



## CSSC Programme Dashboard



March 2022

## Programme Health – RAG

Overall Programme Status	Previous	Current
Programme Plan	Previous	Current
Risk Profile	Previous	Current
Resources	Previous	Current

The programme is reflective of an Amber status due to very close proximity and dependency on the M2C Programme.

The two Programmes are working hand in hand with joint plans in place to ensure joint Programme dependencies are continuously tracked as we move to the implementation of M2C. Contingency scenario planning with mitigations are in place.

### Executive Summary

### Upcoming Activities & Milestones (Next Month)

#### Potential Mismatch Between CSS & UK Link & Gemini:

We are continuing to liaise with the Central Programme for CR-D130 and CR-D129. We have had an initial meeting with Ofgem to walkthrough our workaround process should the issue of 'missing messages'. We are going to continue discussion with DCC to understand their actions and then we will joining meet with Ofgem and approve the way forward for these CR's.

We have over the last couple of weeks raised a number of design issues to understand CSSP functionality. Once we have an understanding of the system and downstream processes this will feed into our understand and workaround process. We will also either enhance CR-D129 or raise a new CR in order for us to request the 're-send' of a secured active message

#### Transition:

Transition testing phase 2 has completed and we are on track for preparation activities to commence transition testing stage 3.

We are rapidly moving towards the data cut for the Transition Stage 1, all of our prep activities are on track and we have received an internal Go decision to move to this Programme Phase.

- **Transition:** Completion of transition testing stage 2 and commencement of stage 3.
- Continued preparation activities for Transition Stage 1
- Defect management process and readiness for TS1 being put in place

# Green Workstream Updates

RAG Previous month	RAG Current months	Work stream	SUMMARY
		<b>Transition</b>	<ul style="list-style-type: none"> <li>Activities to provision Environments for transition testing stage 3 in progress</li> <li>Transition test phase 2 on concluded on 18/02/22 with no further defects</li> <li>Detailed planning refinements are being undertaken for Transition Stages 2 &amp; 3</li> <li>All activities for Transition Stage 1 are in progress and on track. These activities commence on the 8<sup>th</sup> March with the bulk data cut</li> <li>Collaborative planning and combined execution continue with M2C Programme</li> </ul>
		<b>Testing</b>	<ul style="list-style-type: none"> <li><b>Secondary API Testing</b> - working with DES/API workstream for Secondary Portal functionality handover</li> <li><b>DES4 DES Parallel Testing</b> completed on PPTE3,</li> <li><b>UAT Test Completion Report</b> second draft review has been completed. Awaiting baselined approved document</li> <li><b>External UEPT Test Execution Bespoke E2E</b> – Testing extended by 1 week in the UIT1 environment – there are 2 defects that will be delivered during release 6.</li> <li><b>Transition SIT (Regression) Functional testing</b> planned for 28/02 additional testing activities have been agreed covering SME requested scenario's</li> <li><b>Change Request</b> - CR113 Testing in progress, critical path CR's Testing in progress for Transition Stage</li> </ul>
		<b>Non-Functional Test (Performance, operational acceptance testing and operational testing)</b>	<p>OAT Stream 4 (DR) Test execution is three weeks behind schedule due to previous SAP PO/ISU Environment defect which has now been resolved, however a new AMT issue has impacted testing. The AMT issue can only be resolved after 28/02/22 (B.A.U. Nov 21 issue takes precedence)</p> <ul style="list-style-type: none"> <li><b>PT – Phase 3 – DES Release 4</b> - DES PT testing currently blocked by above AMT server issue, awaiting resolution before continuing with Meter Reads replication testing.</li> <li><b>PT – Phase 3 – Secondary APIs</b> – Test Plan and Workload model approved. secondary API PT started, but currently blocked by 2 performance defects</li> <li><b>OT – Test Report</b> – Programme SI has approved, awaiting final internal CS&amp;SC Programme approval</li> <li><b>OAT – All OAT tests for CSS switching</b> API, DES, Secondary APIs and SS delivered</li> <li><b>Stream 1 (Security)</b> defect resolution in progress.- 40% complete, mitigations and re-testing planned with no impact to plan (monitoring closely)</li> <li><b>Stream 2 (Serv Man)</b> to be replanned upon eDocs/ServiceNow, Design and Deployment dates being announced</li> <li><b>Stream 3 (NFR's)</b> awaiting Exception handling functional testing and Lazarus function deployment in to PPTE4</li> <li><b>Stream 4 (DR)</b> CSS API DR tests 52% complete – encountered DR defect (we revoked failure and DR didn't respond), re-test is planned</li> </ul>

