

UNC Performance Assurance Committee Minutes
Tuesday 16 March 2021
via Microsoft Teams

Attendees

Rebecca Hailes (Chair)	(RH)	Joint Office
Mike Berrisford (Secretary)	(MiB)	Joint Office

Shipper Members (Voting)

Alison Wiggett	(AW)	Corona Energy
Carl Whitehouse	(CW)	Shell
Graeme Cunningham	(GC)	Centrica/British Gas (Alternate)
Lisa Saycell	(LS)	Gazprom
Louise Hellyer	(LH)	Total Gas
Clare-Louise Roberts	(CLR)	ScottishPower (Alternate)
Sallyann Blackett	(SB)	E.ON

Transporter Members (Voting)

Leteria Beccano	(LB)	Wales & West Utilities
Shiv Singh	(SS)	Cadent

Observers/Presenters (Non-Voting)

Fiona Cottam	(FC)	Correla on behalf of Xoserve
Helen Field	(HF)	Correla on behalf of Xoserve
John Welch	(JW)	Gemserv/PAFA
Karen Kennedy	(KK)	Correla on behalf of Xoserve (<i>item 3 onwards</i>)
Martin Attwood	(MA)	Correla on behalf of Xoserve
Rachel Clarke	(RC)	Gemserv/PAFA
Sara Usmani	(SU)	Gemserv/PAFA
Shelley Rouse	(SR)	Gemserv/PAFA

Apologies

Alex Travell	(AT)	BUUK
Andy Knowles	(AK)	Utilita Energy Ltd
George MacGregor	(GM)	Utilita Energy Ltd
Mark Bellman	(MB)	ScottishPower
Oorlagh Chapman	(OC)	Centrica/British Gas

Copies of non-confidential papers are available at: <https://www.gasgovernance.co.uk/PAC/160321>

1. Introduction

Rebecca Hailes (RH) welcomed all parties to the meeting.

1.1 Apologies for absence

Alex Travell, Transporter Member,
Andy Knowles, Shipper Member,
George MacGregor, Alternate Shipper Member,

Mark Bellman, Shipper Member, and
Oorlagh Chapman, Shipper Member.

1.2 Note of Alternates

Graeme Cunningham standing alternate for Oorlagh Chapman, and
Clare-Louise Roberts standing alternate for Mark Bellman.

1.3 Quoracy Status

The Committee meeting was confirmed as being quorate.¹

1.4 Approval of Minutes (16 February, 03 and 09 March 2021)

S Rouse (SR) explained that following discussion with her Correla counterpart F Cottam (FC), after the February meeting, it is believed that as far as outstanding action 0201 is concerned, this was more of a passing comment than an actual specific action.

When RH observed that the minutes of the 16 February 2021 PAC meeting already contained the detail, PAC Members present agreed the action should be deemed as closed.

Thereafter, the minutes from the previous three meetings were approved.

1.5 Approval of Later Papers

RH advised there were no late papers for consideration.

2. Monthly Performance Assurance Review Items

2.1 PARR Report Review - Dashboard update (PAFA)

Sara Usmani (SU) and Shelley Rouse (SR) provided the Shipper Performance Analysis PARR Dashboards. PAFA supplied the following observations for this section:

COVID-19 MODIFICATION: PARR REPORTING

- The Performance Assurance Framework Administrator (PAFA) presented the impact of UNC Modifications 0722 and 0723 on the market to the Performance Assurance Committee (PAC).
 - The data suggests that there is little evidence of either Modification being utilised at scale within the PC3 or PC4 markets.
 - The data also shows that the COVID-19 pandemic has had little impact on read performance in general.
 - Within the PC1 and PC2 market, there has been improvement in average read performance despite the national lockdown, with the effect of Shippers on improvement plans materialising through the data.

