

Demand Estimation Survey Results

October 2021

The logo for Xserve, featuring a stylized 'X' composed of blue and light blue geometric shapes, followed by the word 'serve' in a light blue sans-serif font.

Provided by:

The logo for Correlia, consisting of two overlapping circles, one blue and one yellow, followed by the word 'correlia' in a dark blue sans-serif font.

correlia

DESC Survey

- Twice a year we ask DESC attendees to provide feedback on the Demand Estimation Team and the service provided in meeting DESC's UNC Section H obligations
- At the DESC meeting on 21st July we sent out a survey to seek your views following the completion of this year's Demand Modelling processes for Gas Year 2021/22
- Six participants provided us with feedback, which is summarised in the following slides.
- The next Survey will take place in December following the presentation of Algorithm Performance material
- Thanks for the feedback which provides us with a useful guide on the service provided by the Demand Estimation Team

Survey Questions:

- How satisfied are you with the accuracy and quality of the output from the Demand Modelling process and the downstream calculations they serve? e.g. NDM Nominations/Allocation and SOQ calculation
- How satisfied are you with the Demand Estimation team in setting and meeting DESC's annual timetable of activities?
- Please rate the level of communication provided by the Demand Estimation team at DESC / TWG meetings? (e.g. presentation delivery, content and style)
- Please rate your engagement with the Demand Estimation team outside of formal meetings (e.g. when dealing with our box account and/or phone calls)
- Please rate your confidence in the Demand Estimation team delivering the UNC Section H obligations on behalf of DESC*

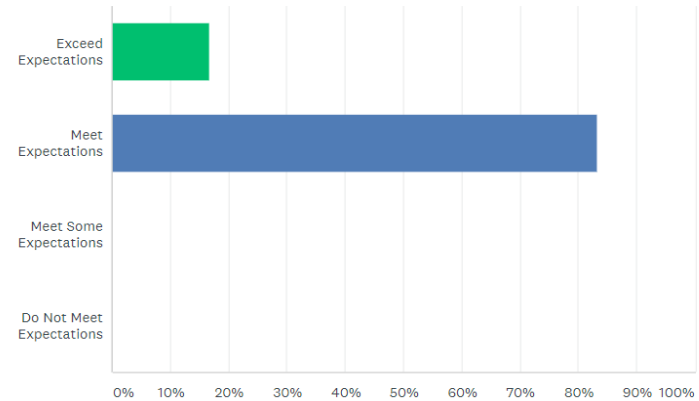
*Note:

Final question is used as a formal Key Performance Indicator for Correla

Question 2:

How satisfied are you with the accuracy and quality of the output from the Demand Modelling process and the downstream calculations they serve? e.g. NDM Nominations/Allocation and SOQ calculation

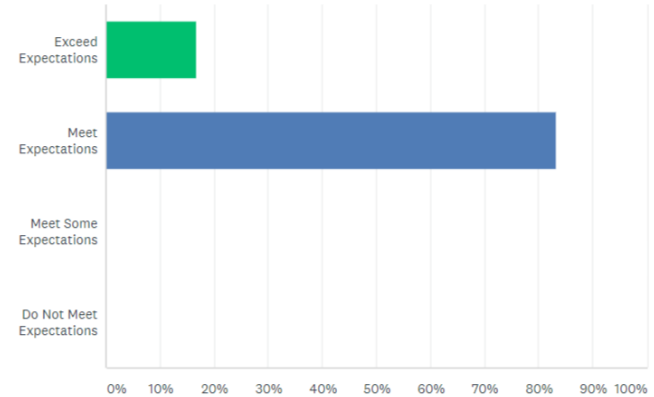
Answered: 6 Skipped: 0



Question 3:

How satisfied are you with the Demand Estimation team in setting and meeting DESC's annual timetable of activities?

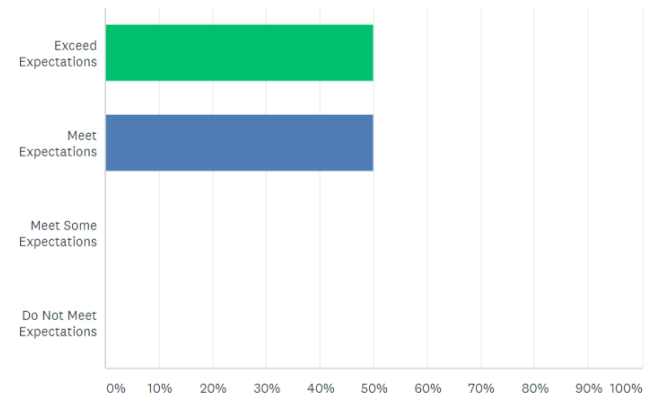
Answered: 6 Skipped: 0



Question 4:

Please rate the level of communication provided by the Demand Estimation team at DESC / TWG meetings? (e.g. presentation delivery, content and style)

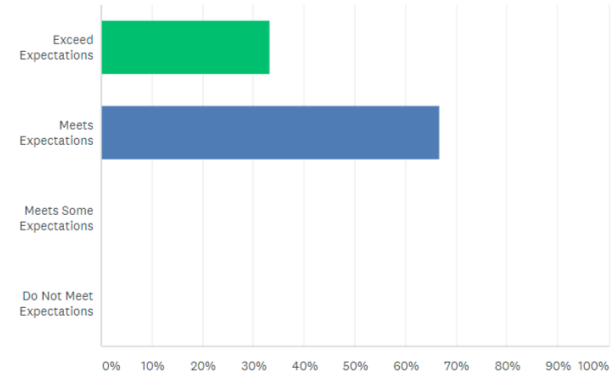
Answered: 6 Skipped: 0



Question 5:

Please rate your engagement with the Demand Estimation team outside of formal meetings (e.g. when dealing with our box account and/or phone calls)

Answered: 6 Skipped: 0



Question 6:

Please rate your confidence in the Demand Estimation team delivering the UNC Section H obligations on behalf of DESC

Answered: 6 Skipped: 0

