



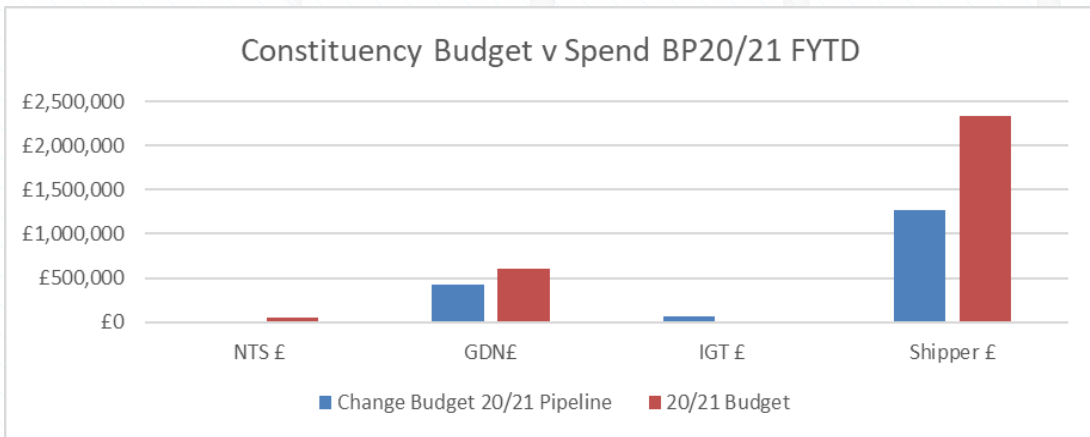
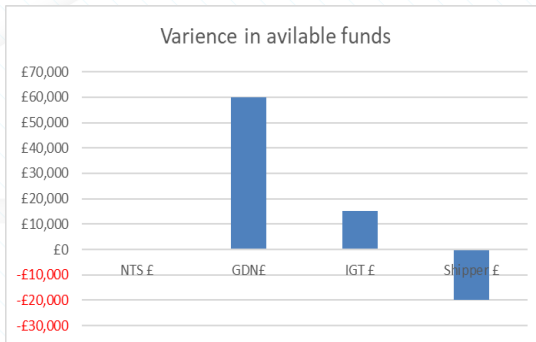
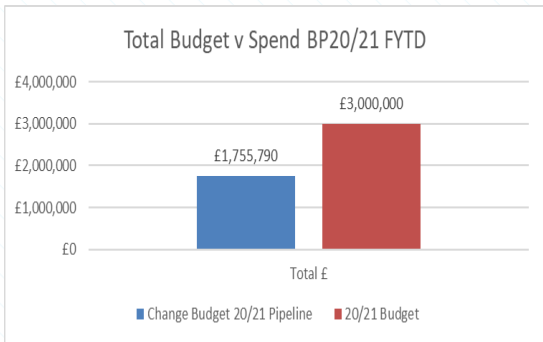
Change Management Committee

7th October 2020



2. DSC CHANGE BUDGET BP20 (FINANCIAL YEAR TO DATE)

Budget v Spend BP20/21 Financial Year To Date (FYTD)



Overall increase in available funds of £55k for FY 20/21

DNs (overall movement +£60k available funds)

- Added £75k (100%) HLSO costs associated with XRN5135 *DNO and NTS Invoices to Shippers and DN's VAT compliance*
- Removed £135k for 75% of HLSO costs associated with XRN5142 *New Allowable Values for DCC Service Flag in DXI File From DCC which was de-scoped from June-21 release in September ChMC*

Shippers (overall -£20k available funds)

- £20k HLSO cost (* 10% to account for potential EQR Design costs required in FY 20/21) for XRN XRN5091 - *Deferral of creation of class change reads at transfer of ownership which is a potential delivery in the Nov-21 Major Release.*

IGT (overall +£15k available funds / reduction in overspend)

- £15k HSL0 costs associated with XRN5142 *New Allowable Values for DCC Service Flag in DXI File From DCC which was de-scoped from June-21 release in September ChMC*

NTS

- No Movement



Microsoft Excel
Worksheet

Working Principles for Budget Reporting Financial Year (FY 21/22)

Non-direct costs tracking

- Contingency – £550k budget allotted for contingency (for as-yet-unknown changes that will require delivery during FY) line will be transferred to individual change lines from point at which any new change is introduced and pre-HLSO £ provided
- Xoserve Change Fund (XCF) - £200k budget allotted to parent XRN at start of financial year to draw down upon ring-fenced XCF budget will be tracked on a monthly basis throughout year, with a dedicated ChMC agenda item to report delivery and budget v spend
- Performance Assurance Committee (PAC) – £100k budget allotted to parent XRN (this year = XRN 4876) at start of financial year to draw down upon ring-fenced PAC budget will be tracked throughout year to show (ChMC / PAC) delivery of PAC user stories captured in parent XRN. Additional changes that have been identified during the FY will be added to the parent XRN
- Market Trials (MT) – £250k budget allotted to MTs at start of year will be removed from pot and added to individual changes where appropriate
- *DSC Change Budget for FY21/22 subject to final Business Plan approval*

Tracking of cost movement from ROM to CCR

- Reporting will be introduced to show movement from the earliest estimated cost through to change completion to assist in future budget setting accuracy and planning

Quarterly Budget Review

- Alongside the monthly budget update in ChMC, a Quarterly Budget Review will be introduced into the ChMC agenda to discuss / approve rebates on the remaining budget. Rebate decisions will be at the discretion of ChMC (with CDSP advice) and will be based on likelihood of remaining pipeline of change during that FY



3. NEW CHANGE PROPOSALS – INITIAL REVIEW

New Change Proposals – Initial Review

XRN / Title	Voting				DSC Service Area
	Shipper	DNO	IGT	NTS	
XRN4876 - Changes to PARR reporting – provide further data to PAFA to aid analysis of performance reporting	For Information Only				N/A
XRN5235 - Include SOQ in the “UIG Additional National Data” report (Originally introduced by XRN 4806)	X				TBC – potential New Service Line
XRN5236 - Reporting Valid Confirmed Theft of Gas into Central Systems (Modification 0734)	X				
XRN5237 - Maintenance of a User relationship table for the purpose of AQ amendments (Modification 0736/0736A)	X	X	X		TBC – potential New Service Line
XRN5238 - New Distribution Network Report – Forecast Invoice Values		X			
XRN5244 – Shared IGT Deeds of Undertaking and CDSP Administration			X		
XRN5246 - Confirmation File (.CNF) Processing Capacity Improvement	X				
XRN5210 - Daily CV Determination Service DN Invoicing Options		X		X	

XRN4876 - Changes to PARR reporting – provide further data to PAFA to aid analysis of performance reporting

Voting Parties

Customer Class	Voting Party?
Shipper	n/a
Distribution Network Operators (DNOs)	n/a
National Grid Transmission	n/a
IGT's	n/a
No voting needed as for information only	

DSC Service Area:	n/a
Link to Change Proposal	Link to CP

Change Type	Non Regulatory
Priority Score	High

Sponsor Representative	PAFA/PAC
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Change Details

Problem Statement
<p>The Performance Assurance Report Register (PARR) informs the Performance Assurance Committee (PAC) as to Shipper performance across multiple topics as introduced by UNC modifications and / or recommendations to the Uniform Network Code Committee (UNCC). As new topics / data items are identified by PAC as areas of interest, or existing reporting requires greater context to be added, the PARR suite of information requires amendment. This change is being relaunched / re-designed to:</p> <ul style="list-style-type: none"> <input type="checkbox"/> Provide a 'living' document in which existing requirements can be translated into 'User Stories' and tracked through to delivery and new User Stories can be added as directed by PAC <input type="checkbox"/> Provide the means to draw down upon the annual ring-fenced part of the DSC Change budget (£75k in Financial Year 20/21) allotted to PAC development

Change Description
<p>The Change Proposal will be the 'Parent XRN' from which to deliver the user stories in an agile manner throughout the course of the financial year. It is expected that a new XRN (which will contain undelivered User Stories that retain PAC support for delivery) will be rolled over into a subsequent 'Parent' XRN for the new financial year. The delivery order of User Stories captured in the PAC backlog document will be on a priority basis as set by PAC.</p>

XRN5235 - Include SOQ in the “UIG Additional National Data” report (Originally introduced by XRN 4806)

Voting Parties

Customer Class	Voting Party?
Shipper	X
Distribution Network Operators (DNOs)	
National Grid Transmission	
IGT's	
Impacted Parties: Shipper	

DSC Service Area:	TBC
Link to Change Proposal	Link to CP

Change Type	Non Regulatory
Priority Score	Medium

Sponsor Representative	Gazprom
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Change Details

Problem Statement
<p>Visibility of SOQ is essential for Shippers to understand how capacity levels have been changing over historic months and how this may feed into formula AQ (FYAQ) charging. It will also show how SOQs are changing across the industry.</p>

Change Description
<p>Current report “UIG Additional National Data” first introduced by XRN 4806 does not show SOQ data. Visibility of SOQ is essential for Shippers to understand how capacity levels have been changing over historic months and how this may feed into formula AQ (FYAQ) charging. It will also show how SOQs are changing across the industry.</p> <p>See CP for the complete description</p>

XRN5236 - Reporting Valid Confirmed Theft of Gas into Central Systems (Modification 0734)

Voting Parties

Customer Class	Voting Party?
Shipper	X
Distribution Network Operators (DNOs)	
National Grid Transmission	
IGT's	
Impacted Parties: Shipper	

DSC Service Area:	TBC – potential for a new service line.
Link to Change Proposal	Link to CP

Change Type	Regulatory
Priority Score	High

Sponsor Representative	Gazprom
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Change Details

Problem Statement
<p>Based on the JTRR recommendations, Modification 0734 has been raised which seeks to ensure valid confirmed theft data received from Suppliers is reported into central systems. This suggests that the theft process should be updated to allow Suppliers (via TRAS) to provide confirmed theft data to the CDSP to be entered into Settlement, with the relevant Shipper being able to review and object to any volume that may be entered.</p> <p>This Change Proposal has been raised to look at the options and make the required changes to the theft process to make it fit for purpose and ensure the most accurate information is being used in Settlement processes.</p>

Change Description
<p>This change looks to ensure confirmed theft data is entering Settlement. This will still give Shippers more control over whether the confirmed theft data is entered into Settlement to ensure the most accurate information is within the system.</p> <p>See CP for the complete description</p>

XRN5237 - Maintenance of a User relationship table for the purpose of AQ amendments (Modification 0736/0736A)

Voting Parties

Customer Class	Voting Party?
Shipper	X
Distribution Network Operators (DNOs)	X
National Grid Transmission	
IGT's	X
Impacted Parties: Shipper, DNO & IGT	

DSC Service Area:	TBC – potential for a new service line.
Link to Change Proposal	Link to CP

Change Type	Regulatory
Priority Score	High

Sponsor Representative	Xoserve
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Change Details

Problem Statement
<p>Modifications 0736/736A have been raised to make changes to the AQ amendments process to clarify the circumstances in which AQ amendments can be made.</p> <p>This Change Proposal has been raised to deliver the central changes required as set out within these Modifications.</p> <p><i>Please note as Modification 0736 and 0736A are alternates, only one can be approved and implemented. As they are still going through the development process, it is currently unknown which Modification will be approved and implemented. Once this outcome is known, this CP will be updated to confirm which changes will be delivered and for which Modification.</i></p> <p>Shippers within the same organisation or group can currently utilise AQ amendments reason code 3 to amend the AQ of a site.</p>
Change Description
<p>At a high level, the CDSP are expected to hold and maintain a Shipper 'relationship table' which details where Shippers are within a group.</p> <p>For the avoidance of doubt, the Shippers will be responsible for confirming with the CDSP their group details and until confirmed (either their group or the absence of a group), reason code 3 (TPD G2.3.21(c) cannot be utilised for any AQ amendments. Shippers will also be responsible for updating the CDSP of any amendments to the group details.</p> <p>See CP for the complete description</p>

XRN5238 - New Distribution Network Report – Forecast Invoice Values

Voting Parties

Customer Class	Voting Party?
Shipper	
Distribution Network Operators (DNOs)	X
National Grid Transmission	
IGT's	
Impacted Parties: DNO	

DSC Service Area:	TBC
Link to Change Proposal	Link to CP

Change Type	Non Regulatory
Priority Score	Medium

Sponsor Representative	NGN
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Change Details

Problem Statement
Networks need to understand future financial impacts of rolling AQ changes before these become effective as the Formula Year AQ on 1 st April.