SHIPPER PERFORMANCE IMPROVEMENT PLANS

- PAC members were informed that the updates on all Shippers are available for viewing on Huddle but the PAFA would only be reporting on those Shippers (6 in total) where there are significant developments and updates from recent Shipper meetings conducted.

¹ PAC meetings will be quorate where there are at least four Shipper User PAC Members and two Transporters (DNO and/or IGT) PAC Members with a minimum of six PAC Members in attendance.

- PAC were broadly happy with the progress being made and agreed with PAFA's proposal to continue monitoring performance against the provided plans.
- The PAC granted a one-month extension to Shipper "Thimphu" on their improvement plan who advised they would not be hitting their target in March due to technical issues. Committee members acknowledged the significant improvement that has been made since the issue of a performance improvement letter to the Shipper.

SHIPPER EVALUATION CASE

- At the performance escalation meeting in February, PAC requested that Shipper "Bratislava" provide the PAFA and PAC with monthly updates on performance. The PAFA informed Committee members of the latest communication from both the Shipper and Customer Advocate Manager (CAM):
 - Bratislava have been working hard on getting reads into the system, though they have been facing a high number of read rejections. The CAM has provided Bratislava with a breakdown of their rejection reason codes, with the highest number falling under the tolerance and negative consumption codes. Both parties are working through the technical details.
 - The CAM has invited the Shipper to a customer induction day and also shared a Shipper pack with them which they will work through in further detail in due course.
- Committee members were provided with the latest performance statistics for Bratislava and were advised that read performance has increased to c. 18% for PC4 monthly read performance and c. 26% for PC4 annual read performance.
 - This is an improvement from 0% for both markets in December.
 - The number of no reads in February has declined significantly and an update on February read performance will be provided at the April PAC meeting (if the data is available).

PC4 MONTHLY READ PERFORMANCE

- At the extraordinary PAC meeting, which took place on Wednesday 3rd March 2021, and following the release of the Government's roadmap, Committee members agreed that performance improvement measures remain in place, in line with Ofgem's guidance.
- The PAC acknowledged the positive responses and detailed plans that have been received to date. The PAC were pleased to see that a number of Shippers were taking initiatives to manage their PC4 monthly portfolios (whilst site visits and physical meter reading is difficult) including auditing the read frequencies held and processing read failures.
- Committee members were informed that the PAFA and CAM team at Xoserve are working closely to assess the plans that have been received to date and Shippers will be contacted should additional clarity be needed. The PAFA will also be meeting with Shippers where necessary.
- High level updates on performance improvement will be presented at the monthly PAC meetings along with any proposals for further action.
- PAFA advised the PAC that all Shippers within the sector who are underperforming will be issued with a performance improvement letter by the end of April 2021 – a one

month delay to the original schedule due to concerns around targeting during a national lockdown.

- PAC would recommend that Shippers should proactively advise, where possible, where they are unable to obtain meter reads due to restrictions or if performance in general is being affected by the pandemic.

PARR REPORTS AND DASHBOARDS – Proposals for change

- The PAFA presented revised draft rationalised Performance Assurance Reports Register (PARR) reports and additional summary dashboards to Committee members. PAC members were advised that the revised dashboards are proposed to be for PAC view only and would be made available five working days before the PAC meetings. This would allow PAC members to view and analyse the information in advance of and preparation for the PAC meeting.
- The new dashboards allow members to more easily assess each Shipper's performance across each market (PC1, PC2, PC3 and PC4).
 - This is a change from the current dashboards which focus on each Shipper's performance within a reporting area.
- PAC members were very happy with the change in reporting and approved the changes to the dashboards, adding that the revised reports and dashboards would allow for better comparison across Shippers within each market.
- Committee members discussed the benefits of this style of reporting to industry and requested that it be explored how an updated style of PARR reporting could be rolled out to industry as well.

PARR Action Mar 01: PAFA (SR) and Correlá (FC) to explore rolling out new proposed reporting and dashboards to industry.

