected 17th May and execution start). Stream 3 Back Up and Restore (align data restoration procedure), Stream 4 (DR) CSS API complete, DES & SEC API in progress. Stage Gate D milestone objectives completed, Integrated Pt to start pending successful SAP PO capacity upgrade retest. **Transition Phase Confidence** - 62 Amber OAT due to defects and resource issues. Resolution in progress with limited 1 day/week security resource. Dedicated CSSC security resource recruitment process in progress, required to return to green. **PT – Phase 3 – DES Release 4** – Complete. **PT – Phase 3 – Secondary APIs** – Defects outstanding but expect resolve 6th April. **PT – Phase 3 – Integrated PT** – SAP PO blocker resolution is imminent, Test Phase to commence 4th April. **PT – Phase 3 – Switchstream** – ETF FOF2 deployment in progress (this section to be moved to Switchstream HLR)

Workstream Updates

RAG previous month	RAG current month	Work stream	SUMMARY
🟩	🟩	**CSSC – UK Link**	• Change requests activities continues • System Testing completed for CR0127 Nov21 retrofit release - Stage 2. Deployment of code changes for SIT Testing delayed due to BAU defects identified and issued for SME validationSystem Testing completed for CR0152 -Prime and Sub and deployed into QAS2. Validation of BAU defects identified for this CR underway by SMEs and TCS. • CR0095-GEA Process,CR0110 and CR0215 – Move in Job phase 2 Completed and deployed to QAS2. Testing team to confirm Gas day testing timelines for CR0215 • CR0196 Notification of outstanding pending registrations post CSS gate closure on track for completion by 25/04. Session required with SMEs and TCS to finalize solution design queries. • AMT have communicated revised release timelines for CSSC AMT IT086 - REL Data to Gas Transporters as 01/ • Exceptions – Refresher session held with Tech Ops and SMEs on 28/03 to walk through latest position on exceptions. TCS to prepare a summary view of the Business and Technical exceptions collated and issue for Business and Tech Ops approval by 04/04. LWI update is in progress for existing exceptions ETA- 15/04
🟩	🟧	**CSSC – API**	APIs continue at Amber but only due to the ticketing solution build and readiness due to customer onboarding as we have a risk that not all customers have necessarily converted to the new solution.We are working with Customers to get their API's converted to the new solution and test should they wish in advance of Programme Go Live. • GAS Supply Switching API CR218 (to add 25 additional data items) has been completed and in SIT. The Developer portal has been updated to reflect the changes. Customers are being notified. • Automated retry of APIs (Lazarus) continues to be tested • Incorporation of the revised alerting solution requiring Grafana continues • As per Des we are building out the 'ticket' solution. Design and planning completed • General bug fix support continues • System support documentation ongoing • Secondary Portal development continues and currently on track to deliver. • 1 Amber Transition Tracking relates to 'Revised Logging to Replace eDoc Solution

Workstream Updates

RAG previous month	RAG current months	Work stream	SUMMARY
🟩	🟩	**Service Management**	• Preparations are ongoing and on track for Transition Phase 2 • Service Now licences required and procurement is underway • Full engagement with the Switching Programme continues • Questions and knowledge transfer is occurring on a weekly basis via the SI led drop in sessions in readiness for Transition Phase (T1) • Engagement happening with the Service Management Team within Tech Ops to get appropriate resolver groups set up to support T2 • Two amber items on Transition Phase Confidence relate to Service Now procurement process but workstream overall at green
🟩	🟩	**Early life support**	• PIS readiness ongoing • Business Continuity Planning continues with the BCM Plan being shared across the wider business for review and approval • Internal weekly workshop scheduled and on track for all internal business areas
🟩	🟩	**Environments**	▪ The high number of environment issues recently encountered has subsided and all issues fixed ▪ AMT for PPTE5/Transition has been delivered; EFT configuration in progress. ▪ Consolidated Release Schedule is in progress
🟩	🟩	**Batch**	• All E2E documents have been drafted, including the evidences and baseline documents these are currently under quality assurance checks ahead of being circulated for formal review • The team are attending weekly huddles on the EFT Upgrade to obtain updates on the progress of the project and mitigate risk 66113 • The batch jobs for PPTE4 have been configured but the team are awaiting confirmation for when these can be scheduled • The team are waiting for the new EFT FOF environment to be delivered to commence the relevant configuration for PPTE4 Performance testing. An access request