# Workstream Updates

RAG previous month	RAG current month	Work stream	SUMMARY
		<b>CSSC – UK Link</b>	<ul style="list-style-type: none"><li>• All critical path change requests required for Transition Stage 1 has been delivered</li><li>• Walkthrough held with SMEs for CRD124 -Uplifting the CSS Business Data Validation Rules. FS Design documents have been issued to SMEs for review and approval. Build activities in progress for CRD124 and CR152 Meter Reads Prime and Sub</li><li>• AREL Data provision to CSSP is being planned for 17/03</li><li>• Change request approval pending for CR0196 Notification of outstanding pending registrations post CSS gate closure and CR210BAU Retrofit till 31st Jan</li><li>• Session planned with Tech Ops and key Programme stakeholders to define CSSC Triage group and process which would align with internal Change Freeze proposal</li><li>• CSS alignment to Manual Reads screens - Walkthrough held with SMEs on the Manual workaround option recommended. Actions and next steps agreed to ensure approval is obtained from the Business on the workaround solution</li><li>• Workshop held with Tech Ops and SMEs on the new exceptions that have emerged from CRD124 and CR110 . Additional session planned to discuss Existing Exception and solution approach for CR110 with SMEs</li><li>• Programme team to confirm approach for outstanding SLA discussions required with wider Correla audience</li></ul>
		<b>CSSC – API</b>	<ul style="list-style-type: none"><li>• Workstream at an amber status due to the potential incorporation of two additional API's that will need to be planned into workload and sprints</li><li>• Customer Testing Support for QUERY APIs continues</li><li>• Automated retry of APIs due to a “non API” failure solution is on track to complete in the current sprint and be rolled out – on 25/2</li><li>• Incorporation of the revised alerting solution</li><li>• Detailed implementation planning in flight with the transition workstream</li><li>• General bug fix support continues</li><li>• System support documentation ongoing</li><li>• Implementation planning</li><li>• Secondary Portal development continues and currently on track to deliver</li></ul>

# Workstream Updates

RAG previous month	RAG current months	Work stream	SUMMARY
		<b>Service Management</b>	<ul style="list-style-type: none"> <li>• Preparations are ongoing and on track for Transition Phase 1 (T1)</li> <li>• Service Now licences required and procurement is underway</li> <li>• Full engagement with the Switching Programme continues</li> <li>• Questions and knowledge transfer is occurring on a weekly basis via the SI led drop in sessions in readiness for Transition Phase (T1)</li> <li>• Engagement happening with the Service Management Team within Tech Ops to get appropriate resolver groups set up to support T1 this is required by the 4<sup>th</sup> March</li> <li>• Interim defect management process to support T1 is underway</li> <li>• Two amber items on Transition Phase Confidence relate to Service Now procurement process but workstream overall at green</li> </ul>
		<b>Early life support</b>	<ul style="list-style-type: none"> <li>• PIS readiness ongoing</li> <li>• Business Continuity Planning has started and is expected to be complete by end of March with the BCM Plan being shared across the wider business for review and approval</li> <li>• Internal weekly workshop scheduled and on track for all internal business areas</li> </ul>
		<b>Environments</b>	<ul style="list-style-type: none"> <li>▪ The high number of environment issues recently encountered has subsided and all issues fixed</li> <li>▪ AMT for PPTE5/Transition has been delivered; EFT configuration in progress.</li> <li>▪ Consolidated Release Schedule is in progress</li> </ul>
		<b>Batch</b>	<ul style="list-style-type: none"> <li>• All E2E documents have been drafted, including the evidences and baseline documents these are currently under quality assurance checks ahead of being circulated for formal review</li> <li>• The team are attending weekly huddles on the EFT Upgrade to obtain updates on the progress of the project and mitigate risk 66113</li> <li>• The batch jobs for PPTE4 have been configured but the team are awaiting confirmation for when these can be scheduled</li> <li>• The team are waiting for the new EFT FOF environment to be delivered to commence the relevant configuration for PPTE4 Performance testing. An access request</li> </ul>