Change Description
Provision of a new report to be issued in October and December each year that will calculate invoice values for the respective month using the Rolling AQ/SOQ. This would be for all Distribution Networks.
See CP for the complete description

XRN5244 - Shared IGT Deeds of Undertaking and CDSP Administration

Voting Parties

Customer Class	Voting Party?
Shipper	
Distribution Network Operators (DNOs)	
National Grid Transmission	
IGT's	X
Impacted Parties: IGT	

DSC Service Area:	TBC
Link to Change Proposal	Link to CP

Change Type	Non Regulatory
Priority Score	Medium

Sponsor Representative	BUUK
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Change Details

Problem Statement
<p>A shared IGT Deed of Undertaking has been agreed by all IGTS and the CDSP (Xoserve) will manage this Deed on behalf of IGT's for new Suppliers and new IGTS entering the market; the on-boarding Supplier will have to sign one Deed of Undertaking only and will have acceded to all IGT networks. The risk of taking on an IGT site as a new Supplier without IGT knowledge will have been negated. The costs will be integrated into IGT run the business costs.</p> <p>If a new IGT enters the market, the CDSP will write to all existing Suppliers to sign a single, updated Deed of Undertaking. In this instance the costs of the updated Deed of Undertaking will fall to the new IGT costs circa £3-4k.</p>

Change Description
<p>This change looks to create a shared IGT Deed of Undertaking for all Suppliers acceding to IGT networks managed by Xoserve so will only impact IGT Parties. This will form part of both the supplier onboarding process and any new IGT onboarding with Xoserve.</p> <p>See CP for the complete description</p>

XRN5246 - Confirmation File (.CNF) Processing Capacity Improvement

Voting Parties

Customer Class	Voting Party?
Shipper	X
Distribution Network Operators (DNOs)	
National Grid Transmission	
IGT's	
Impacted Parties: Shipper	

DSC Service Area:	TBC
Link to Change Proposal	Link to CP

Change Type	Non Regulatory
Priority Score	Medium

Sponsor Representative	Xoserve
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Change Details

Problem Statement
<p>The current confirmation processing capacity of UK Link (SAP-ISU), and linked downstream deadline monitoring actions do not meet the demand being requested of them.</p> <p>More frequently recently, and perhaps further exacerbated by the COVID-19 pandemic and its effect on the economy, we have seen an increase in instances of acquisitions, mergers and SOLR and other portfolio movement activity – such as Shipper Short Code realignment and rationalisation. In order to correctly follow process, these events all require large scale confirmation transactions to be submitted and processed.</p> <p>This currently requires detailed manual planning between parties involved and is typically at a rate much lower than would be aspired by requesting party. The number of concurrent projects of this nature that can be accommodated is also limited.</p>
Change Description
<p>A POC has been completed to the processing jobs in UK Link to tune the processing job sufficiently to double the effective capacity, therefore allowing higher volumes of transactions to be completed within one day</p> <p>Further work is required to complete a full impact analysis of the effects this increase might cause – both to the file flows directly associated with the confirmation, but equally on other related downstream activity, such as the provision of meter reads, AQ calculations, Gemini and Invoicing.</p> <p>Following successful analysis, an assessment can be made as to the benefit value and appetite for changes to be commissioned.</p> <p>See CP for the complete description</p>

XRN5210 - Daily CV Determination Service DN Invoicing Options

Voting Parties

Customer Class	Voting Party?
Shipper	
Distribution Network Operators (DNOs)	X
National Grid Transmission	X
IGT's	
Impacted Parties: DNO & National Grid	

DSC Service Area:	TBC
Link to Change Proposal	Link to CP

Change Type	Non Regulatory
Priority Score	Medium

Sponsor Representative	National Grid
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Change Details

Problem Statement
<p>Currently National Grid (NG) calculates charging area (LDZ) CVs on behalf of the Distribution Networks (the 'CV service'). There is a proposal to hand this process over to the DNs who have the regulatory obligation to determine these values.</p> <p>One option being considered by DNs is to procure a service from the CDSP to provide a service to either:</p> <ul style="list-style-type: none"> • undertake the CV calculation on behalf of DNs; or CP_V7.0 • aggregate the calculations undertaken individually by DNs for charging areas within their respective service areas. <p>Xoserve's current assessment is that there will be a potential 14- month lead time for implementation of the 'calculation' service and up to 7 months for the 'aggregation' service. To ensure continuity, National Grid may agree to continue to the CV service for a reasonable period until any alternative service is implemented.</p>

Change Description
<p>Investigate and provide solution options for invoicing the DN's for NG provision of the CV service.</p> <p>NG would like Xoserve to investigate the potential options to enable NG to invoice the DN's via the CDSP for the CV service provided by NG until the alternative service is in place.</p> <p>Akin to the current service provided by the CDSP in respect of the invoicing of DN Pensions Deficit charges (levied by NG to DNs), in this case NG envisages the issue of a monthly billing instruction to the CDSP specifying the amounts to be invoiced to each DN for provision of the CV service.</p>



4. NEW CHANGE PROPOSALS – POST INITIAL REVIEW

NONE FOR THIS MEETING



5. NEW CHANGE PROPOSALS – POST SOLUTION REVIEW

New Change Proposals – Post Solution Review

XRN / Title Proposed Release Link to Change Proposal Comm Ref	DSG/ Xoserve Preferred Option	Solution Summary Outcome and implementation date outcome				Comments
		Organisation	Approve	Defer	Reject	
XRN5091 - Deferral of creation of Class Change reads at transfer of ownership Proposed delivery: Nov '21 Link to CP Link to Change Pack ref: 2668.4 – KL – PO Voting: Shippers High level Solution cost: £120K – 200K	Option 1	EDF	X			We prefer & support option 1. We do not support the option 2 as we believe it will introduce it's own issues and option 3 is costly
		Centrica	X			Option 1
		Scottish Power	X			We support Option 1 for this change.
		SSE	X			Option 1

New Change Proposals – Post Solution Review

XRN / Title Proposed Release Link to Change Proposal Comm Ref	DSG/ Xoserve Preferred Option	Solution Summary Outcome and implementation date outcome				Comments
		Organisation	Approve	Defer	Reject	
<p>XRN5091 - Deferral of creation of Class Change reads at transfer of ownership</p> <p>Proposed delivery: Nov '21</p> <p>Link to CP</p> <p>Link to Change Pack ref: 2668.4 – KL – PO</p> <p>Voting: Shippers</p> <p>High level Solution cost: £120K – 200K</p>	Option 1	E.ON	X			<ul style="list-style-type: none"> We support option 1 of removing estimation of class change read on day 1 of transfer and allowing shippers to submit their opening reads. This will then follow the normal process of producing an estimated shipper transfer/Class change read D11. This option delivers on the objectives of the change as it will ensure gaining shippers can submit their opening reads in the event of class change, whilst also not having an impact on internal systems . We believe that option 2 of producing estimate to shippers on D1 and also allowing gaining shippers a window of submitting an actual can be confusing and potentially lead to a negative customer journey for the end user. Losing shippers for example may not know there has been class change on the transfer and we could have a situation where an end user has been billed to conflicting opening and closing reads and unnecessary SARs being raised. We also believe this option would require internal system enhancements to ensure opening read is submitted as normal read and not as a replacement read and also to ensure that the system is billing to the actual transfer read rather than the estimate. For these reasons we believe this option should not be approved for solution. Option 3 ultimately does the same thing as option 1 but will also generate and inactive estimation on D1 in Xoserve systems only becoming active and shared with shippers in the absence of a valid actual read by D11. Given that this option is an additional cost to Xoserve Systems we feel this is unnecessary spend given that the estimation will be produced D11 for option 1, in the absence of a valid read therefore we do not see the benefit of this option.

New Change Proposals – Post Solution Review

XRN / Title Proposed Release Link to Change Proposal Comm Ref	DSG/ Xoserve Preferred Option	Solution Summary Outcome and implementation date outcome				Comments
		Organisation	Approve	Defer	Reject	
<p>XRN5146 - Data Cleanse of NeXA information within UK Link and the Data Enquiry Service (DES)</p> <p>Proposed delivery: Ad-hoc – this data cleanse can be completed outside of a Major or Minor Release</p> <p>Link to CP</p> <p>Link to Change Pack ref: 2668.5 – KL – PO</p> <p>Voting: Shippers, DN & IGT</p> <p>High level Solution cost: £5K</p>	Option 1 (only option)	NGN	X			NGN supports this change proposal
		EDF	X			We are supportive of this change however would find it particularly beneficial if shippers could be provided individually with the MPRNs related to their NeXA sites following implementation
		Scottish Power	X			We are in support of this change.
		WWU				We assume that this is a one off data cleanse and also the vehicle for any periodic updates that are required to update, amend or delete records. If so we support.

New Change Proposals – Post Solution Review

XRN / Title Proposed Release Link to Change Proposal Comm Ref	DSG/ Xoserve Preferred Option	Solution Summary Outcome and implementation date outcome				Comments
		Organisation	Approve	Defer	Reject	
<p>XRN5135 - DNO and NTS Invoices to Shippers and DNs VAT compliance</p> <p>Proposed delivery: TBC dependent on approved Solution Option</p> <p>Link to CP</p> <p>Link to Change Pack ref: 2668.6 – KL – PO</p> <p>Voting: Shippers, DN & IGT</p> <p>High level Solution cost: £75K*</p> <p><i>*This is based on the solution being progressed alongside a Minor Release</i></p>	Option 2	Cadent	X			Option 2
		WWU	X			WWU's preferred option for this change is option 2.
		SSE	X			Option 2
		EDF	X			We support option 2 as we believe it offers the same outcome but with less change needed
		Scottish Power	X			We are in support of Option 2 (Population of standard clause fields)
		NGN	X			NGN's preferred option for this change is option 2, as the cheapest and easiest change to address the issue.

6. Implementation Plan

Please see the following slides for an overview of:

- Detail Design Changes for approval
 - XRN4801 - Additional information to be made viewable on DES
- Outages
 - 1 new outage
 - 2 updated

Attached is the full Implementation Plan document.



**Microsoft Excel
Worksheet**

XRN4801 - Additional information to be made viewable on DES (for approval)

Functional Changes					
Change Pack ref: 2668.3 – KL – PO	Solution & Implementation Summary outcome				Comments
	Organisation	Approve	Deferred	Reject	
Release: Nov 20					No Responses received
Voting: Shipper, DNO & IGT					

September Gemini System TLS and SSL Changes (for info)

Functional Changes					
Change Pack ref: 2668.2 – KL – PO	Solution & Implementation Summary outcome				Comments
	Organisation	Approve	Deferred	Reject	
Release: 14th February 2021, 14th March 2021, 4th April 2021 and 18th April 2021 Voting: Shipper, DNO, IGT & NTS	Scottish Power	X			Support. No current feedback for this change.