Workstream Updates

RAG previous month	RAG Current month	Work stream	SUMMARY
🟩	🟩	**Business Change**	• Overall status remains at amber for quality due to concerns raised by the business over some of the edge cases that may take play (Quality) This will continue at amber until the first analysis of the unhappy path scenarios. Discussion ongoing with the Central Programme for these escalations • Unhappy path workaround process to be presented to Industry at External Governance Workgroups • Exceptions workshops are in flight, these workshops have gone through and reviewed all existing and new exceptions, the final sessions are now around a query raised by the business CR110 and also a new exception that has been raised. The final action which is currently sat with the Business Change workstream is SLA confirmation • Continue to engage with customers re configuration of the new Switching API in advance of Go Live. Testing is available via sandbox environment • All activities in the plan have been lined against the relevant transition and ELS stages
🟩	🟩	**Gemini**	• Confirmation has been received that the Gemini annual file flow will be tested until EFT during the Performance Testing phase, currently planned for early Match • Awaiting further conversations on late messages to progress with CR0043. If this change goes ahead communications will be planned with internal and external customers due to impacts to other systems • Requests have been raised with the environments team for the relevant code and data to be deployment on to Gemini UT3 environment for Transition Stage 3 • Connectivity test with UK Link will be planned for next week to ensure connectivity before Transition Testing Go Live

Workstream Updates

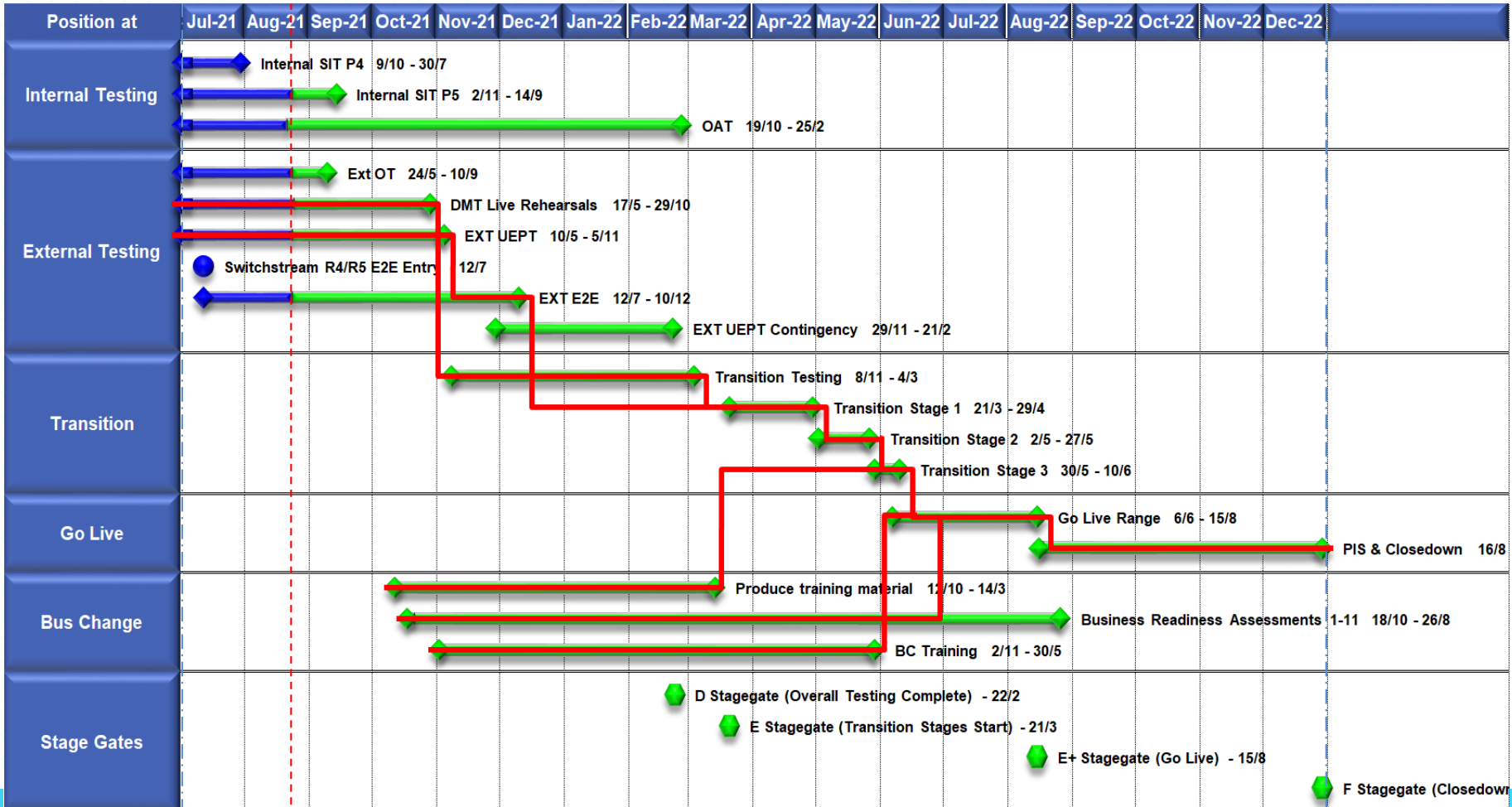| RAG previous month	RAG current month	Work stream	SUMMARY
🟩	🟩	**DES**	Overall DES workstream is Green and on track for Programme Delivery. Scope has turned amber in this period, as these has been a requirement to build an alternate eDOC ticket solution. • Design, planning and milestones have been completed to include this solution in the overall plan. This build activity does not impact TS2 • Devops build of the PREPROD and PROD environments in readiness for TS2 is on tgrack • Activities between this workstream and M2C is progressing, however there has been a slight slippage. This slippage is in relation to the UK Link portal and will not affect M2C Go Live or CSSC Transition Stage 2.

