

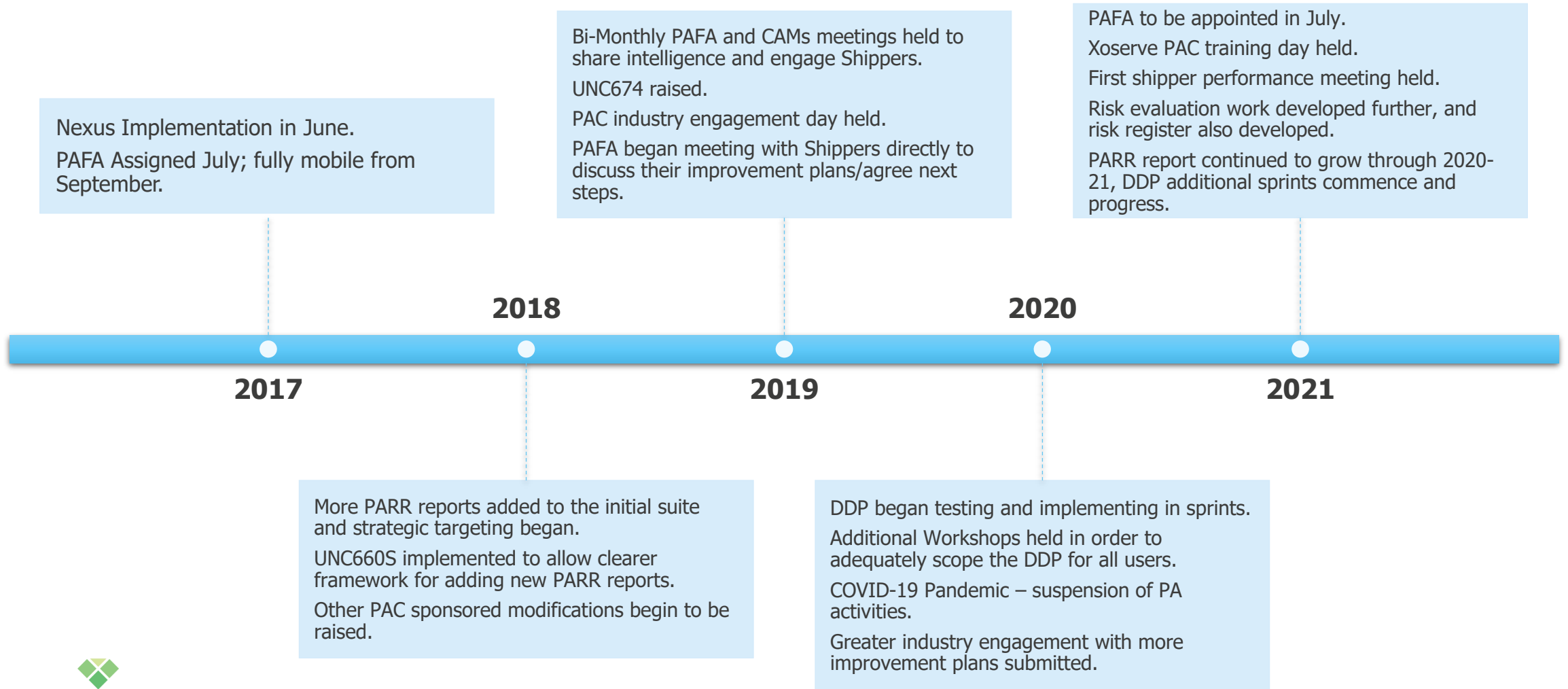
PAF Retrospective review and potential 12 month milestone timeline

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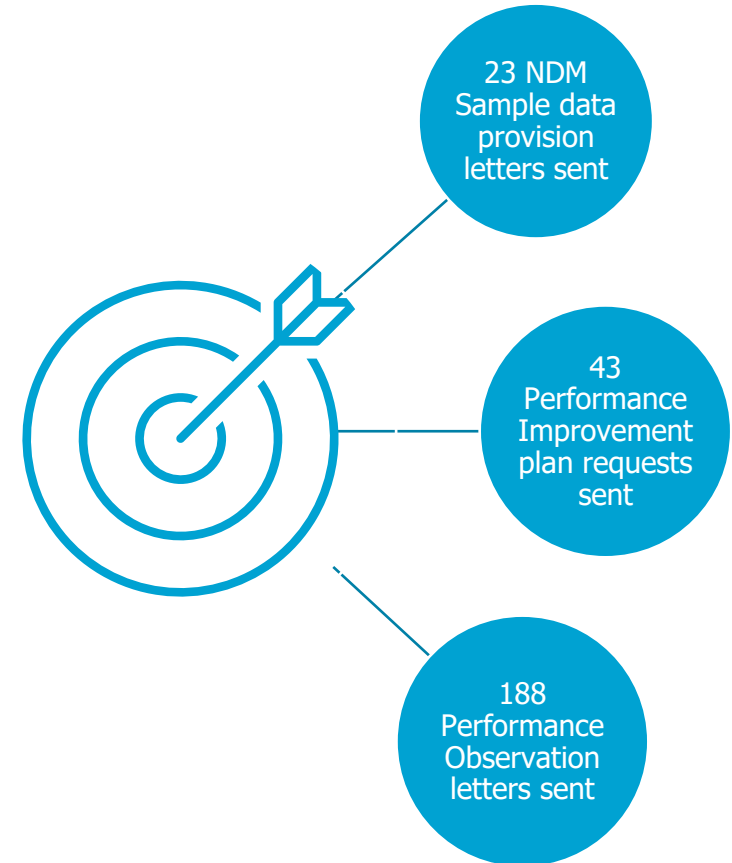
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LOOKING BACK - KEY MILESTONES OVER PAST 4 YEARS