7. Approval of Change documents

- BER for XRN5122 - Gemini System Enhancements – Delivery
 - Voting: NTS
- BER – XR5168N - MOD0721 (Urgent) - Shipper submitted AQ Corrections during COVID-19
 - Voting: Shippers
- BER – XRN5172 - Urgent Mod - Ability to Reflect the Correct Customer Network Use and System Offtake Quantity (SOQ) During COVID-19
 - Voting: Shippers
- EQR for June 2021 Major Release
 - Voting: Shippers, DNO & IGTs



Microsoft Word
Document



Microsoft Word
Document



Microsoft Word
Document



Microsoft Word
Document



8. RELEASE APPROVALS / UPDATES

June 21 Release - Status Update

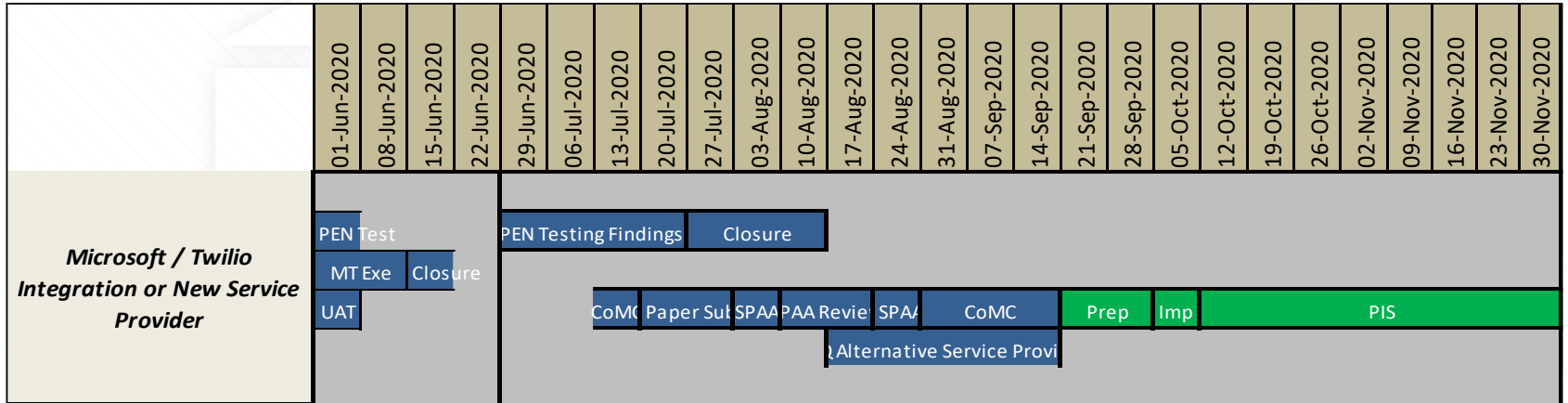
7 th October 2020	Overall Project RAG Status			
	Schedule	Risks and Issues	Cost	Resources
RAG Status				
Status Justification				
Schedule	<ul style="list-style-type: none"> Final EQR to be presented at ChMC in October Scope of June 21, Release consists of 3 changes <ul style="list-style-type: none"> XRN4941 - MOD0692 - Auto updates to meter read frequency XRN4992 - MOD0687 – Creation of new charge to recover last resort supply payments XRN5093 - MOD0711 – Update of AUG Table to reflect new EUC bands Project Start Up & Initiation phases in progress to fully mobilise project for delivery, including definition of an external communications plan Detailed plan defined up to end of Design phase. Project milestones (up to design completion) to be baselined in October at internal project control board (RAG status to be included from November onwards at ChMC) Detailed Design phase commences on 28th September for all 3 changes in scope Extraordinary ChMC arranged for 26th October to agree on whether to take XRN4941 and XRN4992 forward into delivery 			
Risks and Issues	<ul style="list-style-type: none"> Issue: The project is progressing 2 months behind plan leading to overlap between multiple phases and risk that approvals may not fall in order. It also reduces overall delivery timescales. Mitigation: Detailed Plan up to end of Design to be completed as part of Start Up to ensure tight project control and critical path management. Risk: There is a risk Design timescales cannot be met because the SME resources required to support this change are not available when required Mitigation: Project team working with internal resource teams to baseline and agree workshop schedule for Design phase 			
Cost	<ul style="list-style-type: none"> Final EQR to be approved at ChMC on 7th October 			
Resources	<ul style="list-style-type: none"> Resource Forecasts and Plans for design have been defined 			

XRN4996 - June 20 Release - Status Update

Overall Project RAG Status				
7 th October 2020	Schedule	Risks and Issues	Cost	Resources
RAG Status				
Status Justification				
Schedule	<ul style="list-style-type: none"> XRN4850 SMS/Email Notification: An extraordinary Contracts Management Committee meeting was held on 9th September and a final decision was made to proceed with Twilio as service provider for the SMS and Email broadcast notifications. The project team are now progressing with pre implementation activities and are planning Go Live of the service for 5th October XRN4850 CNC file processing enhancement: Testing completed and implementation readiness in progress and changes to file processing frequency have been made. On track for implementation on 3rd October. Prior to submitting any bulk CNC files, please contact Max Pemberton Post Implementation Support: <ul style="list-style-type: none"> Core UK Link – completed at end of September. All existing defects have been resolved and first usage under final review. XRN4850 - will commence following implementation of new SMS/Email service from 5th October Scope Variations: Requirements and design for scope variation for Market Trials and reporting review in progress, these will be delivered during PIS/subsequent release XRN4780(B) MAP ID – Re-planning activities are underway for migration of MAP ID into UK Link in preparation for CSSC. This is due to identified data quality issues that need to be resolved/accounted for in the solution. Revised plan to be shared once finalised, discussions are on going with MAPs for the resubmission of MAP ID data to be used to facilitate this activity 			
Risks and Issues	<ul style="list-style-type: none"> Issue – Shippers cannot send in files in bulk with customer information through the CNF/CNC files following implementation of XRN4850 functionality because of the current daily system limit leading to increased pressure on Xoserve systems 			
Cost	<ul style="list-style-type: none"> Core UK Link Project Delivery costs are in line with approved BER XRN4850 costs are being finalised following approval of Twilio as service provider and scope variations, this is expected to be circa £55,000 			
Resources	<ul style="list-style-type: none"> Weekly monitoring of Xoserve SME resources supporting multiple demands (e.g. BAU defects, Future Releases, COVID19 priorities etc.) is ongoing 			

XRN4850 – SMS/Email Broadcast Notification Timeline

- Implementation preparation has commenced to configure Twilio in preparation for Go Live on 5th October



June 20 Release Summary

June 20 Release consists of 7 changes, Implementation was completed for June 2020:

In Scope

- **XRN4772** - Composite Weather Variable (CWV) Improvements
- **XRN4888** - Removing Duplicate Address Update Validation for IGT Supply Meter Points via Contact Management Service (CMS)
- **XRN4930** -Requirement to Inform Shipper of Meter Link Code Change
- **XRN4850** - Notification of Customer Contact Details to Transporters (UKLink file formats, new service to follow)
- **XRN4865** - Amendment to Treatment and Reporting of CYCL Reads
- **XRN4932** - Improvements to the quality of the Conversion Factor values held on the Supply Point Register (MOD0681S)
- **XRN4780 (B)***** – Inclusion of Meter Asset Provider Identity (MAP Id) in the UK Link system (**CSS Consequential Change**)

Descoped

- ~~**XRN4691**** - CSEPs: IGT and GT File Formats (CGI Files)~~
- ~~**XRN4692**** - CSEPs: IGT and GT File Formats (CIN Files)~~
- ~~**XRN4780 (B)** – Inclusion of Meter Asset Provider Identity (MAP Id) in the UK Link system (CSS Consequential Change)~~
- ~~**XRN4871 (B)**** - Changes to Ratchet Regime (MOD0665)~~
- ~~**XRN4941*** - Auto updates to meter read frequency (MOD0692)~~

* Pending Solution/MOD approval by ChMC/DSG for remaining change requests. Descoped at ChMC on 8th January 2020

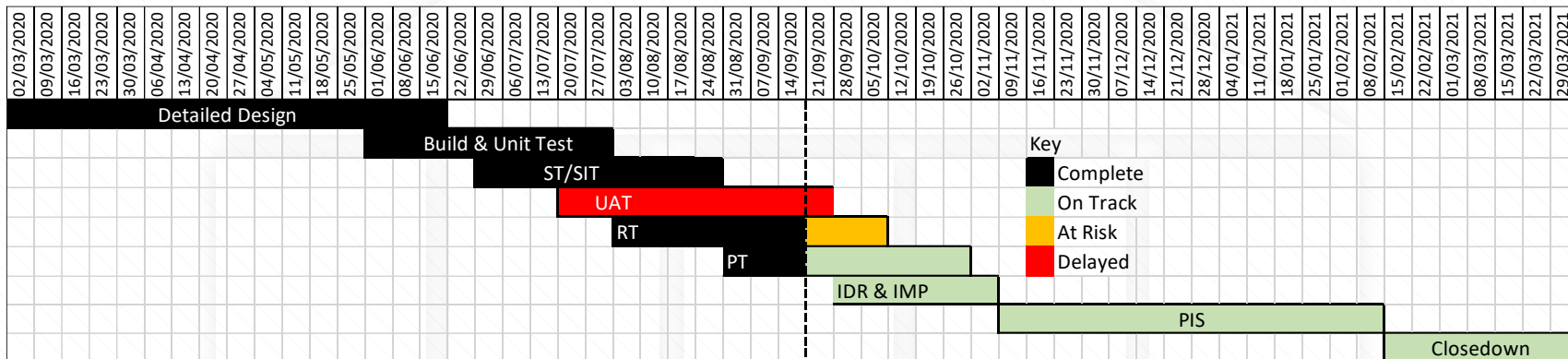
** Descoped at eChMC on 22nd November 2019

*** Added to scope (revised scope from original)

XRN5110 - Nov 20 Release - Status Update

7 th October 2020	Overall Project RAG Status			
	Schedule	Risks and Issues	Cost	Resources
RAG Status				
Status Justification				
Schedule	<p>Slight delay to UAT completion Regression test started for changes where able to, preparing for performance testing and Implementation Testing</p> <ul style="list-style-type: none"> System Integration Testing execution has completed to replan date, exit report approved User Acceptance Testing activities has started, assurance activities are behind plan, defect identified fixed and now in retest and outstanding clarifications on test evidence Regression testing has completed for XRN5014, delay to start on XRN4897/99, XRN4801 and XRN4871b working towards replan date; 9th October <p>Change Assurance Health Check 2</p> <ul style="list-style-type: none"> Health Check 2 reports the project at Yellow and the findings are on track to be closed; 30th September <p>Change Requests</p> <ul style="list-style-type: none"> 3 changes to scope variations have been raised and approved to be delivered inline with the November implementation date against XRN4897/99, XRN4871b and XRN4801 – no additional funds requested 			
Risks and Issues	<ul style="list-style-type: none"> Issue: XRN4931 design has been reviewed and a more robust solution has been identified, a change has been raised and is being assessed for possible implementation date. Note delivery will not be inline with November 20 Release implementation Medium Risk: Missed requirements and test scenarios due to parallelism of resources between Nov 20 and all other projects <p>Return To Green – Completion of impact assessment and completion of regression testing</p>			
Cost	<ul style="list-style-type: none"> BER approved - 10th June Full Business Case approved XEC – 23rd June Forecast to complete within budget 			
Resources	<ul style="list-style-type: none"> SME resources have been allocated for User Acceptance Testing, Regression Testing additional time has been allocated to support delays in assurance Tech Ops resource requirements have been requested for Performance Testing 			

XRN5110 - Nov 20 Delivery Timeline & Progress



Change	Description	Change Pack	FS	Test Scenarios	Build & UT	ST/SIT	UAT Test Scenarios	UAT	RT
XRN4931	Space in SPA Files	Approved	Approved	Approved	100%	100%	Approved	100%	On hold
XRN4897	Resolution of Contact Details	Approved	Approved	Approved	100%	100%	Approved	93%	Delayed start
XRN4899	Treatment of Contact Details	Approved	Approved	Approved	100%	100%	Approved	93%	Delayed start
XRN4871b	Ratchet Regime Changes	Approved	Approved	Approved	100%	100%	Approved	30%	Delayed start
XRN4801	Additional Detail in DES	Approved	Approved	Approved	100%	100%	Approved	56%	Delayed start
XRN5014	Hydeploy Trial	Approved	Approved	Approved	100%	100%	Approved	100%	100%

* Position as of the 23rd September

Nov 20 Release Summary

November 20 Release consists of 6 changes. Implementation is planned for November 2020

In Scope

- **XRN 4931** - Submission of a Space in Mandatory Data on Multiple SPA Files
- **XRN 4897** - Resolution of deleted Contact Details (contained within the S66 records) at a Change of Shipper event
- **XRN 4899** - Treatment of Priority Service Register Data and Contact Details on Change of Supplier Event
- **XRN 4801** - Additional Information in DES
- **XRN 4871b** - Ratchet Regime Changes
- **XRN 5014** - Facilitating HyDeploy2 Live Pilot

Descoped changes

- **XRN 4941** - MOD 692 – Auto Updates to Read Frequency
- **XRN 4992** - Supplier of Last Resort Charge Types