Key Programme Risks (1/2)

RTC	RAG	Workstream	Description	Mitigation Strategy	Latest Update	Resolution Date
64171	🟨	Transition and Cutover	There is a risk that the SoLR process might kick off during the transition period because of a supplier going out of business at that time leading to Landmark needing to cater to additional volumes and also the potential for additional requirements for PUIs to undertake to ensure Transition timelines are maintained	Raise the risk with Ofgem and SI to understand what non-functional considerations have been applied to enable Landmark to manage the increased volumes Raise with the SI to include a transition test scenario if relevant to mitigate this possibility	Discussed at Delivery Group 25/01. Minutes pending.	01/03/22
64513	🟨	Data	There is a risk that data cleansing requirements may not be met because Xoserve are not responsible for the data in UK Link, and can't compel shippers / GTs / iGTs to correct their data leading to incorrect data at the point of go live.	Communicate requirements through DSG and track progress	MDD data cleansing is with Customer Advocates to process. Additionally, further work is ongoing on REL reports	18/07/22
63646	🟩	Service Management	The DCC will be establishing a Service Review. There is a risk that Xoserve will be misrepresented because the DCC have not confirmed what the reporting requirements are for this forum leading to to the Review not providing an accurate view to market participants and a reputation impact on Xoserve.	XOS will push DCC for clarity within the monthly forums. We have requested that this is added as an agenda item within the October forum.	DCC engagement with DCC will ramp up in 2022 we will ensure reporting requirements are on the agenda	25/02/22
64002	🟨	Programme	There is a risk that ongoing pipeline of customer driven and regulatory change within the industry could impact the CSSC and wider Switching Programme delivery because of technical conflict with the design of other changes and demand on resources across Xoserve and the customer teams involved in Switching Programme delivery leading to additional regression testing activity, CRs raised to modify solutions already developed and tested by the programme, delays to the overall Switching Programme, and therefore unplanned costs for Xoserve.	1. Discuss the potential for change moratoria with Ofgem that could restrict the volume of change being made and in particular mitigate some of this risk in relation to coding impacts 2. Investigate the availability of and if necessary invest in tooling to support more enhanced branching and merging in terms of development to mitigate the technical impact of any non-CSSC changes. 3. Work with the SI to monitor for any potential impact on programme resources, including customer resources, that may result from change initiatives running in parallel with critical path Switching Programme phases.	SoLR impacts could manifest itself during the upcoming months - continues to be monitored	31/03/22
65122	🟩	Transition/ Cutover	There is risk that additional Transitional changes could change scope of Transition because more changes are identified as Transition planning continues at the Central programme level leading to changes to the Transition plan and Xoserve planned activities.	Xoserve are actively involved in all programme work groups to monitor and mitigate this risk.	Continue to monitor, low exposure at this point	28/02/22
66480	🟨	Programme	There is a risk that the Go Live date could be pushed out further because of the current market situation in the Gas Industry with suppliers going out of business leading to additional cost to the programme, significant re-planning and impacts to other Correla initiatives	Regular communication with OFGEM to understand their strategy to address this issue	Continues to be monitored	21/01/22