2.2 Review of Outstanding PARR Actions

There were no outstanding PARR Actions to consider.

2.3 Risk & Issues Register Update (PAFA)

In noting that additional information was also available on the Huddle portal, John Welch (JW) provided a brief overview of the *'Risk Impact Estimation'* presentation, as follows:

JW updated the group on recent work following the last risk sub-group. This sub-group had discussed some of the existing risks and ways of evaluating them. Feedback from this had been taken and work had taken place on developing a straightforward spreadsheet tool to calculate estimated risk impacts which could then potentially be replicated. JW described how this would work with reference to one of the calculations, which would then link to ensuring that there were comparable impacts and scores for multiple risks.

JW noted that most of the current risks on the register were already happening and likely to always be present (in terms of exceptions being generated) even in lower levels in future. There was brief discussion on a small number of the existing risks, it was noted that incorrect correction factors were close to their lowest level (in terms of numbers of exceptions) since 2017. They would continue to be monitored. It was also highlighted that Modification 0734S (*Reporting Valid Confirmed Theft of Gas into Central Systems* <https://www.gasgovernance.co.uk/0734>) was continuing to be developed and should be an effective mitigation for ensuring confirmed theft energy was reflected in settlements.

JW also noted that recent risk discussions and updates would be added to the formal risk register shortly.

2.4 AQ at Risk Update

In explaining that very little had changed since the 16 February 2021 PAC meeting presentation was provided, Fiona Cottam (FC) provided a brief overview of the 'AQ At Risk Statistics Feb 21' presentation during which attention was focused on the following key aspects (by exception):

AQ at Risk Breakdown – kWh slide

FC apologised that an incorrect graph had been placed on the page and explained that she would provide an updated presentation in due course.²

Top 3 Shippers for each Category of AQ at Risk slide

When FC explained that there are no new names included on the graph, attention was drawn to the Class 2 aspects for the Luna, Phoebe and Phobos Shippers. It was noted that both of the Class 4 classes form the bulk of the 'AQ at Risk'.

When asked, FC confirmed that 'Europa' is the same party as it always was.

Future of AQ at Risk Reporting slide

During a brief debate on the various UNC Modifications, PAC Members present were then asked to provide a view on which of the 'Future options' would be their preference.

In noting that the presentation is valuable in providing context to the read performance monitoring, LS suggested that it might be beneficial to continue monitoring going forward.

When RH enquired whether or not option 2 'Add to the PARR to allow use of consistent code names' is more akin to a DDP User Story, JW advised that the PAFA continues to investigate read performance aspects.

New Action PAC 0301: Reference Future Option 2 'Add to the PARR to allow use of consistent code names' - Correla (FC) & PAFA (JW) to consider whether AQ at Risk Reporting could be integrated into the PARR &/or DDP User Story provisions.

FC pointed out that enhancing the current PARR provisions to include (integrate) AQ at Risk Reporting would require some additional system development consideration with associated lead time implications.

M Attwood (MA) went on to provide a brief update on Meter Points without a read for 4 years or greater, explaining that there are circa 164k MPRNs involved (down from circa 170k previously) and that Correla had only recently issued a 'tailored' communication on this matter to those parties involved – where appropriate, could parties utilise DDP to progress resolution.

When asked whether Correla had already received any responses to the communication from the Shippers involved, MA responded that whilst some responses had been received they were not specifically in direct response to the communication subject matter – MA agreed to discuss offline with SR following the meeting.

New Action PAC 0302: Reference Meter Points without a Read for 4 years or greater - Correla (MA) to look to provide an update on the status of the circa 164k MPRNs involved and what actions are being undertaken to resolve the issue.

When asked, SR agreed to include a statement within the PAFA 'Key Messages' post meeting release.