# Workstream Updates

RAG previous month	RAG Current month	Work stream	SUMMARY
		<b>Business Change</b>	<ul style="list-style-type: none"> <li>Overall status remains at amber due to concerns raised by the business over some of the edge cases that may take play (Quality) This will continue at amber until the first analysis of the unhappy path scenarios. Discussion ongoing with the Central Programme for these escalations</li> <li>There are approximately 23 Business Change/Testing risks have been raised in RTC by the business/CSSC, reviewed, challenged and accepted by the programme. These should shortly be coming to a close on the back of the Unhappy Path solution approval, current proximity end dates are 28<sup>th</sup> Feb for all risks.</li> <li>Focused workshops were completed in December with the business around unhappy path, the unhappy path solution options have been agreed and are being progressed and there are some steps that need to be confirmed before we can have a solid confirmation on all solutions, this is currently being worked through with the business</li> <li>Exceptions workshops are in flight, these workshops have gone through and reviewed all existing and new exceptions, the final sessions are now around a query raised by the business CR110 and also a new exception that has been raised. The final action which is currently sat with the Business Change workstream is SLA confirmation</li> <li>Bus Change actions log stats: 90 actions to date identified and logged</li> <li>All activities in the plan have been lined against the relevant transition and ELS stages. These are currently reporting green and on track, no issues or concerns to date. No immediate impact on TS1, first iimpact is seen on TS2.</li> </ul>
		<b>Gemini</b>	<ul style="list-style-type: none"> <li>Confirmation has been received that the Gemini annual file flow will be tested until EFT during the Performance Testing phase, currently planned for early Match</li> <li>Awaiting further conversations on late messages to progress with CR0043. If this change goes ahead communications will be planned with internal and external customers due to impacts to other systems</li> <li>Requests have been raised with the environments team for the relevant code and data to be deployment on to Gemini UT3 environment for Transition Stage 3</li> <li>Connectivity test with UK Link will be planned for next week to ensure connectivity before Transition Testing Go Live</li> </ul>

# Workstream Updates

RAG previous month	RAG current month	Work stream	SUMMARY
		<b>DES</b>	<p>Overall DES is still Amber but on track to be moving to green in the next reporting window. Scope is now Green, whilst planning remains AMBER due to M2C activities</p> <ul style="list-style-type: none"><li>• Development of the DES switching elements tested and completed. It is being planned to be rolled out to all environments at the end of the current sprint</li><li>• M2C activities including the link between M2C and DES progressing. This is now forecast to complete mid March</li><li>• Alerting is currently being built out and the revised solution will require minor changes if the enterprise wide version of Grafana is used</li><li>• Analysis taking place on NFRs required for OAT. Once this is completed, it may require additional changes to be applied to environment configurations. This is being monitored</li><li>• DES User Guide has been re-written and issued for review, prior to being sent to Xoserve for review and then onto RECCo.</li><li>• Detailed Implementation planning started with Transition workstream</li><li>• Planning updated to include 2 CRs (CR0131 and CR0136)</li></ul>