Key Programme Risks (2/2)

RTC	RAG	Workstream	Description	Mitigation Strategy	Latest Update	Resolution Date
66599		Programme	There is a risk that the Transition phase of the Switching Programme may be adversely impacted as a result of SoLR activities consuming the focus and efforts of Business and Operational teams who had been planned to be focused on Switching Programme Transition activities leading to a potential impact to Transitional activities as planned currently (March 2022)	Liaise with Switching Programme stakeholders to agree mitigations	Continues to be monitored	28/02/22
66906		Programme	There is a risk that UK Link may become out of sync because CSS may send secure active messages later than expected (circa 5:35pm) because of any upstream delays from CSS leading to a data mismatches between UK Link and CSS and more importantly Gemini and settlement issues which are incredibly difficult to correct.	- Xoserve have raised CR-D129 to mitigate this risk. - Discussions ongoing with programme stakeholders	Session undertaken with Ofgem with actions in place. This will be tracked until mitigation actions are completed	31/01/22
66907		Programme	There is a risk that the SLAs stipulated with the CSS NFRs (1 Hr RTO) will not be met post CSS Go-live because REC is using the Switching BCDR document as the base for REC Service Definitions which has a 4 hour RTO defined with a maximum time of 8 hours for CSS to come back into operation leading to a massive impact on UK Link downstream processing, particularly with Gemini and settlement	This is being raised with REC and relevant Ofgem stakeholders	Awaiting updates re.RTO. Conversation also had with Programme Coordinator around this risk	31/01/22
66908		Programme	There is a risk that the industry has not defined and agreed joint processes should key central components such as CSS go down during key times in the day (e.g. Gate Closure) because CSS BC/DR processes have been approved without addressing the queries and caveats called out during the consultation process leading to the possibility that should a DR event occur, downstream impacts are not understand or mitigated	This will be raised with REC and Ofgem	Awaiting updates re.RTO. Conversation also had with Programme Coordinator around this risk	28/02/22

High Level Plan

| Position at | Jul-21 | Aug-21 | Sep-21 | Oct-21 | Nov-21 | Dec-21 | Jan-22 | Feb-22 | Mar-22 | Apr-22 | May-22 | Jun-22 | Jul-22 | Aug-22 | Sep-22 | Oct-22 | Nov-22 | Dec-22 | |

Internal Testing
- Internal SIT P4 9/10 - 30/7
- Internal SIT P5 2/11 - 14/9
- OAT 19/10 - 25/2

External Testing
- Ext OT 24/5 - 10/9
- DMT Live Rehearsals 17/5 - 29/10
- EXT UEPT 10/5 - 5/11
- Switchstream R4/R5 E2E Entry 12/7
- EXT E2E 12/7 - 10/12
- EXT UEPT Contingency 29/11 - 21/2

Transition
- Transition Testing 8/11 - 4/3
- Transition Stage 1 21/3 - 29/4
- Transition Stage 2 2/5 - 27/5
- Transition Stage 3 30/5 - 10/6