² An updated presentation was provided during the course of the meeting which was immediately published upon receipt: <https://www.gasgovernance.co.uk/PAC/160321>

2.5 Open / Meter By-Pass Update

M Attwood (MA) provided an overview of the 'Meter By-Pass Update' presentation during which attention initially focused on the 'By-Pass Flag and Status Update' slide. MA explained that as far as the 'Closed status' reduction in numbers was concerned, the 7 newly added sites had not previously been identified as having a by-pass indicator set up – perhaps this is a product of data cleansing exercises, rather than physical installations per se.

MA went on to also explain that some by-pass information might take the form of historical dates associated to when the by-pass was 'originally' installed, and not necessarily when the record was supplied. In short, the majority of feedback would suggest that the issues are related to incorrect by-pass flags being set.

New Action PAC 0303: *Reference By-Pass Flag and Status Update* - Correlá (MA) to look to integrate the 'Closed' reduction figures within the summary table.

Moving on to consider the 'By-Pass Consumption Adjustments' slide, MA enquired what the PAC Members present would like to happen where no responses have been provided by parties, to which GC responded by questioning whether there is value in chasing resolution, especially as the numbers involved are relatively low. MA explained that indications are that these are related to data errors in the main.

When asked whether the sites involved had had a meter asset change, MA responded by advising that he is unsure.

When L Saycell (LS) suggested that there would be benefits in continuing to monitor the situation for now, SR suggested that the PAC and PAFA would need to consider creating a new PARR in order to identify and engage with the non-responsive Shippers concerned.

SR then went on to remind those in attendance that the draft UNC Request 'Review of Gas Meter By-Pass Arrangements' initially presented at the 16 February 2021 PAC meeting is still without a sponsor. Additionally, she believes that obtaining theft and by-pass related information from the UK Revenue Protection Agency (UKRPA) may prove beneficial as well.

When asked whether Correlá had ever considered closed meter by-passes where there are static gas flows involved, MA responded by indicating he was unsure although he could confirm that parties had been asked to look at 'open' meter by-passes as well as focusing on their 5 closed meter by-passes and providing responses. FC then warned that this potentially 'strays' into the policing arena which Correlá had already engaged with Shippers on previously. It was noted that there is already an item recorded on the Risk Register for this matter.

Discussions then centred on identifying a suitable sponsor (Proposer) for the draft UNC Request, which ultimately concluded with Clare-Louise Roberts (CLR) agreeing that ScottishPower would Propose the Request. It was agreed that SR and CLR would liaise offline with a view to presenting the draft UNC Request as a pre-modification agenda item at the forthcoming Distribution Workgroup meeting scheduled for 25 March 2021.

2.6 Covid-19 Updates

2.6.1. Isolations Update

F Cottam (FC) advised that at this time she did not have any further updates on this matter.

2.6.2. Other Updates

F Cottam (FC) advised that at this time she did not have any further updates on this matter.

2.6.3. Xoserve Defect 64142 Update

F Cottam (FC) advised that at this time she did not have any further updates on this matter.

2.6.4. COVID-19 Isolation Flag

When LS provided an overview to the '64142' defect that prevents the setting of flags and subsequent submission of reads, FC responded by acknowledging that the problem needed to be resolved quickly, indicating that she would look to provide a progress update at the 13 April 2021 PAC meeting.

Later in the meeting, FC advised that a 'system fix' for the issue had been installed over the course of the previous weekend.

3. Matters for Committee Attention

3.1 PAC/PAFA Access to Data / Dedicated Sprint Planning Update

K Kennedy (KK) provided a brief verbal update with the following key summary points were highlighted during the discussions:

- Currently working through the various actions assigned during the 03 and 09 March 2021 meetings;
- Correla has been liaising with the PAFA on matters raised during the Sprint2 and 3 meetings;
- Correla Development Team are looking at prioritising development aspects and requirements, and
- 13 April 2021 PAC meeting agenda to be expanded to include an hour slot for DDP Future Progress considerations.