To be delivered by CSSC

- **XRN 4780c** - MAP ID

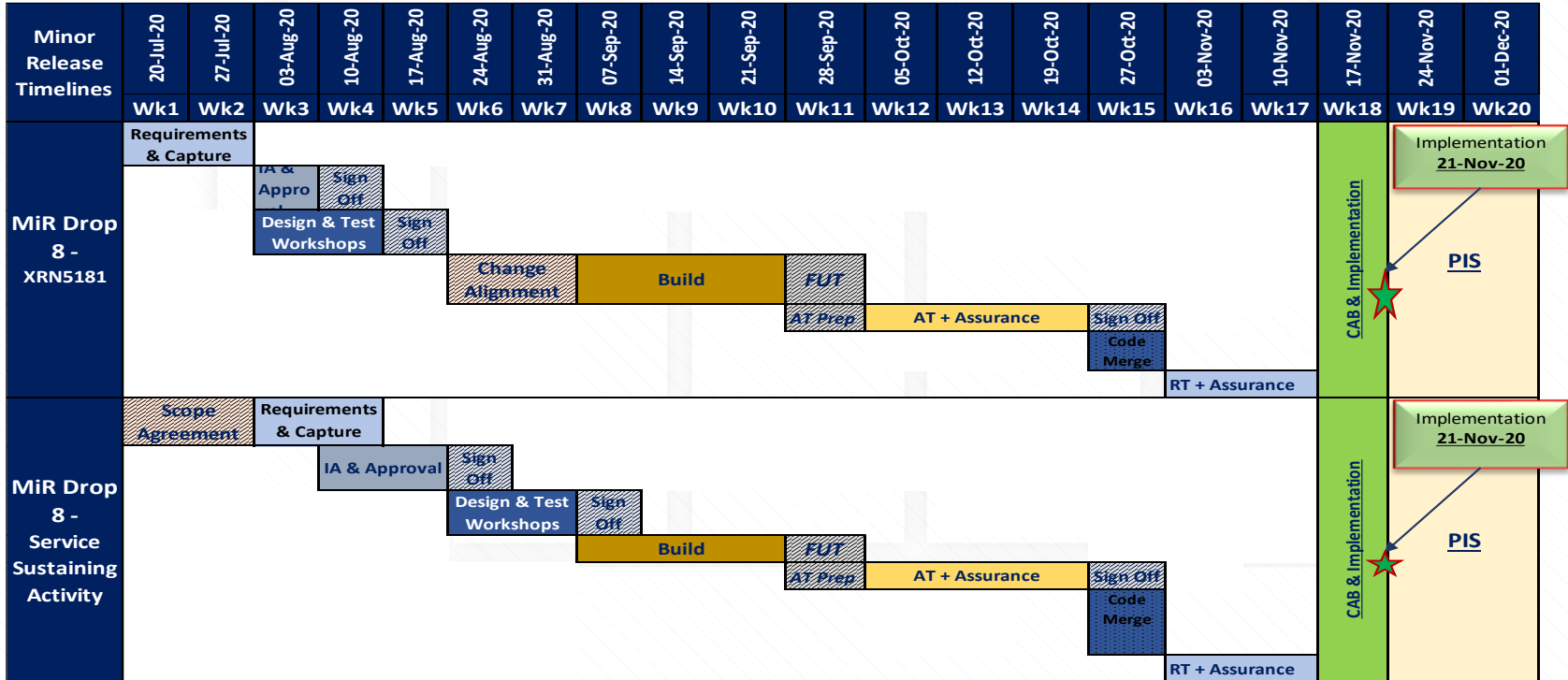
XRN5225 – Minor Release Drop 8 - Status Update

28/09/20	Overall Project RAG Status:			
	Schedule	Risks and Issues	Cost	Resources
RAG Status				
Status Justification				
Schedule	<ul style="list-style-type: none"> • There are 3 changes for XRN5225 to be implemented. The proposed implementation date is 21st November: <ul style="list-style-type: none"> ➤ XRN5181 - Acceptance of Consumption Adjustments where meter is removed ➤ XRN5174 - Agreed FINT Replacement Reads incorrectly triggering rolling AQ calculation ➤ XRN5118 - Change how the actual MR data is populated in UK Link • Design Phase completed • Build Phase in progress, planned completion 2nd Oct • Test Phase to start w/c 5th Oct 			
Risks and Issues	<ul style="list-style-type: none"> • No major risks to highlight 			
Cost	<ul style="list-style-type: none"> • Changes are being delivered as part of Minor Release Budget 20/21 			
Resources	<ul style="list-style-type: none"> • Weekly monitoring of Xoserve SME and Business Process Users to support testing phase and Implementation 			

XRN5225 – Minor Release Drop 8 Timelines

Key Proposed Dates (not yet baselined):

- Impact Assessment Complete – 28/8/20
- Design Complete / signed off – 11/09/20
- Build Complete – 02/10/20
- Testing Complete – 14/11/20
- Implementation Complete – 21/11/20
- PIS Complete – 05/12/20





October 2020 ChMC

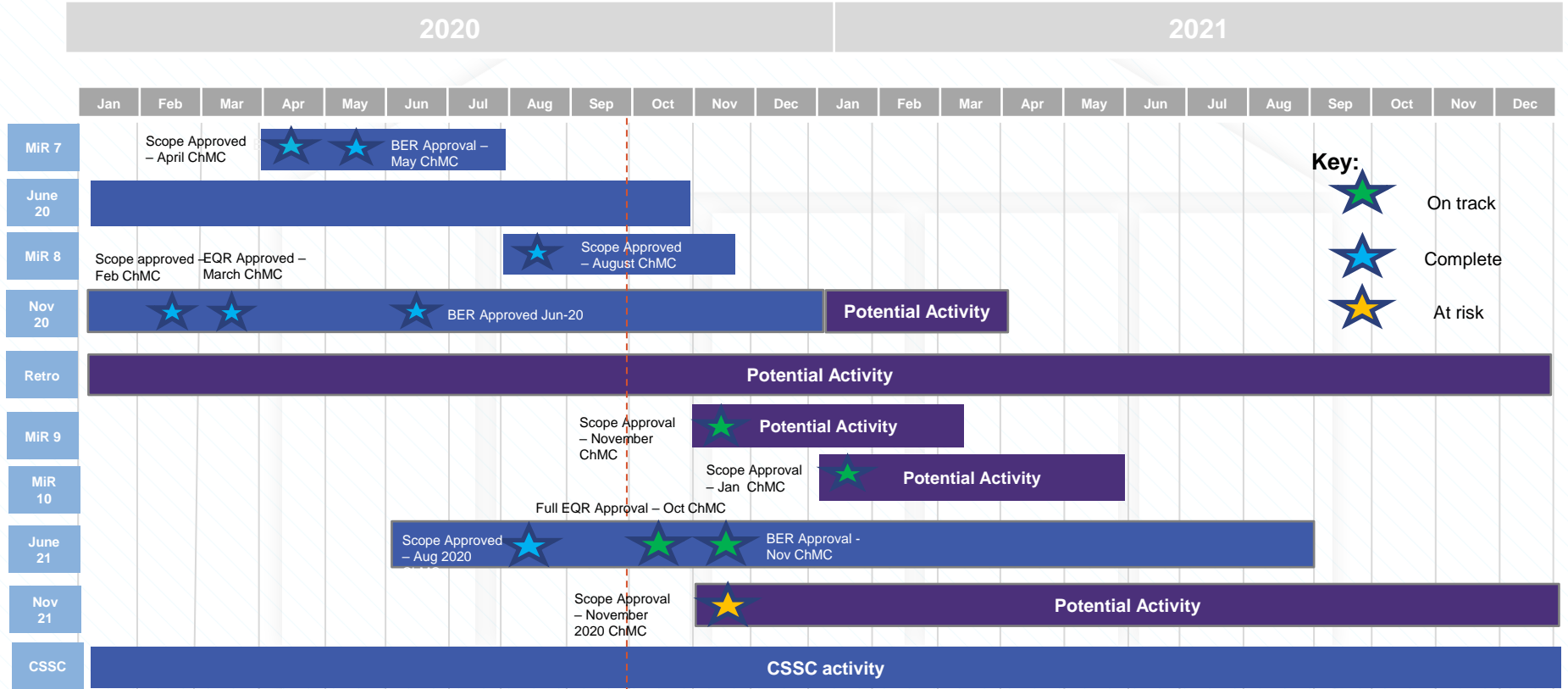
UK LINK FUTURE RELEASES UPDATE

UK Link Future Releases Update

Agenda:

1. Future Releases Governance Timeline 2020 – 2021
2. Allocated Changes - in delivery
3. Minor Release Drop 9 – potential scope
4. November 2021 – potential scope
5. Glossary

2020/2021 UK Link Governance Timeline



Key:

- ★ On track
- ★ Complete
- ★ At risk

- Please note that this slide includes potential activity within UK Link over the next 24 months
- Assumes 3x Minor Releases required prior to May 2021

UK Link Allocated Changes – In Delivery

Confirmed Release	XRN	Change Title	Current Status	UK Link Release Date	Complexity	Finance
Jun-20	4865	Amendment to Treatment and Reporting of CYCL Reads	In Delivery	June 2020	Small	Shippers / DNO
	4772	Composite Weather Variable (CWV) Improvements	In Delivery	June 2020	X-Large	Shippers / DNO
	4930	Requirement to Inform Shipper of Meter Link Code Change	In Delivery	June 2020	Small	Shippers
	4932	Improvements to the quality of the Conversion Factor values held on the Supply Point Register (MOD0681S)	In Delivery	June 2020	Medium	Shippers / DNO
	4850	Notification of Customer Contact Details to Transporters	In Delivery	June 2020	X-Large	IGTs / DNO
	4888	Removing Duplicate Address Update Validation for IGT Supply Meter Points via Contact Management Service (CMS)	In Delivery	June 2020	Medium	IGTs
	4780b	MAP ID Part B	In Delivery	June 2020	Large	Shippers
CSSC	4780c	MAP ID Part C	In Capture	Tbc – June 2021	Large	Shippers
	4627	Consequential Central Switching Services	In Delivery	Tbd	N/A	Shippers
Retro	4914	Retro Proof of Concept	In Delivery	Standalone	N/A	DNO
Nov 2020	5014	Hydeploy Live Trial	In Delivery	Nov 2020	Large	Northern/DNO
	4897/ 4899	Contact details – resolution of deleted contact details and PSR data at change of shipper event	In Delivery	Nov 2020	Large	Shippers
	4931	Submission of space in mandatory data on multiple SPA files	In Delivery	Nov 2020	Medium	Shippers
	4801	Additional info into DES	In Delivery	Nov 2020	Medium	Shippers
	4871b	Ratchet regime changes part B	In Delivery	Nov 2020	Large	DNO
MiR Drop 8	5181	Acceptance of consumption adjustments where meter point moved after meter set to dead	In Delivery	Nov 2020	Small	MiR Delivery
	5118 / 5174	Service sustaining activity – Change how actual MR data is populated in UK Link / Agreed FINT Replacement Reads Incorrectly Triggering Rolling AQ Calculation	In Delivery	Nov 2020	Small	MiR Delivery

UK Link Allocated Change - Continued

Confirmed Release	XRN	Change Title	Current Status	UK Link Release Date	Complexity	Finance
Jun-21	4941	MOD0692 - Auto updates to meter read frequency	Descoped from Nov 20. Dependent on appeal decision	June 2021	Large	Shippers
	4992	MOD0687 – Creation of new charge to recover last resort supply payments	Descoped from Nov 20. Dependent on Ofgem decision	June 2021	Large	Shippers
	5093	MOD0711 – Update of AUG Table to reflect new EUC bands	Solution Option approved	June 2021	X-Large	Shippers
	5142	New allowable values for DCC Service Flag in DXI File from DCC	HLSOs in review. Scope inclusion dependent on SEC/Ofgem decision	June 2021	Large	DNO
	N/A	Placeholder for Service Sustaining Activity	Tbd	June 2021	Tbd	Xoserve

- XRN5142 was descoped at September ChMC
- XRNs 4941 and 4992 will be descoped from the release, at the Extraordinary ChMC arranged for 26th October , if not approved by Ofgem.