Go Live
- Go Live Range 6/6 - 15/8
- PIS & Closedown 16/8

Bus Change
- Produce training material 12/10 - 14/3
- Business Readiness Assessments 1-11 18/10 - 26/8
- BC Training 2/11 - 30/5

Stage Gates
- D Stagegate (Overall Testing Complete) - 22/2
- E Stagegate (Transition Stages Start) - 21/3
- E+ Stagegate (Go Live) - 15/8
- F Stagegate (Closedown

Switching Programme CR Position – CRs impacting Xoserve

CR Name	CR Ref	High Level Cost IA Cost	Date Raised	Status
Programme Plan Re-Baseline	CR-D002	£0.00	07/11/2019	Approved - Complete
Updates to the CSS Physical Interface Design (PhID).	CR-D008	£17,250.00	22/01/2020	Approved - Internal CR Created
CSS_Exception_Handling_Strategy_v0.2	CR-D014	£0.00	26/02/2020	Approved - Internal CR Created
Provide_CSS_RegistrationID_to_PUI_and_LPs	CR-D016	£12,643.00	07/08/2020	Approved - Internal CR Created
Licence Exempt Network Customer Identifier – ABACUS Data Model update	CR-E51	£0.00	29/10/2019	Approved - Complete
Amendments to the DMS artefact suite	CR-D019	£6,500.00	16/03/2020	Approved - Internal CR Created
Migration of Terminated Gas RMPS	CR-D022	£0.00	10/06/2020	Approved - Internal CR Created
Amendments to the NC-0079 for REL (Retail Energy Location) Data Migration and Reconciliation	CR-D024	£20,000.00	06/07/2020	Approved - Internal CR Created
DMS - PHID Alignment Parties	CR-D026	£0.00	06/07/2020	Approved - Internal CR Created
Request For a New or Upgraded DMT Environment	CR-D027	£256,009.00	07/08/2020	Approved - Internal CR Created
Enable TLS connection pooling for all directly connected parties to CSS]	CR-D028	£2,500.00	13/07/2020	Approved - Internal CR Created
Message Header Format for PKI Certificate Identification]	CR-D029	£2,500.00	13/07/2020	Approved - Internal CR Created
SIT Functional Test Re Plan Enabling Parallel Testing	CR-D030	£56,000.00	20/07/2020	Approved - Internal CR Created
DM_Validation Catalogue_Shipper_Effective_Date_Change_	CR-D032	£0.00	03/08/2020	Approved - Internal CR Created
Compression During Data Migration	CR-D034	£500.00	09/09/2020	Approved - Internal CR Created
Uplift to the CSS Interface Specifications	CR-D038	£70,000.00	07/10/2020	Approved - Internal CR Created
Uplift to Business Data Validation Rules	CR-D039	£20,000.00	25/09/2020	Approved - Internal CR Created
Programme Plan Re-Baseline	CR-D042	£14,913,000.00	28/09/2020	Approved - Internal CR Created
Changes to Support Energy Company Data	CR-D059	£37,500.00	03/08/2021	Approved - Internal CR Created
Operational Choreography Detection 0.5	CR-D060	£308,205.00	25/01/2021	Awaiting Decision
Operational Choreography Rectification 0.3	CR-D061	£0.00	25/01/2021	Awaiting Decision
Amendment of Data Migration Solution to Protect Programme Timescales - Removal of Transition Stage 1 Delta files	CR-D062	£83,490.00	25/02/2021	Approved - Internal CR Created
Change to Management of In-Flight Switches Approach	CR-D071	£0.00	15/03/2021	Approved - Internal CR Created
Increase Cadence of Data cuts	CR-D080	£24,600.00	10/05/2021	Approved - Internal CR Created
Amendment to Assumptions as a result of analysis undertaken during CP1 v0.4]	CR-D083	£0.00	24/05/2021	Approved - Complete
TT Remediation & Paper-Based Testing Workshop	CR-D095	£10,000.00	23/08/2021	Approved - Complete
Changes to DB4 document; "E2E Transition Plan – Implementation Approach' to remove the requirement to expose the REL	CR-D105	£0.00	31/08/2021	Approved - Internal CR Created
Additional Regression Testing cycles	CR-D113	£20,000.00	19/11/2021	Approved - Internal CR Created
Amendments to NCD-0008 Data Cleansing Catalogue v1.5 to reflect newupdated data cleansing requirements following DA310 analysis of industry data cleansing progress	CR-D115	£0.00	25/10/2021	Approved - Internal CR Created
Uplifting the CSS Business Data Validation Rules document to v1.3	CR-D124	£18,500.00	26/11/2021	Approved - Internal CR Created