# Key Programme Risks (1/2)

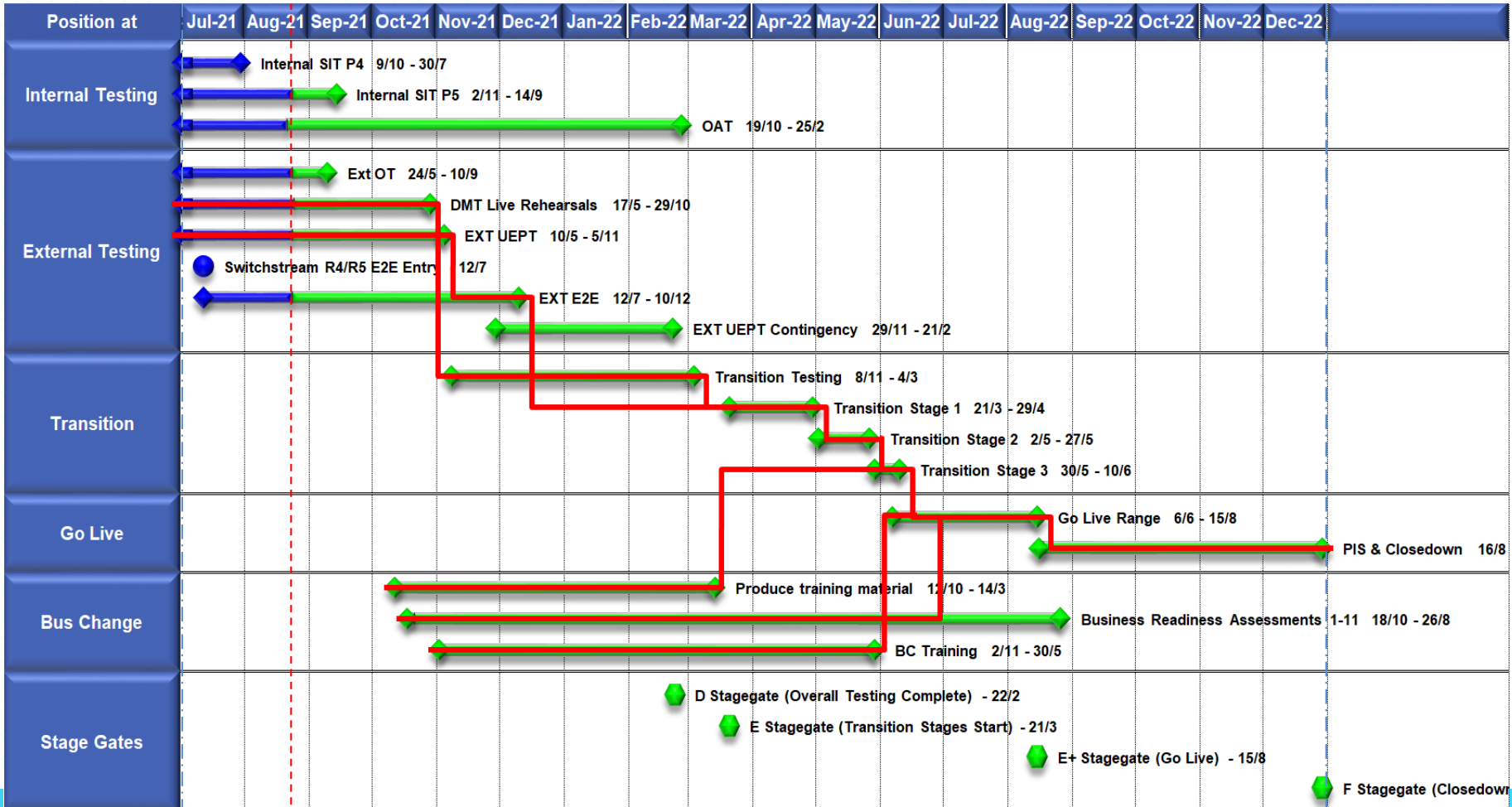
RTC	RAG	Workstream	Description	Mitigation Strategy	Latest Update	Resolution Date
64171	Yellow	Transition and Cutover	There is a risk that the SoLR process might kick off during the transition period because of a supplier going out of business at that time leading to Landmark needing to cater to additional volumes and also the potential for additional requirements for PULs to undertake to ensure Transition timelines are maintained	Raise the risk with Ofgem and SI to understand what non-functional considerations have been applied to enable Landmark to manage the increased volumes Raise with the SI to include a transition test scenario if relevant to mitigate this possibility	Discussed at Delivery Group 25/01. Minutes pending.	01/03/22
64513	Yellow	Data	There is a risk that data cleansing requirements may not be met because Xoserve are not responsible for the data in UK Link, and can't compel shippers / GTs / iGTs to correct their data leading to incorrect data at the point of go live.	Communicate requirements through DSG and track progress	MDD data cleansing is with Customer Advocates to process. Additionally, further work is ongoing on REL reports	18/07/22
63646	Green	Service Management	The DCC will be establishing a Service Review. There is a risk that Xoserve will be misrepresented because the DCC have not confirmed what the reporting requirements are for this forum leading to the Review not providing an accurate view to market participants and a reputation impact on Xoserve.	XOS will push DCC for clarity within the monthly forums. We have requested that this is added as an agenda item within the October forum.	DCC engagement with DCC will ramp up in 2022 we will ensure reporting requirements are on the agenda	25/02/22
64002	Yellow	Programme	There is a risk that ongoing pipeline of customer driven and regulatory change within the industry could impact the CSSC and wider Switching Programme delivery because of technical conflict with the design of other changes and demand on resources across Xoserve and the customer teams involved in Switching Programme delivery leading to additional regression testing activity, CRs raised to modify solutions already developed and tested by the programme, delays to the overall Switching Programme, and therefore unplanned costs for Xoserve.	1. Discuss the potential for change moratoria with Ofgem that could restrict the volume of change being made and in particular mitigate some of this risk in relation to coding impacts 2. Investigate the availability of and if necessary invest in tooling to support more enhanced branching and merging in terms of development to mitigate the technical impact of any non-CSSC changes. 3. Work with the SI to monitor for any potential impact on programme resources, including customer resources, that may result from change initiatives running in parallel with critical path Switching Programme phases.	SoLR impacts could manifest itself during the upcoming months - continues to be monitored	31/03/22
65122	Green	Transition/ Cutover	There is risk that additional Transitional changes could change scope of Transition because more changes are identified as Transition planning continues at the Central programme level leading to changes to the Transition plan and Xoserve planned activities.	Xoserve are actively involved in all programme work groups to monitor and mitigate this risk.	Continue to monitor, low exposure at this point	28/02/22
66480	Yellow	Programme	There is a risk that the Go Live date could be pushed out further because of the current market situation in the Gas Industry with suppliers going out of business leading to additional cost to the programme, significant re-planning and impacts to other Correla initiatives	Regular communication with OFGEM to understand their strategy to address this issue	Continues to be monitored	21/01/22