UK Link Nov 2021 Release - Candidates

Potential Release	XRN	Change Title	Comments	Status	Complexity	Points	Finance
Nov 21	5038	MOD0691 – Class 2,3 or 4 meter points to Class 1 when G1.6.15 criteria are met	Depending on solution option chosen this change could be delivered via a Minor Release	In Capture	Tbd	Tbd	Shipper
	5142	New allowable values for DCC Service Flag in DXI File from DCC	Related to a SEC change. Descoped from June 21 Major Release	HLSOs	Tbd	Tbd	DN
	4990	MOD0664 – Transfer of sites with low read submission performance		In Capture	Tbd	Tbd	Shipper
	5186	MOD0696 - Aligning Capacity booking under the UNC and arrangements set out in relevant NEXAs	If approved MOD will be progressed	In Capture	Tbd	Tbd	DN
	5187	Addressing inequities between Capacity booking under the UNC and arrangements set out in relevant NEXAs	Related to MOD0696	In Capture	Tbd	Tbd	DN
	5072	Application and derivation of TTZ indicator and calculation of volume and energy – all classes		HLSOs	Tbd	Tbd	Shipper
	5091	Deferral of creation of Class change reads at transfer of ownership		HLSOs	Tbd	Tbd	Shipper
	5197	QMP File validation in CMS – Current Address Field		HLSOs	Tbd	Tbd	IGT

- Service sustaining activity will be considered for inclusion in future releases.

Minor Release Drop 9 - Candidates

Potential Release	XRN	Change Title	Comments	Status	Complexity	Points	Finance
MiR Drop 9	5080	Failure to Supply Gas (FSG_GSOP1) – System Changes	RIIO-2 – Required for start of April 2021	HLSOs	Tbd	Tbd	?
	5210	Daily CV Determination Service DN Invoicing Options	Minor Release candidate	HLSOs	Tbd	Tbd	NG
	5135	DNO and NTS Invoices to Shippers and DNs VAT compliance	Minor Release candidate. Potential impacts to Gemini	HLSOs	Tbd	Tbd	?

- Minor Release Drop 9 implementation date will be in Feb 2021. Exact date to be confirmed

November ChMC

UK Link Future Releases Updates:

- **Minor Release Drop 9**
 - Scope for approval
 - Potential implementation dates for discussion
- **November 21 Major Release**
 - Update on progress through Capture
 - Scope for approval.

Glossary

Project Phase Abbrev.	Project Phase
FUT	Factory Unit Testing
IA	Impact Assessment
IDR	Implementation Dress Rehearsal
PIS	Post Implementation Support
PT	Performance Testing
RT	Regression Testing
SIT	System Integration Testing
ST	System Testing
Capture Artefact Abbrev.	Capture Artefact
CP	Change Proposal – an external request for a change to UK Link
CR	Change Request – an internal request for a change to UK Link
HLSO(s)	High Level Solution Option(s)



Capture: Prioritisation & Target Out Of Capture Dates (TOOCD)

Target Out of Capture Date (TOOCD) per Change / Priority

- To introduce greater transparency over changes currently in the 'capture' phase, the following slides show each XRN's target out of capture date, and present a regular opportunity to discuss (by exception) progress v the dates in ChMC

High – High / Medium Priority

	High	Current Status	TOOCD
4990	MOD0664 - Transfer of sites with low read submission performance	In progress	24/12/2020
5038	MOD0691 - Class 2, 3 or 4 meter points to Class 1 when G1.6.15 criteria are met	Re-plan Required	17/09/2020
5080	Failure to Supply Gas (FSG/GSOP1) – System Changes (CP)	In progress	26/11/2020
5142	New Allowable Values for DCC Service Flag in DXI File From DCC	Re-plan Required	17/09/2020
5143	Transfer of NDM sampling obligations from Cadent, WWU, and NGN to the CDSP	In progress	31/12/2020
5144	Enabling Re-assignment of Supplier Short Codes to Implement Supplier of Last Resort	In progress	11/11/2020
5195	Ceased Responsibility Date Following Shipper Withdrawal (IDL)	In progress	15/10/2020
5218	MOD 710 - CDSP provision of Class 1 read service	In progress	31/12/2020
5231	XRN 5231 - Provision of a FWACV Service (CP)	In progress	31/12/2020
5135	DNO and NTS Invoices to Shippers and DN's VAT compliance	In progress	15/10/2020

	High / Medium	Current Status	TOOCD
4978	Notification of Rolling AQ value	In progress	16/12/2020
5007	Enhancement to reconciliation process where prevailing volume is zero	In progress	24/12/2020
5091	Deferral of creation of Class change reads at transfer of ownership	In progress	15/10/2020
5187	MOD0696v - Addressing inequities between Capacity booking under the UNC	In progress	26/11/2020

- Re-plan required for XRN 5038 as UNC Panel returned related mod 691 to workgroup. Re-plan required for XRN 514 as the change was de-scoped from June-21 major release

Medium to Medium / Low Priority

Medium	Current Status	TOOCD
5120 Map to UK Link Comparison Service	In progress	30/11/2020
5146 Data Cleanse of NExA information within UK Link and the Data Enquiry Service (DES)	In progress	30/10/2020
5147 Optimising the Must Read process for IGT Customers	In progress	12/11/2020
5186 Aligning Capacity booking under the UNC and arrangements set out in relevant NExAs	In progress	26/11/2020
5196 Address Amendments Validation	In progress	30/10/2020
5197 QMP File Validation in CMS – Current Address field	In progress	15/10/2020
5200 Shipper Pack Transition to Data Discovery Platform	In progress	31/12/2020
5206 TPI/PCW Access	In progress	12/11/2020
5183 XRN 5183 Access to Daily Biomethane Injections (CP)	In progress	12/11/2020
5180 Inner Tolerance Validation for replacement reads and read insertions	In progress	12/11/2020

Medium / Low	Current Status	TOOCD
4876 Changes to PARR Reporting	In progress	31/03/2021
5072 Application and derivation of TTZ indicator and calculation of volume and energy	In progress	31/12/2020
5188 Interim Data Loads of MAP Id into UK Link	In progress	15/10/2020
5192 CMS Reference Number in Amendment Invoice Supporting Data	Not started	TBC

Withdrawn or Post Capture

Withdrawn		Current Status	TOOCD
5070	Amendment to Isolation Flag	Withdrawn	N/A
4860	National Temporary UIG Monitoring	Withdrawn	N/A
5116	Domestic Report - Must Read Prenotification	Withdrawn	N/A
5063	MOD0719R - Flow Weighted Average CV (FWACV)	Withdrawn	N/A

Complete (In Delivery)		Delivery Platform	TOOCD
4645	Rejection of incrementing reads following Isolation (RGMA Flows)	Minor Enhancements	N/A
5164	CSEP Data Assurance – Performance Monitoring Capability	Data Discovery Platform	N/A
5093	MOD0711 - Update of AUG Table to reflect new EUC bands	UK Link Platform	N/A
5167	MOD0672 - Report Product Class 4 Read Performance	Data Discovery Platform	N/A

Portfolio POAP



PDF File



CSSC Programme Dashboard



October 2020

Programme Update

Programme Health – RAG

Return to Green Plan

Overall Programme Status	Previous	Current	The programme continues at Amber due to the inflight Switching Programme re-plan, outstanding issues of SIT NF remaining paused (expected to commence shortly) as well as the delays experienced within SIT Functional testing.
Programme Plan	Previous	Current	In addition, there are a number of CRs in the pipeline that has the potential to impact programme costs and delivery timelines
Risk Profile	Previous	Current	RTG Actions include review and feedback of the latest version of the programme plan (expected to be issued 25/09) and working with the SI to reduce impacts on Xoserve where possible
Resources	Previous	Current	

Executive Summary

Key Progress & Milestones (Last Month)

Key Programme Updates: All key external milestones impacting Xoserve, to date have been met.

- **Re-Plan:** The programme have reviewed the 2nd phase of Switching Programme Plan and have provided Xoserve's Dependencies and Assumptions for incorporation into the next iteration of the Mad Log. The latest iteration of the Programme plan is expected to be issued for final consultation on 25/09 with a view to baseline by end October 2020.
- **Change Requests:** We have observed that one of the early Switching Programme CRs (CR-E01) was missing from CSS design. We have confirmation that Landmark is implementing this CR now. Additionally, we have requested confirmation that all previous CRs/REC requirements are incorporated within the CSS Design.
- **External Testing:** SIT Cycle 2 is underway currently, with some delays experienced at the central programme but with lower failure rates than forecast. Xoserve has had minimal defects to date. SIT NF testing is still on hold due to environmental issues within the central programme but there have been communications that it will resume for CSS on 25/09. Xoserve's dates for rejoining this phase is yet to be clarified. Planning and preparation continues towards upcoming test phases such as UEPT, Transition and Operational Testing.
- **External Data Migration Functional Testing** concluded successfully with no outstanding defects. Xoserve completed our testing ahead of schedule.
- **External Data Migration Non Functional Testing:** Detailed planning continues. Due to the changes that are being reviewed by the wider programme, the CSSC team are not clear if this is impacted by the re-plan activities. Clarification is expected as part of the re-plan exercise.
- **Internal Activities:** Internal testing including SIT, UAT and Performance testing continue to plan. These are not expected to be impacted by the re-plan exercise
- **CCMT:** Xoserve continues engagement with industry, in relation to consequential market trials. Revised dates to be tabled with Ofgem and our customers following Switching Programme re-plan.

- **DMT:** Cycle 2 & Cycle 3 complete
- **External SIT:** Cycle 1 testing finished with 3 Xoserve defects, all being fixed
- **Internal UAT:** Started – 50% complete
- **Internal SIT:** Phase 3 completed
- **Programme:** 2nd review of MAD log complete.
- **Transition:** after months of feedback from CSSC, SI have started to address our concerns
- **CRs:** Delivery and IAs continue
- **Performance Testing:** Peak of Peak trans/second achieved
- **Internal NFT:** Complete Performance Testing Phase 2A

Upcoming Activities & Milestones (Next Month)

- **DMT NFR:** Planning and prep
- **External SIT:** Continue External SIT
- **External NFR:** Start
- **Internal Test:** Continue both SIT phase 4 and UAT Phase 1
- **Internal NFT:** Continue Performance Testing Phase 2B
- **DES:** Continue DES Re-write activities and review Ofgem request for changes to DES.
- **Secondary APIs:** Progress DBT
- **Transition:** Transition planning – initial planning underway
- **Costs:** Continue cost analysis and control

Amber Workstream Updates

RAG Previous MONTH	RAG Current MONTH	WORK STREAM	SUMMARY
		Data Provision	RAG is Amber. Schedule is Amber due to changing plans for UEPT. There is a strong dependency on the Switching Programme plan being agreed and re-baselined to allow Xoserve to plan effectively towards the Data provision requirements for both external test phases as well as Market Trials
		Data Migration	RAG is Amber: Resource is amber due to the SI Data requirements which include significant data generation for DMT NF. Discussions are underway to determine how this can be achieved with minimal spend
		Market Trials	Overall the workstream is amber as Market Trials is still being re-assessed in light of the Programme re-plan and the lengthening of the SIT phases, which potentially poses a risk to CSS code stability.
		Performance Test & OAT	Overall status amber due to environmental issues delaying performance testing and dependency on Switching Programme re-plan for OT timelines. Average run completed successfully with secured active and background class 3 & 4 meter read loads. Scope of OAT is being agreed with a view to align to Switching Programme Operational Test (OT) requirements and internal Xoserve requirements. There also exists a dependency on the SI to clarify OT requirements in order for Xoserve to plan effectively.
		UK Link	Overall status is Green. CRs emerging from the central programme continue to be assessed against baseline design and delivered as they progress through the governance
		Environments	Overall status is Green, however there exists a dependency on the Switching Programme re-plan activity.
		Secondary API	Design Build and Test activities continue to plan