Switching Programme CR Position – CRs not impacting Xoserve (Cost Implication)

CR Name	CR Ref	Date Raised	Status
Non_Mandatory_MPAS_Metered_Indicator_v0.4	CR-D001	27/01/2020	Complete - No Xoserve Impact
REC Manager Procurement Timelines	CR-D003	02/12/2019	Complete - No Xoserve Impact
MPAS Related MPAN Disconnection	CR-D004		Withdrawn
Introduction of Validation Message to Logical Mode	CR-D005	25/11/2019	Withdrawn
Modification of Related MPAN Cleanse Checkpoint Milestones	CR-D006	27/11/2019	Complete - No Xoserve Impact
ABACUS Corrections and Re-alignments	CR-D007	04/12/2019	Complete - No Xoserve Impact
ECOES REL API Webmethod	CR-D009	17/12/2019	Complete - No Xoserve Impact
CSSIA Uplift to Implement IG Recommendations	CR-D010	17/12/2019	Complete - No Xoserve Impact
Update 3 E2Es to align to CSSIA	CR-D011	10/06/2020	Complete - No Xoserve Impact
CSS_Physical_Interface_Design_Updates_mpxn_v0.2	CR-D012	30/01/2020	Complete - No Xoserve Impact
Messaging_Requirements_Revisions_REC_Code_Manager_and_CSS_v0.1 Clean	CR-D013	28/01/2020	Complete - No Xoserve Impact
Amendment_of_Xoserve_Consequential_Change_Milestone_Delivery_Dates_v0.2[DRAFT]	CR-D015	26/02/2020	Withdrawn
CSS_Handling_of_MPAS_Business_Dates_v0.2[DRAFT]	CR-D017	20/07/2020	Complete - No Xoserve Impact
Confirmation_Responses_to_Outbound_Synchronisations_v0.2[DRAFT]	CR-D018	02/03/2020	Withdrawn
Regulatory Workstream – Programme Milestones Refresh	CR-D020	16/03/2020	Withdrawn
Remove MPAS Interface	CR-D021	29/04/2020	Withdrawn
DSP_Specific_ SIT_ Functional_Exit_Criteria	CR-D023	29/05/2020	Complete - No Xoserve Impact
Changes to support enhanced Solar arrangements	CR-D025		Withdrawn
CSS Role-based access control (RBAC)	CR-D031	24/07/2020	Withdrawn
A Quality Analysis Activity of the Data being used for the DMT Non-Functional Test Phase	CR-D033		Withdrawn
CSS Change from UTC to Local Time	CR-D035	22/09/2020	Complete - No Xoserve Impact
Xoserve CR for DES AI Removal	CR-D036	24/09/2020	Complete - No Xoserve Impact
Provide_CSS_RegistrationID_to_LPs	CR-D037	06/10/2020	Complete - No Xoserve Impact
UEPT Tranche Regulatory Change	CR-D040	N/A	Complete - No Xoserve Impact
NCT-0073 Functional Script Master Changes	CR-D041	25/09/2020	Complete - No Xoserve Impact
Update to the End to End Testing Plan	CR-D043	05/10/2020	Complete - No Xoserve Impact
Request For a New DMT Environment for DMT Live Rehearsal	CR-D044	23/10/2020	Complete - No Xoserve Impact
NC-0079 Adding Post Load Integrity Check Document	CR-D045	09/11/2020	Complete - No Xoserve Impact
Uplift to the Code of Connection	CR-0046	09/11/2020	Complete - No Xoserve Impact
Correctional Changes to MAD Log v2.0 & POAP v2.0	CR-D047	13/11/2020	Complete - No Xoserve Impact
Changes to Data Milestones in MAD Log v2.0 & POAP v2.0	CR-D048	09/11/2020	Complete - No Xoserve Impact
Consequential Changes to Testing Milestones in MAD Log	CR-D049	13/11/2020	Withdrawn
CSS Environments for Faster Switching Enduring Service	CR-D050		Withdrawn
Changes to Data Validation Rules	CR-D051	30/11/2020	Complete - No Xoserve Impact