# Key Programme Risks (2/2)

RTC	RAG	Workstream	Description	Mitigation Strategy	Latest Update	Resolution Date
66599	Yellow	Programme	There is a risk that the Transition phase of the Switching Programme may be adversely impacted as a result of SoLR activities consuming the focus and efforts of Business and Operational teams who had been planned to be focused on Switching Programme Transition activities leading to a potential impact to Transitional activities as planned currently (March 2022)	Liaise with Switching Programme stakeholders to agree mitigations	Continues to be monitored	28/02/22
66906	Red	Programme	There is a risk that UK Link may become out of sync because CSS may send secure active messages later than expected (circa 5:35pm) because of any upstream delays from CSS leading to a data mismatches between UK Link and CSS and more importantly Gemini and settlement issues which are incredibly difficult to correct.	<ul style="list-style-type: none"> <li>- Xoserve have raised CR-D129 to mitigate this risk.</li> <li>- Discussions ongoing with programme stakeholders</li> </ul>	Session undertaken with Ofgem with actions in place. This will be tracked until mitigation actions are completed	31/01/22
66907	Red	Programme	There is a risk that the SLAs stipulated with the CSS NFRs (1 Hr RTO) will not be met post CSS Go-live because REC is using the Switching BCDR document as the base for REC Service Definitions which has a 4 hour RTO defined with a maximum time of 8 hours for CSS to come back into operation leading to a massive impact on UK Link downstream processing, particularly with Gemini and settlement	This is being raised with REC and relevant Ofgem stakeholders	Awaiting updates re.RTO. Conversation also had with Programme Coordinator around this risk	31/01/22
66908	Red	Programme	There is a risk that the industry has not defined and agreed joint processes should key central components such as CSS go down during key times in the day (e.g. Gate Closure) because CSS BC/DR processes have been approved without addressing the queries and caveats called out during the consultation process leading to the possibility that should DR event occur, downstream impacts are not understand or mitigated	This will be raised with REC and Ofgem	Awaiting updates re.RTO. Conversation also had with Programme Coordinator around this risk	28/02/22

# High Level Plan



# Switching Programme CR Position – CRs impacting Xoserve

CR Name	CR Ref	High Level Cost IA Cost	Date Raised	Status
Programme Plan Re-Baseline	CR-D002	£0.00	07/11/2019	Approved - Complete
Updates to the CSS Physical Interface Design (PHID).	CR-D008	£17,250.00	22/01/2020	Approved - Internal CR Created
CSS_Exception_Handling_Strategy_v0.2	CR-D014	£0.00	26/02/2020	Approved - Internal CR Created
Provide_CSS_RegistrationID_to_PUI_and_LP	CR-D016	£12,643.00	07/08/2020	Approved - Internal CR Created
Licence Exempt Network Customer Identifier – ABACUS Data Model update	CR-E51	£0.00	29/10/2019	Approved - Complete
Amendments to the DMS artefact suite	CR-D019	£6,500.00	16/03/2020	Approved - Internal CR Created
Migration of Terminated Gas RMPS	CR-D022	£0.00	10/06/2020	Approved - Internal CR Created
Amendments to the NC-0079 for REL (Retail Energy Location) Data Migration and Reconciliation	CR-D024	£20,000.00	06/07/2020	Approved - Internal CR Created
DMS - PHID Alignment Parties	CR-D026	£0.00	06/07/2020	Approved - Internal CR Created
Request for a New or Upgraded DMT Environment	CR-D027	£256,009.00	07/08/2020	Approved - Internal CR Created
Enable TLS connection pooling for all directly connected parties to CSS]	CR-D028	£2,500.00	13/07/2020	Approved - Internal CR Created
Message Header Format for PKI Certificate Identification]	CR-D029	£2,500.00	13/07/2020	Approved - Internal CR Created
SIT Functional Test Re Plan Enabling Parallel Testing	CR-D030	£56,000.00	20/07/2020	Approved - Internal CR Created
DM_Validation_Catalogue_Shipper_Effective_Date_Change_	CR-D032	£0.00	03/08/2020	Approved - Internal CR Created
Compression During Data Migration	CR-D034	£500.00	09/09/2020	Approved - Internal CR Created
Uplift to the CSS Interface Specifications	CR-D038	£70,000.00	07/10/2020	Approved - Internal CR Created
Uplift to Business Data Validation Rules	CR-D039	£20,000.00	25/09/2020	Approved - Internal CR Created
Programme Plan Re-Baseline	CR-D042	£14,913,000.00	28/09/2020	Approved - Internal CR Created
Changes to Support Energy Company Data	CR-D059	£37,500.00	03/08/2021	Approved - Internal CR Created
Operational Choreography Detection 0.5	CR-D060	£308,205.00	25/01/2021	Awaiting Decision
Operational Choreography Rectification 0.3	CR-D061	£0.00	25/01/2021	Awaiting Decision
Amendment of Data Migration Solution to Protect Programme Timescales - Removal of Transition Stage 1 Delta files	CR-D062	£83,490.00	25/02/2021	Approved - Internal CR Created
Change to Management of In-Flight Switches Approach	CR-D071	£0.00	15/03/2021	Approved - Internal CR Created
Increase Cadence of Data cuts	CR-D080	£24,600.00	10/05/2021	Approved - Internal CR Created
Amendment to Assumptions as a result of analysis undertaken during CP1 v0.4]	CR-D083	£0.00	24/05/2021	Approved - Complete
TT Remediation & Paper-Based Testing Workshop	CR-D095	£10,000.00	23/08/2021	Approved - Complete
Changes to DB4 document; 'E2E Transition Plan – Implementation Approach' to remove the requirement to expose the REL	CR-D105	£0.00	31/08/2021	Approved - Internal CR Created
Additional Regression Testing cycles	CR-D113	£20,000.00	19/11/2021	Approved - Internal CR Created
Amendments to NCD-0008 Data Cleansing Catalogue v1.5 to reflect newupdated data cleansing requirements following DA310 analysis of industry data cleansing progress	CR-D115	£0.00	25/10/2021	Approved - Internal CR Created
Uplifting the CSS Business Data Validation Rules document to v1.3	CR-D124	£18,500.00	26/11/2021	Approved - Internal CR Created