Green Workstream Updates

RAG Previous MONTH	RAG Current MONTH	WORK STREAM	SUMMARY
		Internal Testing	Status remains Green (Internal Test Phases) as continuing to make good progress on User Acceptance Testing with 115 of 215 scripts passed. Resource remains amber as awaiting External SIT revised baselined plan from the SI. UAT testing is in progress and on track, Secondary API Test Preparation is in progress and analysis of scope of testing underway. SME workshops carried out, follow up session to be planned. UEPT Test Planning in progress, SIT Phase 2 and UAT Assurance has started. Phase1 IS assurance is 80% complete. External SIT "Initial Integration Sequence", "TW1 and 2" test execution phases are running in parallel.
		Service Management	DCC ServiceNow integration is being cost-benefit assessed. All non-core processes have been reviewed and feedback issued to the DCC. Next steps will be to agree 1-2-1 sessions to address feedback and validate our mapped processes. Internal sessions to review the non core processes have been scheduled. PID is out for review.
		Batch	Overall status is green however schedule is amber until details of the Ofgem Programme re-plan are confirmed. UAT for both Control-M and EFT have completed and the team are preparing the evidences. TCS are running adhoc jobs for the UAT team when requested. The AMT job setup is in progress as requested. The Control-M Gateway issue has occurred again and the team are meeting to analyse next week. Planning of the configuration of the Gemini Control-M Production dump is ongoing.
		Gemini	Overall status is green however schedule is amber until details of the Ofgem Programme re-plan are confirmed. A Production defect has been identified during UAT on one of the Gemini triggers. A meeting is taking place this week to discuss the defect with National Grid and agree next steps to resolve the defect. A data refresh has taken place on ECP UT1. Once the code merge activity has taken place, the transition testing can take place ahead of testing the final triggers for UAT on 01/10.
		Reporting	Overall RAG is Green however schedule is amber due to additional work required to raise a CR plus the additional report identified. Re-planning taking place. Working with the Portfolio Governance Team to raise the CR for the ETL job changes to be applied within BW. As the programme Go live moves out and the business develop new reports, we are looking at creating a document for the business which would detail the new switch document types that need to be considered when any new reports are being created.
		REC	The overall status of the REC project is currently green with Capture Stage in progress and approach being formed. Draft REC Schedules under review with Mike Payley reviewing the REC Faster Switching Schedules (7 out of 18). Meeting scheduled 7 th Sep to discuss Ofgem letter regarding Display of Pending Registration Data on the Data Enquiry Service (DES). REC strategy options analysis work underway. Capture Document drafting in progress. External RECCo alignment meeting scheduled 4 th Sep to feedback on RECCo. Framework Agreement for adoption for CDSP Further Services. External: Ofgem RDUG hosted 6 th August. Key CSS discussion point was Address Management validation against Enquiry Service.

Key Programme Risks (1/5)

REF	RAG	WORKSTREAM	DESCRIPTION	MITIGATING ACTIONS	LATEST UPDATE	TARGET RESOLUTION DATE
63538	Red	Programme	There is a risk that all CRs (particularly those raised in the early phases of the Switching Programme), may not been incorporated into design and build by the relevant parties because these CRs might have not been incorporated correctly into requirements leading to additional efforts required to incorporate these CRs and testing through the relevant test phases (and as a subsequence delays to already delayed timelines.	Escalate to the SI to revisit the traceability exercise to identify any gaps (if any) and reflect the impacts of these CRs on the plan	Awaiting response from SI	30/10/20
62741	Yellow	Programme	There is a risk that SIT NFR testing will be deemed invalid if carried out as currently planned because SIT Functional would not have reached the necessary level of code stability for Non functional testing to be carried out leading to additional costs related to resources and environments required to support further cycles of NFR testing once a stable code level has been achieved. High volumes of defects are currently being found in SIT which in turn is impacting progression and therefore delays in completing the SIT cycles required to establish a suitable level of code stability. The current timelines still plan for NFR testing to be carried out prior to the completion of sufficient functional SIT required to establish a stable code set.	Escalate to the SI via all established forums to instigate a near term plan review to ensure these phases are re-planned appropriately.	Xoserve believes that testing will resume in October and Xoserve activities commence later in the month. Because SIT F is now nearing completion of cycle 1 the probability of this risk is reduced.	21/12/20
63411	Yellow	Transition and Cutover	Lack of adequate Transition Test cycles within the Switching Programme Plan	Raise with the SI & Ofgem via the established forums Ensure that Xoserve internally tests our Transition plan adequately even if this is without involvement from external stakeholders (with as robust assumptions as possible)	Meeting held with SI and an initial plan was presented. Xoserve are digesting what was presented	30/10/20

Key Programme Risks (2/5)

REF	RAG	WORKSTREAM	DESCRIPTION	MITIGATING ACTIONS	LATEST UPDATE	TARGET RESOLUTION DATE
55513		Programme	There is a risk that in the Programme participants might interpret business rules differently because business rules underpinning the CSS Interfaces have not been published alongside the interface document as well as discrepancies between business rules defined within REC and captured in ABACUS. Leading to significant process mismatches at a later stage (i.e. SIT, UEPT) and potential rework and timeline slippages.	Xoserve to publish design assumptions as part of the RAID reporting to the SI to ensure visibility of Xoserve design assumptions around business rules and processes.	A further impact of the lack of the E2E process maps has come to light with CSS confirming that CR-E01, a key Xoserve CR has not been incorporated into CSS design.	30/10/20
61894		Service Management	There is a risk that the CSS proposed SLA's do not align to current service model/SLA's because DCC/Ofgem are proposing a new set of SLA's for all parties regardless of existing arrangements, leading to target operating model changes and potential contractual changes with 3rd party suppliers (considerable increase in operational cost)	Our working assumption is that existing SLAs will prevail however, there are ongoing discussions taking place with DCC to understand their expectation. REC review - no such SLA's imposed on us currently.	This was discussed within the September forum. DCC have provided their view of expected response and resolution times - we will now carry out an exercise to validate against Xoserve's targets and start the discussions with DCC and the internal teams within Xoserve. DCC suggested that the resolver group will have the time minus response time for resolution. However, CAPGemini suggested that the SLA from a service provider would only be applicable once the ticket is assigned to them.	25/09/20
54378		Programme	There is a risk that the logical model contained in Abacus may not fully reflect the CSS processes and interactions with existing service providers because of limited engagement of all Programme stakeholders during the industry wide design phase. Leading to rework of the consequential design activities that have already been completed.	Engage with SI to ensure that Abacus update to fully reflect CSS processes	A further impact of the lack of the E2E process maps has come to light with CSS confirming that CR-E01, a key Xoserve CR has not been incorporated into CSS design.	30/10//20
62747		Programme	There is a risk that SI working groups such SI Transition Group & Technical Data working group are working in silo because of the way working groups are set up and co-ordinated leading to conflicting assumptions and decisions being made by different working groups.	Escalate to the SI & Ofgem via working group discussion to bring together related workgroups or ensure there are feed-ins between workrgroups	Discussed with Amit at the SI. Amit has advised this is being raised with SI PMO and also to Sam on the action raised in June.	30/09/20

Key Programme Risks (3/5)

REF	RAG	WORKSTREAM	DESCRIPTION	MITIGATING ACTIONS	LATEST UPDATE	TARGET RESOLUTION DATE
62748		Programme	There is a risk that the later test phases such as DMT Live Rehearsals, Transition Testing and Operational Testing are not sufficiently defined or planned with clear understanding of the scope or the associated roles & responsibilities of participating industry parties because the SI have been working predominantly on the near term plan without taking into consideration the scope and objectives or the later phases	Escalate to the SI for addressing as part of the re-planning exercise	Risk remains open until re-plan has been fully reviewed and agreed internally..	30/10/20
62897		Data Migration	There is a risk that Xoserve may not be able to provide Landmark with data for UEPT on time leading to late delivery of data and potential delay to the start of UEPT	Review plans, discuss with programme	Prod data copy now looks to be 20th Nov. Plans to be revised and risk re-assessed.	20/11/20
63285		Data Migration	Xoserve may not have data prepared in time for UEPT due to change in prod data approach	Review with SI	Revised date now 20th Nov. Although the date has not been confirmed, work must now start as the required 10 week lead time for a prod data copy has begun.	28/11/20
63431		Data Migration	Risk of additional cost of generating and loading high volumes of synthetic data into UK Link for DM NF	Review with SI	Xoserve are working through the options to provide costings. Awaiting outcome of tests on deltas run by Landmark to confirm the go live and T2 dates	25/09/20

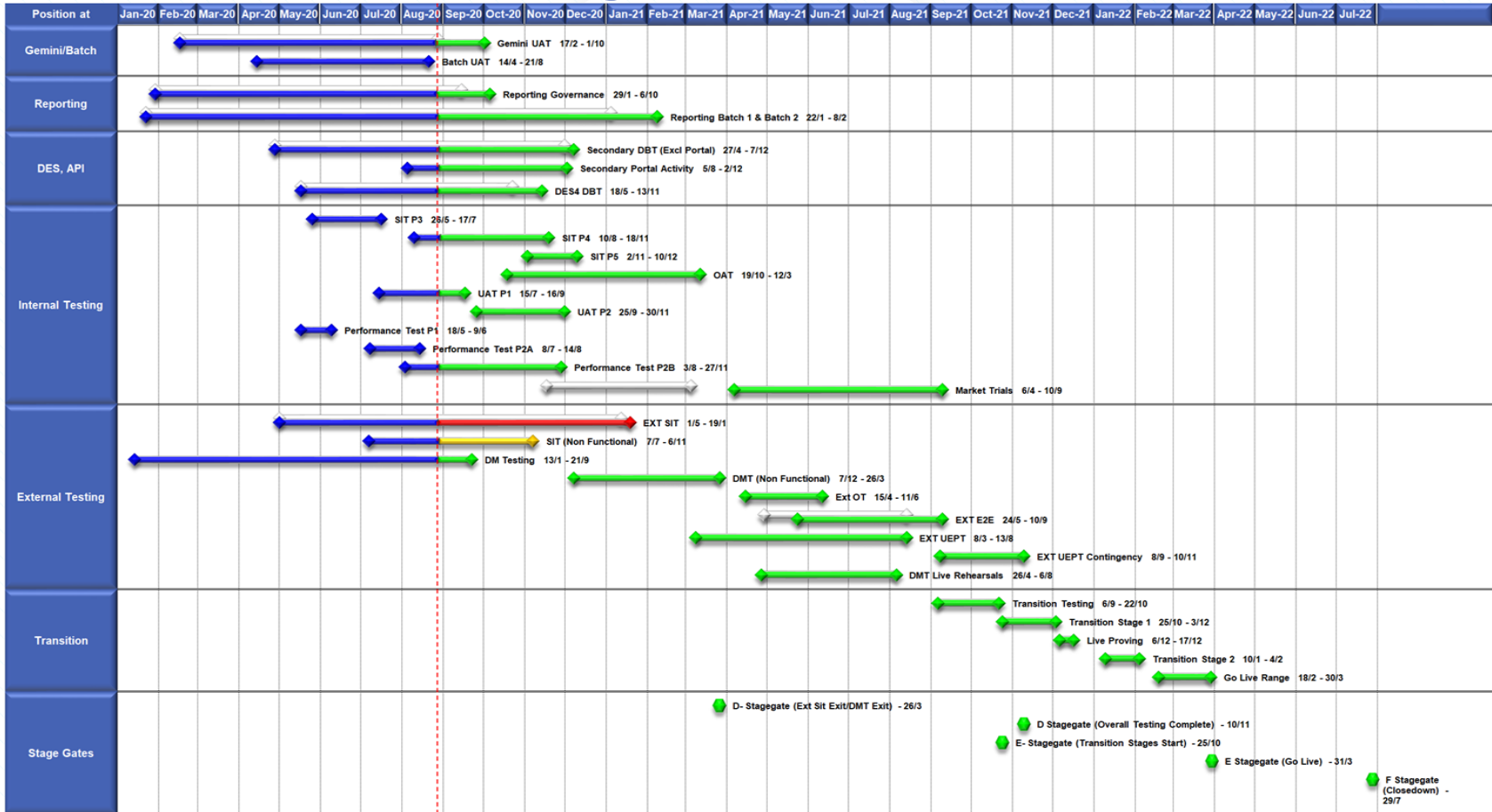
Key Programme Risks (4/5)