3.2 Performance Issues Impacting the Success of Faster Switching

When GC explained that what he would like to see would be a broadening of the PAC scope (remit) to basically 'mirror' the equivalent electricity market model, SU made reference to a recent meeting between herself, Orlagh Chapman, Graeme Cunningham and Lee Greenwood during which they considered how the current PARR information suite might satisfy the requirement going forward.

It was noted that whilst PAC Members consider this matter to be more of a Supplier related issue, it was recognised that meters that are not being successfully read, could potentially have a direct impact upon gas settlement – this concern is supported by information compiled within the PARR '*No Meter Recorded*' relating to new sites and transfer read aspects.

GC pointed out that encouraging parties to make sure that they provide the correct meter asset information would potentially support a more reliable Faster Switching provision, whilst potentially minimising gas settlement related impacts.

JW suggested that whilst this is a good issue to consider, careful consideration would be needed on what potential role the PAC would take on, especially bearing in mind PAC already has a meter asset risk open. Furthermore, any investigation into the settlement aspects such as meter serial number and / or address related errors needs to 'tease out' the potential settlement impacts as a consequence of the Faster Switching programme, whilst bearing in mind that the (Gas) Shipper – Supplier relationship adds an additional level of complexity. How PAC would report any findings / recommendations to Ofgem would also need very careful consideration as it is not PAC's role to inform the Faster Switching Programme where it might be going wrong – care is needed to avoid PAC being seen to self-promote or self-appoint.

JW went on to explain that the PAFA had already been considering the matter in recent DDP meetings and though this is not tabled on the agenda for any future DDP meetings at this point, it would be shortly.

New Action PAC 0304: *Reference Performance Issues Impacting the Success of Faster Switching* – Correla (FC), PAFA (JW) & Centrica (GC) to explore possible meter attributes aspects (as per the Risk Register) and provide a possible view on meter address issues and interaction with settlement risks.

3.3 PAC Budget Spend Update

In referencing the '*Update on PAC Reporting Budget*' presentation provided for the 16 February 2021 PAC meeting, FC provided a brief overview during which discussions focused on the following:

Budget Update slide

FC confirmed that a change to the 2021/22 budget (of £100k) is the subject of outstanding action 0204 following the 16 February 2021 PAC meeting. In noting the requested increase for the 2021/22 budget allowance from £100k to £125k, FC pointed out that any change would need to be ratified by the DSC Change Management Committee.

When asked, the consensus of PAC Members present was to await the anticipate update from KK before formally submitting the request for additional funding. It was also agreed that in light of this latest update, outstanding action 0204 should now be closed.

When asked whether or not the 2021/22 budget for £100k is already fully drawn down in order to satisfy DDP Sprint requirements, KK responded by advising that not all of the money is committed at this time, especially as some previous DDP requirements had now been removed (circa 8 to 10 items) – an update on the budget position will be provided in due course.

When asked about the 2020/21 budget, KK confirmed that all XRN4876 elements have been included within the £75k figure.

3.4 Theft of Gas Update (information only)

It was agreed that this matter had been covered by discussions elsewhere in the meeting.

3.5 Standards of Service Liabilities Report (information only)

No queries to report.

3.6 CDSP Update on PAFA Procurement

This item was covered as the final item of the day and a final section of the meeting took place in the absence of any PAFA representatives.

FC provided a very brief summary update on the progress to date, as follows:

- PAFA are aware that their current contract is due to expire June 2021;
- Procurement exercise commenced in September 2020;
- Tender phase for short listed parties is underway;
- Correla remain confident that work remains circa 1 week ahead of schedule, with an early June 2021 handover (if needed) predicted;
- 3 Stakeholders (comprising former and current PAC members) are presently assisting in the scoring and selection processes alongside Xoserve and Correla.

Concluding discussions, FC advised that once a formal decision had been made PAC would be one of the first parties notified.

The item would be included on the 13 April 2021 PAC agenda in anticipation of a further update.

