# XOserve

#### **Meter By-Pass Update**

PAC Action 1002:

Xoserve to provide an Open/Meter By-Pass update including a snapshot of movements and a narrative of Shipper actions to progress

# **Background**

- At the request of PAC, datasets issued to all shippers (55 short codes) on 9<sup>th</sup> October 2020 containing Meters where a By-Pass is recorded on UKLink
- Shippers were asked to investigate:
  - all sites flagged with an 'Open' By-Pass
  - up to 5 sites with a 'Closed' By-Pass
- 24 short codes contained at least one 'Open' By-Pass

# Summary of Shipper Engagement so far...

- 7 shippers proactively contacted Xoserve to either state they are working on the request or requesting assistance from Xoserve
- Xoserve has contacted c14 shippers (via email or at scheduled meetings) with reminder of request
- Shipper/Xoserve discussions have been positive and involved support from various Xoserve teams where required
- Aware of three shippers actively preparing/submitting update files to correct By-Pass status on UKLink

#### **By-Pass Movement Summary**

 Table below shows movements in Meters with By-Pass as recorded on UKLink

Snapshot Date / Summary	July 2020	November 2020
Open By-Pass	153	149
Closed By-Pass	13,526	13,226
Total By-Pass	13,679	13,375

### **Next Steps**

 Xoserve CAMs to continue to discuss the request with affected shippers

 Support available to Shippers when updating By-Pass status on UKLink (via ONUPD file) and, if required, raising Consumption Adjustment for period meter was 'Open' (via RFA query)

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