Switching Programme CR Position – CRs not impacting Xoserve (Cost Implication)

CR Name	CR Ref	Date Raised	Status
Additional and Further Correctional Changes to MAD Log v2.0	CR-D052	05/12/2020	Complete - No Xoserve Impact
Additional Onward Dependencies for MAD Log	CR-D053	18/12/2020	Complete - No Xoserve Impact
Changing from GetOrganised to Landmark SFTP for SI receiving files	CR-D054	18/12/2020	Complete - No Xoserve Impact
Amendments to the Data Cleansing Catalogue	CR-D055	18/12/2020	Complete - No Xoserve Impact
MAD Log Changes for UIT Environment Verification	CR-D057	25/01/2021	Complete - No Xoserve Impact
Discontinuance of Xoserve Consequential Change Market Trials	CR-D058	25/01/2021	Complete - No Xoserve Impact
Uplift to SMS CoCo	CR-D063	29/01/2021	Complete - No Xoserve Impact
Changes to SIT Functional Test Scenarios	CR-D064	29/01/2021	Complete - No Xoserve Impact
Uplift to the Code of Connection	CR-D065	29/01/2021	Complete - No Xoserve Impact
In-Flight Reg ID Dissemination	CR-D066		Withdrawn
Uplift to the CSS Business Data Validation Rules Doc	CR-D067	19/03/2021	Complete - No Xoserve Impact
Uplift to the CSS Interface Specification	CR-D068	15/03/2021	Complete - No Xoserve Impact
REL Dissemination to iDNO and DNO	CR-D069	15/03/2021	Complete - No Xoserve Impact
Removal of UEPT Stage 1 Data Allocation and Verification for Tranche 3 and 4 Participants and delivery acceleration of Stage 2 Data Allocation	CR-D070	05/03/2021	Complete - No Xoserve Impact
Re-align Switching Programme Response SLAs with Xoserve response SLAs	CR-D072	07/05/2021	Complete - No Xoserve Impact
Changes to MAD Log v2.2 to rectify incorrect milestone descriptions	CR-D074	29/03/2021	Complete - No Xoserve Impact
Update Service Management Baseline Requirement	CR-D076	20/04/2021	Complete - No Xoserve Impact
Amend the Transition Testing Milestones TR210 & TR220 for PUI Production Data Cuts v0.4	CR-D078	14/05/2021	Complete - No Xoserve Impact
Removal of SMS005 from UEPT Test Scenarios v0.2	CR-D081	14/05/2021	Complete - No Xoserve Impact
Engagement for Early E2E Testing v0.2	CR-D082	14/05/2021	Withdrawn
Change to Transition Stage 3 File-Based Migration Sequencing v0.2	CR-D084	26/05/2021	Complete - No Xoserve Impact
Request for an additional Data Reconciliation Activity at the end of DMT Live Rehearsal Cycle 2 v0.2	CR-D086	01/06/2021	Withdrawn
Update to UIT E2E Plan and Artefacts to incorporate the additional scope identified on the outcome of REL Gap Analysis v0.7	CR-D087	17/06/2021	Complete - No Xoserve Impact
Elevation of L2-TR070 (Transition Stage 1 Start) to a L1 milestone	CR-D088	04/06/2021	Complete - No Xoserve Impact
NC-0107 Master Handover Pack Purpose Change	CR-D089	04/06/2021	Complete - No Xoserve Impact
REC Code Manager Market Intelligence Reporting	CR-D090	11/06/2021	Complete - No Xoserve Impact
Removal of Transition Test Artefacts	CR-D091	24/06/2021	Complete - No Xoserve Impact

Switching Programme CR Position – CRs not impacting Xoserve (Cost Implication)