# Switching Programme CR Position – CRs not impacting Xoserve (Cost Implication)

CR Name	CR Ref	Date Raised	Status
Non_Mandatory_MPAS_Metered_Indicator_v0.4	CR-D001	27/01/2020	Complete - No Xoserve Impact
REC Manager Procurement Timelines	CR-D003	02/12/2019	Complete - No Xoserve Impact
MPAS Related MPAN Disconnection	CR-D004		Withdrawn
Introduction of Validation Message to Logical Mode	CR-D005	25/11/2019	Withdrawn
Modification of Related MPAN Cleanse Checkpoint Milestones	CR-D006	27/11/2019	Complete - No Xoserve Impact
ABACUS Corrections and Re-alignments	CR-D007	04/12/2019	Complete - No Xoserve Impact
ECOES REL API Webmethod	CR-D009	17/12/2019	Complete - No Xoserve Impact
CSSIA Uplift to Implement IG Recommendations	CR-D010	17/12/2019	Complete - No Xoserve Impact
Update 3 E2Es to align to CSSIA	CR-D011	10/06/2020	Complete - No Xoserve Impact
CSS_Physical_Interface_Design_Updates_mpxn_v0.2	CR-D012	30/01/2020	Complete - No Xoserve Impact
Messaging_Requirements_Revisions_REC_Code_Manager_and_CSS_v0.1 Clean	CR-D013	28/01/2020	Complete - No Xoserve Impact
Amendment_of_Xoserve_Consequential_Change_Milestone_Delivery_Dates_v0.2[DRAFT]	CR-D015	26/02/2020	Withdrawn
CSS_Handling_of_MPAS_Business_Dates_v0.2[DRAFT]	CR-D017	20/07/2020	Complete - No Xoserve Impact
Confirmation_Responses_to_Outbound_Synchronisations_v0.2[DRAFT]	CR-D018	02/03/2020	Withdrawn
Regulatory Workstream – Programme Milestones Refresh	CR-D020	16/03/2020	Withdrawn
Remove MPAS Interface	CR-D021	29/04/2020	Withdrawn
DSP_Specific_SIT_Functional_Exit_Criteria	CR-D023	29/05/2020	Complete - No Xoserve Impact
Changes to support enhanced Solar arrangements	CR-D025		Withdrawn
CSS Role-based access control (RBAC)	CR-D031	24/07/2020	Withdrawn
A Quality Analysis Activity of the Data being used for the DMT Non-Functional Test Phase	CR-D033		Withdrawn
CSS Change from UTC to Local Time	CR-D035	22/09/2020	Complete - No Xoserve Impact
Xoserve CR for DES AI Removal	CR-D036	24/09/2020	Complete - No Xoserve Impact
Provide_CSS_RegistrationID_to_LPs	CR-D037	06/10/2020	Complete - No Xoserve Impact
UEPT Tranche Regulatory Change	CR-D040	N/A	Complete - No Xoserve Impact
NCT-0073 Functional Script Master Changes	CR-D041	25/09/2020	Complete - No Xoserve Impact
Update to the End to End Testing Plan	CR-D043	05/10/2020	Complete - No Xoserve Impact
Request For a New DMT Environment for DMT Live Rehearsal	CR-D044	23/10/2020	Complete - No Xoserve Impact
NC-0079 Adding Post Load Integrity Check Document	CR-D045	09/11/2020	Complete - No Xoserve Impact
Uplift to the Code of Connection	CR-0046	09/11/2020	Complete - No Xoserve Impact
Correctional Changes to MAD Log v2.0 & POAP v2.0	CR-D047	13/11/2020	Complete - No Xoserve Impact
Changes to Data Milestones in MAD Log v2.0 & POAP v2.0	CR-D048	09/11/2020	Complete - No Xoserve Impact
Consequential Changes to Testing Milestones in MAD Log	CR-D049	13/11/2020	Withdrawn
CSS Environments for Faster Switching Enduring Service	CR-D050		Withdrawn
Changes to Data Validation Rules	CR-D051	30/11/2020	Complete - No Xoserve Impact