4. Update on Potential Changes to Performance Assurance Reporting and PARR

4.1 PAFA Industry Meeting Update

Specific consideration deferred.

4.2 Modification 0664V - Transfer of Sites with Low Valid Meter Reading Submission Performance from Classes 2 and 3 into Class 4.

Due for further consideration at the 25 March 2021 Distribution Workgroup meeting.

4.3 Modification 0674 - Performance Assurance Techniques and Controls

Related in part to a technical issue around site lockout aspects along with CSS and Faster Switching impacts.

The final version of the Workgroup Report is anticipated following the 24 March 2021 which is also supported by the provision of legal text dated 04 March 2021.

4.4 Modification 0691S - CDSP to convert Class 2, 3 or 4 meter points to Class 1 when G1.6.15 criteria are met

The effective implementation date for the Modification has now been set as 05:00 on 01 April 2021 as per the communication issued on 12 March 2021.

FC advised that since the notification was issued, industry engagement had increased.

4.5 Modification 0730V – COVID-19 Capacity Retention Process

Related to the defect issue discussed under item 2.6.4 above.

FC noted that Ofgem had not provided 'a minded to' indication for the Modification as yet.

4.6 Modification 0734S – Reporting Valid Confirmed Theft of Gas into Central Systems

Due for further consideration at the 25 March 2021 Distribution Workgroup meeting, with further PAC related information to be provided at the 13 April 2021 PAC meeting.

4.7 Any Other changes

RH provided a brief onscreen overview for the new UNC Modification 0760 'Introducing the concept of derogation for Net Zero innovation into Uniform Network Code (UNC)' as proposed by T Saunders of Northern Gas Networks – this Modification is due to be considered at the 18 March 2021 Panel meeting with the Proposer's recommendation being that it is subject to Authority Direction and sent to a (Distribution) Workgroup for assessment.

SR suggested that this Modification has the potential to impact PAC reporting and how any solution would interact with PAC notification and awareness requirements needs careful consideration – RH advised that she would make sure that Panel Members are aware of how important the PAC monitoring of Code obligations and settlement impacts are and suggest that these would need to be carefully considered by the Workgroup.

5. Review of Outstanding Actions

PAC0201: *Reference Meter Read Performance 2020 Overview* – Xoserve (FC) & PAFA (SR) to investigate and provide a view on how Shipper actions might be contributing to the issue, and how the report might be enhanced going forward (% of total portfolio etc.).

Update: Please refer to the discussions under item 1.4 above for details. **Closed**

PAC0202: *Reference 'Open' By-Pass with progressive readings'* – Xoserve (MA) to investigate the 107 sites where consumption is evident and engage with the relevant shippers concerned and provide feedback at a future meeting.

Update: When MA advised that work remains ongoing and that he hoped to provide an update at the 13 April 2021 PAC meeting, it was agreed to carry forward the action. **Carried Forward**

PAC0203: *Reference Dedicated Sprint Planning* - Joint Office (RH) to write out to PAC Members regarding Sprint 2 & 3 Workshop meetings and to allocate suitable meeting dates.

Update: When RH confirmed that this action had been completed, it was agreed the action could now be closed. **Closed**

PAC0204: *Reference ‘PAC Budget Spend’* – Xoserve (FC) to consider how best to fund any new PAC reporting provisions going forward and extend the current £100k provision to £125k for 2021/22.

Update: Please refer to item 3.3 above for more details. **Closed**

6. Any Other Business

6.1 Huddle Access Approval

S Rouse asked and PAC Members unanimously approved access to Huddle for R Hailes, H Cuin and M Berrisford in order to give them the data required to effectively support PAC’s work.

6.2 Progress Update on Closed Action PAC1208

In referring to the presentation materials provided ahead of the meeting L Beccano (LB) provided a brief overview of the ‘*Offtake Meter Performance Report – 2020/21*’ document, during which several PAC Members in attendance requested more time to consider – as a consequence it was agreed to add a new item to the 13 April 2021 PAC agenda in order to consider the matter in more detail.