REF	RAG	WORKSTREAM	DESCRIPTION	MITIGATING ACTIONS	LATEST UPDATE	TARGET RESOLUTION DATE
55549	Yellow	Programme	There is a risk that that the approval of the CSS Physical Design does not take into consideration the complete E2E impacts of the Switching Programme because the CSS design is solely focused on the core CSS and primary interactions with CSS. Leading to an inaccurate critical path being followed for the Programme and subsequent downstream delays to the delivery timeline.	<ol style="list-style-type: none"> 1. Raise with Ofgem to identify owner/RACI 2. E2E CSS design needs to be in place involving all components/systems/interactions which needs to be form the architectural baseline that the Programme is governed against. 	This RAID item will be kept open for monitoring until the end of SIT phase 1.	30/10/20
62830	Green	Data Migration	There is a risk that we may not be able to access the datacentre in order to connect the databox, to move the 31st prod cut to the azure environment eading to Xoserve being unable to load the data copy onto the environment to begin extract work, and test preparation	Escalate with TechOps to explore options for gaining access to the data centre.	No further update. Risk remains as local lockdowns may be imposed	31/10/20
63061	Green	Data Migration	There is a risk of delays in transferring the production data copy from the databox to Azure by Microsoft leading to delays in provision of data extracts for Landmark for UEPT	Discuss MS service levels and agreements with Steve Concannon	Plan for prod data copy is expected to change. Risk downgraded until revised dates communicated - risk will then be re-assessed	30/10/20
62942	Green	Programme	There is a risk that Xoserve systems will be out of sync with CSS during British Summer Time because C SSP intend to use UTC within the CSS solution and both UK Link and Gemini are believed to use BST leading to incorrect reporting of switches and all relevant data from Xoserve systems during the period where BST is one hour ahead of UTC.	Ofgem have now made a decision that BST will continue to be used across the gas industry so a CR is expected requiring Landmark to make the necessary changes to CSS.	Xoserve are keeping this risk open until the CR is raised and the design issue in Jira has been closed off accordingly.	30/09/20

Key Programme Risks (5/5)

REF	RAG	WORKST REAM	DESCRIPTION	MITIGATING ACTIONS	LATEST UPDATE	TARGET RESOLUTION DATE
50199		Programme	There is a risk that CSS Consequential may be unable to meet switching Programme timelines and end up delaying the overall Ofgem Switching Programme because of the fact that Xoserve consequential changes are complex and significant in scale, leading to potential delays to the Industry plan & reputation impact to Xoserve	Continued engagement with SI and other Switching Programme stakeholders to ensure that all inbound dependencies are met within expected timelines.	Xoserve's activities all continue to be on track to the delivery plan and future dates are being aligned to the Ofgem replan which should be baselined in September	30/10/20
62695		Service Management	There is a risk that Xoserve is not aware of changes made to the core Service Management processes because of DCC not providing updated process maps leading to re-work to review the revised DCC process maps and update ours accordingly.	Requested copies of the revised process maps to review	We have completed our review of the core processes and provided all our feedback to the DCC. As a result, an initial workshop has been scheduled for 23rd September with the DCC to start to work through our feedback and agree any next steps. We are also reviewing the non core processes and will provide our feedback by 18th September. We have already identified the need for a workshop to discuss Release Management in more detail - a request has been sent to the DCC.	30/10/20

High Level Plan



F Stagegate (Closedown) - 29/7

Switching Programme CR Position – CRs not impacting Xoserve

CR Name	CR Ref	High Level Cost IA Cost	Date Raised	Status
Non_Mandatory_MPAS_Metered_Indicator_v0.4	CR-D001	£0.00	27/01/2020	Complete - No Xoserve Impact
REC Manager Procurement Timelines	CR-D003	£0.00	02/12/2019	Complete - No Xoserve Impact
MPAS Related MPAN Disconnection	CR-D004			On Hold
Modification of Related MPAN Cleanse Checkpoint Milestones	CR-D006	£0.00	27/11/2019	Complete - No Xoserve Impact
ABACUS Corrections and Re-alignments	CR-D007	£0.00	04/12/2019	Complete - No Xoserve Impact
ECOES REL API Webmethod	CR-D009	£0.00	17/12/2019	Complete - No Xoserve Impact
CSSIA Uplift to Implement IG Recommendations	CR-D010	£0.00	17/12/2019	Complete - No Xoserve Impact
Update 3 E2Es to align to CSSIA	CR-D011	£0.00	10/06/2020	Complete - No Xoserve Impact
CSS_Physical_Interface_Design_Updates_mpxn_v0.2	CR-D012	£0.00	30/01/2020	Complete - No Xoserve Impact
Messaging_Requirements_Revisions_REC_Code_Manager_and_CSS_v0.1 Clean	CR-D013	£0.00	28/01/2020	Complete - No Xoserve Impact
DSP_Specific_SIT_Functional_Exit_Criteria	CR-D023	£0.00	29/05/2020	Complete - No Xoserve Impact
Changes to support enhanced Solar arrangements	CR-D025			Not Received
A Quality Analysis Activity of the Data being used for the DMT Non-Functional Test Phase	CR-D033			Not Received
Total		£0.00		

Switching Programme CR Position – CRs impacting Xoserve

CR Name	CR Ref	High Level Cost IA Cost	Date Raised	Status
Programme Plan Re-Baseline	CR-D002	£0.00	07/11/2019	Approved - Complete
Introduction of Validation Message to Logical Mode	CR-D005	£61,000.00	25/11/2019	Withdrawn
Updates to the CSS Physical Interface Design (PHID).	CR-D008	£17,250.00	22/01/2020	Approved - Internal CR Created
CSS_Exception_Handling_Strategy_v0.2	CR-D014	£0.00	26/02/2020	Approved - Internal CR Created
Amendment_of_Xoserve_Consequential_Change_Milestone_Delivery_Dates_v0.2[DRAFT]	CR-D015	£0.00	26/02/2020	Withdrawn
Provide_CSS_RegistrationID_to_PUI_and_LPs	CR-D016	£12,643.00	07/08/2020	Approved - Internal CR Created
CSS_Handling_of_MPAS_Business_Dates_v0.2[DRAFT]	CR-D017	£3,500.00	20/07/2020	Approved - Internal CR Created
Confirmation_Responses_to_Outbound_Synchronisations_v0.2[DRAFT]	CR-D018	£85,000.00	02/03/2020	Withdrawn
Licence Exempt Network Customer Identifier – ABACUS Data Model update	CR-E51	£0.00	29/10/2019	Approved - Complete
Amendments to the DMS artefact suite	CR-D019	£6,500.00	16/03/2020	Approved - Internal CR Created
Regulatory Workstream – Programme Milestones Refresh	CR-D020	£0.00	16/03/2020	Withdrawn
Remove MPAS Interface	CR-D021	£0.00	29/04/2020	Withdrawn
Migration of Terminated Gas RMPS	CR-D022	£0.00	10/06/2020	Approved - Internal CR Created
Amendments to the NC-0079 for REL (Retail Energy Location) Data Migration and Reconciliation	CR-D024	£20,000.00	06/07/2020	Approved - Internal CR Created
DMS - PHID Alignment Parties	CR-D026	£0.00	06/07/2020	Approved - Internal CR Created
Request For a New or Upgraded DMT Environment	CR-D027	£250,000.00	07/08/2020	Approved - Internal CR Created
Enable TLS connection pooling for all directly connected parties to CSS]	CR-D028	£2,500.00	13/07/2020	Approved - Internal CR Created
Message Header Format for PKI Certificate Identification]	CR-D029	£2,500.00	13/07/2020	Approved - Internal CR Created
SIT Functional Test Re Plan Enabling Parallel Testing	CR-D030	£56,000.00	20/07/2020	Awaiting Decision
CSS Role-based access control (RBAC)	CR-D031	£48,530.00	24/07/2020	Awaiting Decision
DM_Validation_Catalogue_Shipper_Effective_Date_Change_	CR-D032	£0.00	03/08/2020	Approved - Internal CR Created
Compression During Data Migration	CR-D034	£500.00	09/09/2020	Awaiting Decision
CSS Change from UTC to Local Time	CR-D035		22/09/2020	Pending PIA
Total		£565,293.00		

10. Horizon and Future Release Change Planning

- Bubbling Under Report



Microsoft Excel
Worksheet

- Gemini Horizon Planning



PDF File



11. AOB



Xoserve IX Refresh






Customer Update
October 2020

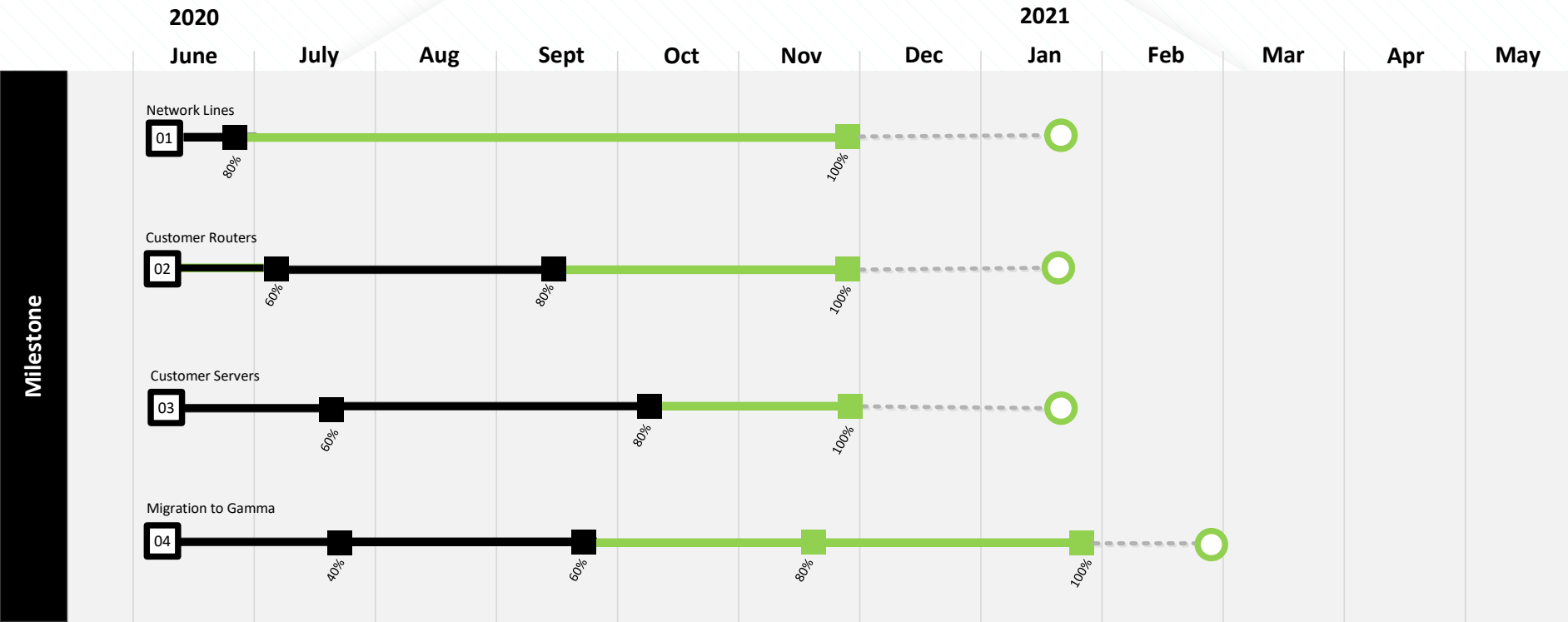
IX Refresh Customer Update

- The project has not seen any impact so far following recent changes to government guidance regarding COVID-19
- The project end date is February 2021. Our current run rate is tracking a January 2021 completion
- There are four key milestones for customer migrations:-
 - Installation of Network lines (On Track)
 - Installation of Routers (Ahead of Schedule)
 - Installation of Servers (Ahead of Schedule)
 - Customer Migration (On Track)
- The project would like to request customer support in ensuring that we migrate you as quickly and smoothly as possible onto your new IX Gamma network
 - The migration onto the new IX Network will allow a reduction in IX pricing
 - Your IX equipment will be fully refreshed onto new hardware
 - There is a risk that we will not be able to extend the legacy support past February 2021
- If you have any questions or concerns, please reach out to box.xoserve.IXEnquiries@xoserve.com

IX Refresh Project - Roadmap

Delivery

LOW RISK  MED RISK  HIGH RISK  Complete  Tolerance 



Milestone

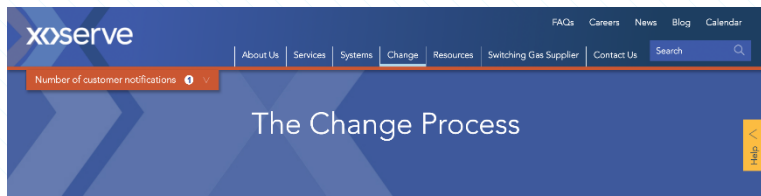


Website Amendments - Customer Change

What have we done so far?