AREAS OF SUCCESS

-  Mid 2017, PAFA appointed which coincided with Nexus implementation – difficulties in accessing data were negotiated and meaningful work carried out in early years.
-  No processes built into the UNC arrangement. PAC have carved these out over the past four years accomplishing significant achievements.
-  PAFA and CAMs working together to engage Shippers and provide ongoing support to ensure market performance improves.
-  Successful shipper engagement and escalation processes established. First shipper performance meeting held in 2021.
-  DDP implementation – greater data, more up to data, searchable and workable.
-  Further developed risk register and risk evaluations
-  UNC674 – Currently going through the latter stages of the change process. Could create a new level of ability for PAC to make changes in the Gas PA landscape.



PERFORMANCE IMPROVEMENT PLANS



Monaco – Wrote to them in Feb 2020 on PC1 performance or circa. 50% - have maintained 100% consistently for a period of 5 months.



Thimphu – Wrote to them in Nov 2019 on PC2 performance or circa. 32% - now have a 12 month average of 77%.



Papeete – Wrote to them in Feb 2019 on PC2 performance or circa. 43% - have maintained an average of 90% over the last 14 months.



Tehran – Wrote to them in Feb 2020 on PC1 performance or circa. 62% - have maintained 96%+ consistently for a period of 13 months.



	Total # Plans	Plans closed in that year
2019	15	13
2020	22	11
2021	6	0

PC 1, 2, 3 & 4 (excl PC4M), NDM sampling, read performance, no reads, Shipper transfer reads

34 Shippers targeted for PC4 Monthly performance. 68% engagement from parties with formal improvement plans/strategies

LOOKING FORWARD – POTENTIAL 12 MONTH MILESTONES

- In this section, some suggestions / recommendations for a 12 month milestone timeline of settlement topics based on recent evaluation and discussion and horizon scanning of the related industry landscape.
- These are indicative suggestions and can be revisited – other topics could also be added in throughout as matters progress and issues develop.

POTENTIAL 12 MONTH MILESTONES

Potential 12 month milestones			Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul
Category	Topic	Activity Description	Touchpoints											
General	UNC Mod 674	Potential implementation												
	DDP additional data	DDP additional data being delivered through the rest of 2021												
	PARR review	Review PARR suite - potential to rationalise / overhaul												
Unattributed	Theft of Gas (undetected)	Periodic updates from REC Code Manager												
	Confirmed theft into settlements	Modification 734S - milestones reporting to panel and implementation - interim review												
	Meter By-pass	Meter bypass review group conclusion - review												
	LDZ Offtake	Offtake workgroup review and annual report												
	Unregistered and shipperless	Review output from next shipperless & unregistered workgroup (likely to be July / August 2021)												
Volume correction	Correction factors	Review of mod 681S success - consider whether action required												
Data correction	Use of the AQ Correction Process	AQ correction review group potentially will have been initiated, if not PAC to revisit												
Meter Asset	Incorrect or missing meter asset data	Requires greater visibility - review												
Meter reads	WAR Bands	Touchpoint review												
	Meter reads classes and mod 672	Meter read review - consider targets for mod 672 - and other top level meter read levels - mod 691												
	No meter read line in the sand	Review position ahead of line in the sand												
Retro	Retrospective updates	Consider decision from DSC Change - likely July 2021. Pre and post line in the sand review												

- Potential suggested timeline runs from Aug 2020 to Jul 2021.
- Based on key general and risk topics, grouped by category and milestones based on potential key touchpoints related to the topic throughout the gas calendar, or where activity is expected to take place.
- Milestones can coincide with updates / reviews at that month's PAC meeting.

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