7. Next Steps

7.1 Key Messages

Published at: <http://www.gasgovernance.co.uk/pac/summarykeymessages>

8. Diary Planning

8.1 2021 meeting dates

Further details of planned meetings are available at: www.gasgovernance.co.uk/events-calendar/month

Time/Date	Paper Publication Deadline	Venue	Programme
09:30, Tuesday 13 April 2021	17:00 Monday 05 April 2021	Teleconference	Standard Agenda + DDP Sprint Update
10:00, Tuesday 11 May 2021	17:00 Monday 03 May 2021	Teleconference	Standard Agenda
10:00, Tuesday 15 June 2021	17:00 Monday 07 June 2021	Teleconference	Standard Agenda
10:00, Tuesday 13 July 2021	17:00 Monday 05 July 2021	Teleconference	Standard Agenda

For details of the informal sub-group meetings and topics please contact the PAFA directly.
PAFA@gemserv.com

PAC Action Table (as at 16 March 2021)

Action Ref	Meeting Date	Minute Ref	Action	Owner	Status Update
PARR Report Actions:					
PARR Mar 01	16/03/21	2.1	PAFA (SR) and Correla (FC) to explore rolling out new proposed reporting and dashboards to industry.	PAFA (SR) & Correla (FC)	Pending
PAC Actions 2020/21:					
PAC 0201	16/02/21	2.1	<i>Reference Meter Read Performance 2020 Overview</i> – Xoserve (FC) & PAFA (SR) to investigate and provide a view on how Shipper actions might be contributing to the issue, and how the report might be enhanced going forward (% of total portfolio etc.).	Xoserve (FC) & PAFA (SR)	Update provided. Closed
PAC 0202	16/02/21	2.7	<i>Reference ‘Open’ By-Pass with progressive readings</i> – Xoserve (MA) to investigate the 107 sites where consumption is evident and engage with the relevant shippers concerned and provide feedback at a future meeting.	Xoserve (MA)	Carried Forward
PAC 0203	16/02/21	4.2	<i>Reference Dedicated Sprint Planning</i> - Joint Office (RH) to write out to PAC Members regarding Sprint 2 & 3 Workshop meetings and to allocate suitable meeting dates.	Joint Office (RH)	Update provided. Closed
PAC 0204	16/02/21	4.3	<i>Reference ‘PAC Budget Spend’</i> – Xoserve (FC) to consider how best to fund any new PAC reporting provisions going forward and extend the current £100k provision to £125k for 2021/22.	Xoserve (FC)	Update provided. Closed
PAC 0301	16/03/21	2.4	<i>Reference Future Option 2 ‘Add to the PARR to allow use of consistent code names’</i> - Correla (FC) & PAFA (JW) to consider whether AQ at Risk Reporting could be integrated into the PARR &/or DDP User Story provisions.	Correla (FC) & PAFA (JW)	Pending
PAC 0302	16/03/21	2.4	<i>Reference Meter Points without a Read for 4 years or greater</i> - Correla (MA) to look to provide an update on the status of the circa 164k MPRNs involved and what actions are being undertaken to resolve the issue.	Correla (MA)	Pending

PAC 0303	16/03/21	2.5	<i>Reference By-Pass Flag and Status Update - Correla (MA) to look to integrate the 'Closed' reduction figures within the summary table.</i>	Correla (MA)	Pending
PAC 0304	16/03/21	3.2	<i>Reference Performance Issues Impacting the Success of Faster Switching – Correla (FC), PAFA (JW) & Centrica (GC) to explore possible meter attributes aspects (as per the Risk Register) and provide a possible view on meter address issues and interaction with settlement risks.</i>	Correla (FC) & PAFA (JW) & Centrica (GC)	Pending