# Switching Programme CR Position – CRs not impacting Xoserve (Cost Implication)

CR Name	CR Ref	Date Raised	Status
Additional and Further Correctional Changes to MAD Log v2.0	CR-D052	05/12/2020	Complete - No Xoserve Impact
Additional Onward Dependencies for MAD Log	CR-D053	18/12/2020	Complete - No Xoserve Impact
Changing from GetOrganised to Landmark SFTP for SI receiving files	CR-D054	18/12/2020	Complete - No Xoserve Impact
Amendments to the Data Cleansing Catalogue	CR-D055	18/12/2020	Complete - No Xoserve Impact
MAD Log Changes for UIT Environment Verification	CR-D057	25/01/2021	Complete - No Xoserve Impact
Discontinuance of Xoserve Consequential Change Market Trials	CR-D058	25/01/2021	Complete - No Xoserve Impact
Uplift to SMS CoCo	CR-D063	29/01/2021	Complete - No Xoserve Impact
Changes to SIT Functional Test Scenarios	CR-D064	29/01/2021	Complete - No Xoserve Impact
Uplift to the Code of Connection	CR-D065	29/01/2021	Complete - No Xoserve Impact
In-Flight Reg ID Dissemination	CR-D066		Withdrawn
Uplift to the CSS Business Data Validation Rules Doc	CR-D067	19/03/2021	Complete - No Xoserve Impact
Uplift to the CSS Interface Specification	CR-D068	15/03/2021	Complete - No Xoserve Impact
REL Dissemination to iDNO and DNO	CR-D069	15/03/2021	Complete - No Xoserve Impact
Removal of UEPT Stage 1 Data Allocation and Verification for Tranche 3 and 4 Participants and delivery acceleration of Stage 2 Data Allocation	CR-D070	05/03/2021	Complete - No Xoserve Impact
Re-align Switching Programme Response SLAs with Xoserve response SLAs	CR-D072	07/05/2021	Complete - No Xoserve Impact
Changes to MAD Log v2.2 to rectify incorrect milestone descriptions	CR-D074	29/03/2021	Complete - No Xoserve Impact
Update Service Management Baseline Requirement	CR-D076	20/04/2021	Complete - No Xoserve Impact
Amend the Transition Testing Milestones TR210 & TR220 for PUI Production Data Cuts v0.4	CR-D078	14/05/2021	Complete - No Xoserve Impact
Removal of SMS005 from UEPT Test Scenarios v0.2	CR-D081	14/05/2021	Complete - No Xoserve Impact
Engagement for Early E2E Testing v0.2	CR-D082	14/05/2021	Withdrawn
Change to Transition Stage 3 File-Based Migration Sequencing v0.2	CR-D084	26/05/2021	Complete - No Xoserve Impact
Request for an additional Data Reconciliation Activity at the end of DMT Live Rehearsal Cycle 2 v0.2	CR-D086	01/06/2021	Withdrawn
Update to UIT E2E Plan and Artefacts to incorporate the additional scope identified on the outcome of REL Gap Analysis v0.7	CR-D087	17/06/2021	Complete - No Xoserve Impact
Elevation of L2-TR070 (Transition Stage 1 Start) to a L1 milestone	CR-D088	04/06/2021	Complete - No Xoserve Impact
NC-0107 Master Handover Pack Purpose Change	CR-D089	04/06/2021	Complete - No Xoserve Impact
REC Code Manager Market Intelligence Reporting	CR-D090	11/06/2021	Complete - No Xoserve Impact
Removal of Transition Test Artefacts	CR-D091	24/06/2021	Complete - No Xoserve Impact

