



CMS Rebuild Update

December Updates

Jo Williams

CMS Rebuild - Progress to date

Activities since last Update in November

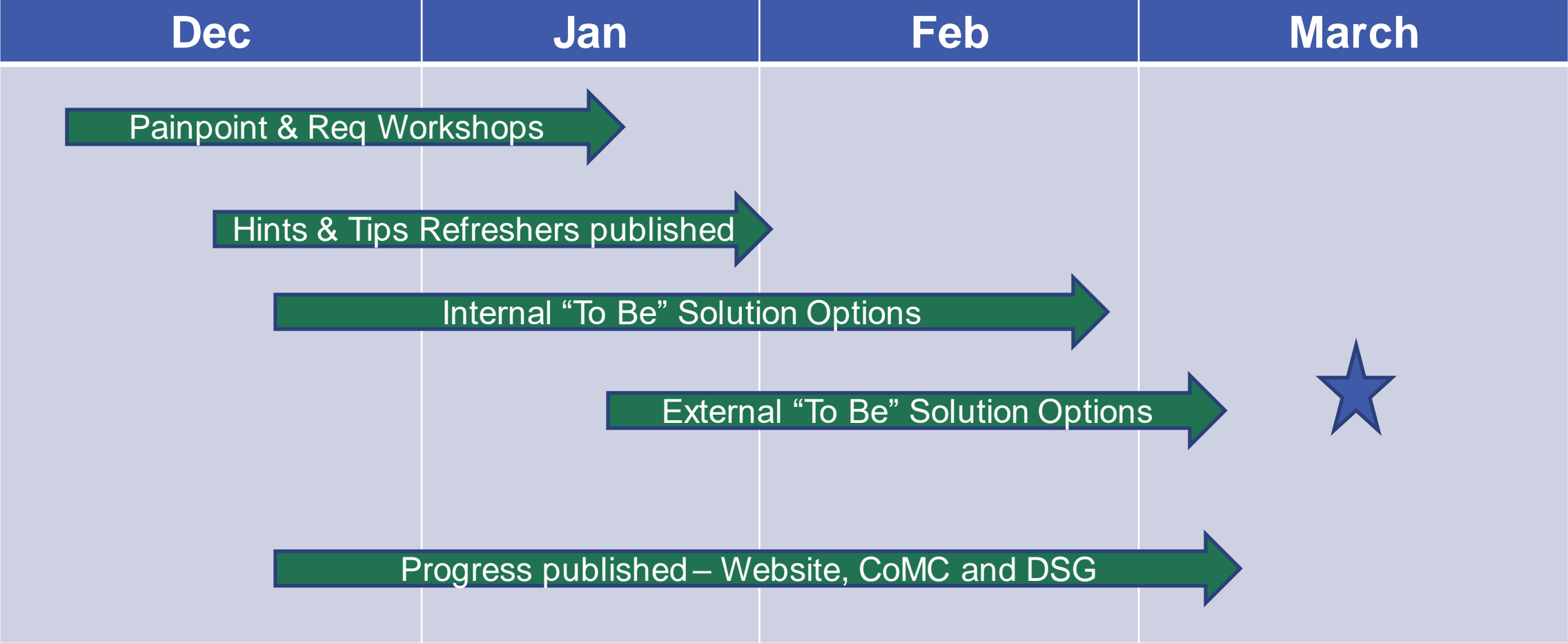
- Workshops at individual constituency level have been held to discuss the CMS process of ADD/ UNC with great feedback received:
 - 56 attendees from across our customer base
 - 145 Requirements have been captured for the ideal state – it is worth noting that the art of the possible on these requirements has not yet been investigated
 - 108 Pain points have been collected
 - Training hints and tips have been identified and shared
 - Commonalities across customer base and internal users
- Future Workshops have now been set up and updated on the Xoserve Website Calendar
- Discussions with the REC and CSSC Teams have commenced
- Online page detailing progress and output is being created

Clarifications from our Customer Base

- Can we deliver the solution incrementally? i.e process by process or something similar for example TOG
- Are we targeting the right people at these workshops?

Key Milestones	Due
Initial Workshops Completed	22/01/2021
Solution Workshops Commence	24/01/2021
HLSO – Target Date	March

CMS Rebuild Next Steps



Commentary

This is an aggressive approach for Workshops which does depend upon availability of the right people