CR Name	CR Ref	Date Raised	Status
Feasibility study on potential to update Domestic Premises Indicator (DPI) electricity flags to reflect license status during transition stages, 1, 2 & 3	CR-D093	28/06/2021	Complete - No Xoserve Impact
Changes to Operational Testing	CR-D094	28/06/2021	Withdrawn
Changes to milestone date for L3-TE720	CR-D096	29/07/2021	Complete - No Xoserve Impact
Continuation of support for UEPT	CR-D098	03/08/2021	Withdrawn
Further consquential changes to DB4 and related artefacts following CR-D071 v0.2	CR-D100	06/08/2021	Complete - No Xoserve Impact
CSS Stage 1 ECOES Interface Specification Uplift to v2.0	CR-D102	17/08/2021	Complete - No Xoserve Impact
Documentation only updates to NCT-0134 DMT Live Rehearsal Test Plan and NCD-0012 Data Migration Solution Design Catalogue	CR-D103	17/08/2021	Complete - No Xoserve Impact
Elaborations for Service Management Requirements DB4	CR-D104	17/08/2021	Complete - No Xoserve Impact
Update of the Code of Connection Document to reflect the Enduring PKI Process Updates	CR-D106	22/09/2021	Complete - No Xoserve Impact
Addition of assumption on MAD Log in relation to earliest possible Go-Live date	CR-D107	15/09/2021	Complete - No Xoserve Impact
Change to Data Migration and Transition artefacts following the completion of CR-D093	CR-D108	15/09/2021	Complete - No Xoserve Impact
Change to EES requirements to bring REL search and retrieval into closer alignment with GES and assessment of programme	CR-D109	15/09/2021	Complete - No Xoserve Impact
Changes and additions to PIWG and CWG governed MAD Log v2.4 milestones to address timing and clarity issues	CR-D110	22/09/2021	Complete - No Xoserve Impact
Transition Stage 1 – CSS ad-hoc data removal solution development based on Source Data Provider in response to DI-1655 remedial solution]	CR-D111	14/10/2021	Complete - No Xoserve Impact
End to End Test Exit Criteria refinement and clarification of the decision making process	CR-D112	01/10/2021	Complete - No Xoserve Impact
Clarification of Performance NFRs by apportioning the current target between Gas and Electricity and then further apportioning the Electricity targets by MPID	CR-D114	15/11/2021	Complete - No Xoserve Impact
Update to E2E Transition Inflight Switches Management Approach Document	CR-D116	27/10/2021	Complete - No Xoserve Impact
Operational Change Window and Type	CR-D117	25/10/2021	Complete - No Xoserve Impact
Change to effect a Gas Supplier of Last Resort (SoLR)	CR-D118	03/11/2021	Complete - No Xoserve Impact
GES Data Refresh SLA	CR-D119	10/11/2021	Complete - No Xoserve Impact
Updates to NCT-0188 REL Testing Gap Analysis Report	CR-D120	10/11/2021	Complete - No Xoserve Impact
Additional CSS Non-functional Requirements	CR-D121	11/01/2022	Complete - No Xoserve Impact
ServiceNow Data Model Development - DNO/iDNO Adaptors	CR-D122	11/01/2022	Complete - No Xoserve Impact
Addition of Network Operator Market Share to CSS Billing Report	CR-D123	26/11/2021	Complete - No Xoserve Impact

Switching Programme CR Position – CRs not impacting Xoserve (Cost Implication)

CR Name	CR Ref	Date Raised	Status
Uplifting the CSS Interface Specification document to v8.7	CR-D125	26/11/2021	Complete - No Xoserve Impact
Updates to the MAD Log v2.5 following RA110 Proposal	CR-D126	07/12/2021	Complete - No Xoserve Impact
E2E Remove invalid test scenarios	CR-D127	03/12/2021	Complete - No Xoserve Impact
Proposal for the implementation of Failed Supplier Portfolio report within CSS	CR-D128	07/12/2021	Complete - No Xoserve Impact
Clarification of Performance NFRs for Operational Readiness	CR-D130	17/12/2021	Complete - No Xoserve Impact
Updates to the MAD Log V2.5 for Data and Regulatory Milestones	CR-D132	23/12/2021	Complete - No Xoserve Impact