## Switching Programme CR Position – CRs not impacting Xoserve (Cost Implication)

CR Name	CR Ref	Date Raised	Status
Feasibility study on potential to update Domestic Premises Indicator (DPI) electricity flags to reflect license status during transition stages, 1, 2 & 3	CR-D093	28/06/2021	Complete - No Xoserve Impact
Changes to Operational Testing	CR-D094	28/06/2021	Withdrawn
Changes to milestone date for L3-TE720	CR-D096	29/07/2021	Complete - No Xoserve Impact
Continuation of support for UEPT	CR-D098	03/08/2021	Withdrawn
Further consequential changes to DB4 and related artefacts following CR-D071 v0.2	CR-D100	06/08/2021	Complete - No Xoserve Impact
CSS Stage 1 ECOES Interface Specification Uplift to v2.0	CR-D102	17/08/2021	Complete - No Xoserve Impact
Documentation only updates to NCT-0134 DMT Live Rehearsal Test Plan and NCD-0012 Data Migration Solution Design Catalogue	CR-D103	17/08/2021	Complete - No Xoserve Impact
Elaborations for Service Management Requirements DB4	CR-D104	17/08/2021	Complete - No Xoserve Impact
Update of the Code of Connection Document to reflect the Enduring PKI Process Updates	CR-D106	22/09/2021	Complete - No Xoserve Impact
Addition of assumption on MAD Log in relation to earliest possible Go-Live date	CR-D107	15/09/2021	Complete - No Xoserve Impact
Change to Data Migration and Transition artefacts following the completion of CR-D093	CR-D108	15/09/2021	Complete - No Xoserve Impact
Change to EES requirements to bring REL search and retrieval into closer alignment with GES and assessment of programme	CR-D109	15/09/2021	Complete - No Xoserve Impact
Changes and additions to PIWG and CWG governed MAD Log v2.4 milestones to address timing and clarity issues	CR-D110	22/09/2021	Complete - No Xoserve Impact
Transition Stage 1 – CSS ad-hoc data removal solution development based on Source Data Provider in response to DI-1655 remedial solution]	CR-D111	14/10/2021	Complete - No Xoserve Impact
End to End Test Exit Criteria refinement and clarification of the decision making process	CR-D112	01/10/2021	Complete - No Xoserve Impact
Clarification of Performance NFRs by apportioning the current target between Gas and Electricity and then further apportioning the Electricity targets by MPID	CR-D114	15/11/2021	Complete - No Xoserve Impact
Update to E2E Transition Inflight Switches Management Approach Document	CR-D116	27/10/2021	Complete - No Xoserve Impact
Operational Change Window and Type	CR-D117	25/10/2021	Complete - No Xoserve Impact
Change to effect a Gas Supplier of Last Resort (SoLR)	CR-D118	03/11/2021	Complete - No Xoserve Impact
GES Data Refresh SLA	CR-D119	10/11/2021	Complete - No Xoserve Impact
Updates to NCT-0188 REL Testing Gap Analysis Report	CR-D120	10/11/2021	Complete - No Xoserve Impact
Additional CSS Non-functional Requirements	CR-D121	11/01/2022	Complete - No Xoserve Impact
ServiceNow Data Model Development - DNO/iDNO Adaptors	CR-D122	11/01/2022	Complete - No Xoserve Impact
Addition of Network Operator Market Share to CSS Billing Report	CR-D123	26/11/2021	Complete - No Xoserve Impact

## Switching Programme CR Position – CRs not impacting Xoserve (Cost Implication)

CR Name	CR Ref	Date Raised	Status
Uplifting the CSS Interface Specification document to v8.7	CR-D125	26/11/2021	Complete - No Xoserve Impact
Updates to the MAD Log v2.5 following RA110 Proposal	CR-D126	07/12/2021	Complete - No Xoserve Impact
E2E Remove invalid test scenarios	CR-D127	03/12/2021	Complete - No Xoserve Impact
Proposal for the implementation of Failed Supplier Portfolio report within CSS	CR-D128	07/12/2021	Complete - No Xoserve Impact
Clarification of Performance NFRs for Operational Readiness	CR-D130	17/12/2021	Complete - No Xoserve Impact
Updates to the MAD Log V2.5 for Data and Regulatory Milestones	CR-D132	23/12/2021	Complete - No Xoserve Impact