We have implemented 6 brand new Change pages, covering all key areas. They are broken down as follows:

- **New to the process?** – Here you will be given an overview of how a change progresses from start to end
- **Have an idea for Change?** – This is where you will be able to submit a change to us to assess and potentially begin development.
- **Change Proposals** – This is where you will find all Changes we are working on. As well as current CPs, this also includes changes that are on hold, withdrawn and implemented.
- **Change Packs** – Here you will find all Change Pack Documents that have been issued to the Industry.
- **Our Change Programmes** – We also have a number of key Change Release Programmes that are ongoing. Here is where you will find all the details.
- **The Change Register** – Here you will find the full Change Register of all Changes that are being worked on.



Home > Change

Managing Industry Change

Continuously improving our services and systems

Part of our role as Central Data Services provider to the Gas Industry is to manage industry change.

This involves:

Maintaining, improving and transforming our IT infrastructure and platforms to meet the needs of the industry, now and in the future

Managing industry reform, evolving our services and systems so that we can lead in performance, and meet regulatory and commercial demands

Our **DSC Delivery Sub-Group (DSG)** works with industry stakeholders to progress ideas and suggestions, from concept, to design, development and delivery.

Contact the Change Team

Need to get in touch with a member of the Change Team?

You can email us at: change@xoserve.com and we'll get back on the same day between the hours of **9:00am to 4:30pm**.

Improved and easy to understand content

An easier and quicker way get in touch with the Change team if you need support (throughout all Change pages)

Have an idea for Change?

Do you have an idea or suggestion you would like to put forward?

TALK TO US

New to the process?

An overview of how a change progresses from a proposal being raised, all the way through to delivery

FIND OUT MORE

Change Proposals

Check status and view details

VIEW PROPOSALS

Our Change Programmes

We have a number of key Change Release Programmes

FIND OUT MORE

The Change Register

Download a copy of the full change register

DOWNLOAD

Change Packs

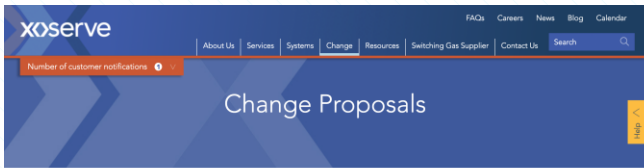
We publish Change Pack documents so we can consult with customers and stakeholders on proposed changes

VIEW CHANGE PACKS

Addition of tiles allowing users to access areas of the Change section more intuitively

New Homepage

We have implemented a new Change homepage, meaning everything you need for change can be found all in one place.



New Change Proposal Section

Here you will see what the list of all Change Proposals will look like on the website, with a whole new layout and useful additions to help find the changes you need.

Home > Change > Change Proposals

Know what you're looking for?

Recently updated change proposals

LAST Updated	REFERENCE NUMBERS	TITLE	STATUS	
23 SEP 2019	XRN 9765	This is the display title for the website	ON HOLD	<input type="button" value="VIEW"/>
1 SEP 2019	XRN 3667A	Provision of Formula Year AQ/SCQ to Proposing Users	IMPLEMENTED	<input type="button" value="VIEW"/>
13 DEC 2019	XRN 4691	CSEPs: IGT and GT File Formats (CGI Files)	CURRENT	<input type="button" value="VIEW"/>
13 DEC 2019	XRN 4692	CSEPs: IGT and GT File Formats (CIN Files)	CURRENT	<input type="button" value="VIEW"/>
13 DEC 2019	XRN 4772	Composite Weather Variable (CWW) Improvements	CURRENT	<input type="button" value="VIEW"/>
13 DEC 2019	XRN 4850	Notification of Customer Contact Details to Transporters	CURRENT	<input type="button" value="VIEW"/>
13 DEC 2019	XRN 4865	Amendment to Treatment and Reporting of CYCL Reads	CURRENT	<input type="button" value="VIEW"/>
13 DEC 2019	XRN 4871	Modification 0665 - Changes To Ratchet Regime	CURRENT	<input type="button" value="VIEW"/>
13 DEC 2019	XRN 4888	Removing Duplicate Address Update Validation for IGT Supply Meter Points via Contact Management Service (CMS)	CURRENT	<input type="button" value="VIEW"/>
13 DEC 2019	XRN 4932	Improvements to the quality of the Conversion Factor values held on the Supply Point Register (MDD06815)	CURRENT	<input type="button" value="VIEW"/>
13 DEC 2019	XRN 4930	Requirement to Inform Shipper of Meter Link Code Change	CURRENT	<input type="button" value="VIEW"/>
13 DEC 2019	XRN 4955	Amendment of MDD PSR Needs Codes and Needs Code Descriptions	CURRENT	<input type="button" value="VIEW"/>

1 2 3 4 5 6 7 8 9

Filter by status:

- Current (90)
- Implemented (13)
- On Hold (1)
- Withdrawn (6)

Filter by customer type:

- Consumer (2)
- DCC (1)
- DMSP (1)
- DNO (46)
- GT (2)
- IGT (33)
- MAM (2)
- MAP (1)
- MSA (2)
- NGT (27)
- Ofgem (2)
- PCW / TPI (2)
- Shipper (86)
- Supplier (2)
- Trader (2)
- UIP (1)

Downloads

Latest Change Register
XLSX File: 17 KB

Improved search that will find your change proposal quicker

Improved filters that will help you find your change proposal quickly and easily

XRN Numbers made bolder so you can find your change proposal quicker

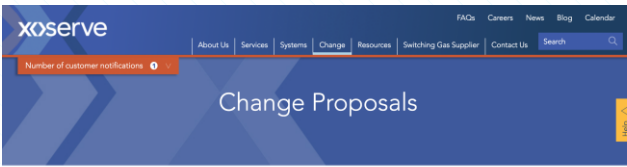
Clearer Labeling on the status of Change Proposals

Initial view shows last updated change proposals (last updated first)

Download an up-to-date change register based on live-data

Change Proposal Filters

We have introduced new, clearer statuses, and you can also filter on Customer type.



Home > Change > Change Proposals

Know what you're looking for?

Current change proposals

LAST UPDATED	REFERENCE NUMBER	TITLE	STATUS	
13 DEC 2019	XRN 4691	CSEPs: IGT and GT File Formats (CGI Files)	CURRENT	VIEW
13 DEC 2019	XRN 4692	CSEPs: IGT and GT File Formats (CIN Files)	CURRENT	VIEW
13 DEC 2019	XRN 4850	Notification of Customer Contact Details to Transporters	CURRENT	VIEW
13 DEC 2019	XRN 4871	Modification 0665 - Changes To Ratchet Regime	CURRENT	VIEW
13 DEC 2019	XRN 4888	Removing Duplicate Address Update Validation for IGT Supply Meter Points via Contact Management Service (CMS)	CURRENT	VIEW
13 DEC 2019	XRN 4932	Improvements to the quality of the Conversion Factor values held on the Supply Point Register (MOD06815)	CURRENT	VIEW
13 DEC 2019	XRN 4955	Amendment of MOD PSR Needs Codes and Needs Code Descriptions	CURRENT	VIEW
13 DEC 2019	XRN 4996	June 2020 Release Delivery	CURRENT	VIEW
6 NOV 2019	XRN 5038	Convert Class 2, 3 or 4 meter points to Class 1 when G1.6.15 criteria are met (MOD 0691)	CURRENT	VIEW
1 OCT 2019	XRN 5027	UK Link Data Cleanse of Conversion Factor in line with MOD06815	CURRENT	VIEW
1 OCT 2019	XRN 5029	Service Description Table updates October 2019	CURRENT	VIEW
1 AUG 2019	XRN 4993	DSC Service Description Table cosmetic change to service line table as of April 2019	CURRENT	VIEW

1 2 3

Reset Filter

Filter by status:

- Current (27)
- Implemented (3)
- On Hold (1)
- Withdrawn (2)

Filter by customer type:

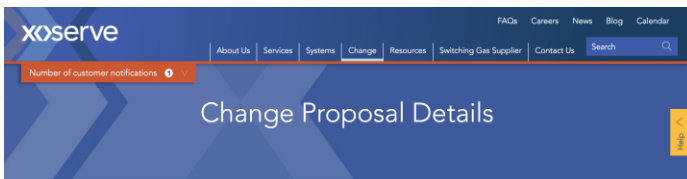
- Customer (0)
- DCC (1)
- DMSP (1)
- DNO (39)
- GT (1)
- IGT (27)
- MAM (0)
- MAP (0)
- MRA (0)
- NGT (22)
- Ofgem (0)
- PCW / TP (0)
- Shipper (69)
- Supplier (2)
- Meter (0)
- GIP (0)

Clearer status labels

Improved filters by status and customer types

Downloads

[Latest Change Register](#)
XLSX File 17 KB



Change Proposal Detail

Home > Change > Change Proposals > XRN 3667a - Provision of Formula Year AQ/SOQ to Proposing Users

Provision of Formula Year AQ/SOQ to Proposing Users



The user will be able to receive updates about a specific change proposal without the need check on the website

LAST UPDATED	REFERENCE NUMBER	PROPOSER	CUSTOMER CHANGE TEAM LEAD	RELEASE TYPE	ORIGINATION DATE	IMPLEMENTATION DATE	IMPACTED DSC SERVICE AREA	STATUS
01 Sep 2020	XRN 3667a	Npower	uklink@xoserve.com	Minor	10 Jan 2019	01 Feb 2019	No DSC Service Area	IMPLEMENTED

Having all the important information at the top of the page to minimise mental effort in finding key information

Summary

This change was raised to look at options on how Shipper/Suppliers can get visibility of the perspective formula year quantity values (AQ/SOQ) prior to them being issued out formally in late March as these values are calculated by UKL in December the previous year.

Impacted Customer Types

- GT
- NGT
- Shipper
- UIP

Improved structure of content so that information is easier to read and process

Documents

DOCUMENT TITLE	LAST UPDATED	TYPE
BER for XRN4550	18/Apr/2019	PDF
XRN3667a (CCR)	18/Mar/2019	PDF
XRN4550 Change Proposal	15/Jan/2019	PDF
XRN3667a	15/Jan/2019	PDF

Related Information

- [Here is some stuff >](#)
- [Here is some more stuff >](#)
- [Internal link, same window >](#)

Timeline

- Initial Review**
Start: 01/09/20
Status: Lorem ipsum
- Capture**
Expected: 10/10/20
Status: This is a test.
- Solution Consultation**
Expected: 09/00/00
Status: 123412345678901234567890123
- Awaiting Delivery**
Expected: 09/00/00
Status: Awaiting
- In Delivery**
Expected: 09/00/00
Status: Awaiting
- Implemented**
Expected: 09/00/00
Status: Awaiting

Greater transparency at every stage of the lifecycle of a change proposal

This shows what the detail will look like for each individual change Proposal. We have introduced update notifications, a clearer layout, and all key details you need to know at a high level for each change.

Contact the Change Team

Need to get in touch with a member of the Change Team?
You can email us at: change@xoserve.com and we'll get back on the same day between the hours of 9:00am to 4:30pm.

Providing support if needed on all Change pages

Change Search

The new and improved search function means you can search for any change, drawing back meaningful results. You can also go 'back to results' after clicking on any change, and your search filter will remain.

Number of customer notifications 1

Change Proposals

Home > Change > Change Proposals

Know what you're looking for?

Search results for 4850
2 Result

LAST UPDATED	REFERENCE NUMBER	TITLE	STATUS	
13 DEC 2019	XRN 4850	Notification of Customer Contact Details to Transporters	CURRENT	<input type="button" value="VIEW"/>
13 DEC 2019	XRN 4996	June 2020 Release Delivery	CURRENT	<input type="button" value="VIEW"/>

Is this page useful?

Services Calendar Smell Gas?

Improved
Change Proposal
Search

Customer Feedback

- Now that the new Change Pages are live on our website, we now need your input.
- We encourage all of our customers to take a look around the website, and feedback your thoughts to us e.g. what you like, what you don't like, and what you would like to potentially see us provide in the future.
- If you see something that you believe can be improved, please get in touch via uklink@xoserve.com as this is key to ensuring we provide the best and most logical change information for everyone.



Change Proposal Submission via Xoserve.com

Verbal Update

New ChMC Agenda Proposal



Microsoft Word
Document