DSC Change Completion Report (CCR)



| Change Title | Minor Release Drop 7 |
|------------------------------------|-----------------------------|
| Change reference number (XRN) | XRN5152 |
| Xoserve Project Manager | Julie Bretherton |
| Email address | Julie.bretherton@xoseve.com |
| Contact number | 0121 229 2321 |
| Target Change Management Committee | 09/09/2020 |
| date | |
| Date of Solution Implementation | 04/07/2020 |

Section 1: Overview of Change Delivery

The changes within Minor Release Drop 7 were delivered to the agreed scope and to the agreed implementation date of 4th July 2020. The changes made in UK Link are described below:

• XRN5036 - Updates to Must Read Process

Meters with Smart or Advanced metering equipment in situ no longer generate a contact in CMS for DN's to provide a Must Read. This allows DN's to focus their Must Read activity to the most critical sites.

System impacted by the change was SAP BW.

The change was implemented successfully. First usage for this change has been deferred to a future Minor Release due to the generation of Must Read Contacts in CMS being temporally paused by the DN's. Once this process is switched back on (no current date yet agreed) Xoserve will scope this first usage into a future Minor Release PIS Period.

• XRN4989 - Online Solution for Credit Interest Process

The End to End Credit Interest process within UK Link was amended to ensure it is processed online and meets original NEXUS requirements including issuing the IIS file through IX. This removed several manual processes for Xoserve and a manual email process for Shipper users.

System impacted by the change was SAP ISU.

The change was implemented successfully, first usage completed and test evidence supplied.

XRN5065 – Addition of Email Address to DES Last Accessed Report (security enhancement)

User's email addresses have been added into the DES Last Accessed Report to aid Customers' in the identification of their users and assist their audit requirements.

Systems impacted by the change was SAP BW and BO.

The change was implemented successfully, first usage completed and test evidence supplied.

Section 2: Confirmed Funding Arrangements Gas Industry Participant BER Share Actual Share of BER Cost Actual Cost Value Cost Value of Cost **Shippers** --**IGTs** ----DNOs: **Transmission** DN's & IGT **Total Cost** £88,560

Section 3: Provide a summary of any agreed scope changes

There were no scope changes for Minor Release Drop 7

Section 4: Detail any changes to the Xoserve Service Description

N/A

Section 5: Provide details of any revisions to the text of the UK Link Manual

There have been no changes to the UK Link Manual

Section 6: Lessons Learnt

Cross-platform engagement to be managed from the start to agree requirements and delivery approach for multiple changes.

SME resource constraints to be managed from the start of the project by providing early sight of the plan to understand when resources are required for each phase.

Please send completed form to: box.xoserve.portfoliooffice@xoserve.com

Document Version History

| Version | Status | Date | Author(s) | Summary of Changes |
|---------|--------|------------|---|---------------------------|
| 0.1 | Draft | 24/08/2020 | Julie Bretherton | Initial Draft |
| 1.0 | Issued | 28/08/2020 | Richard Hadfield / Michelle Niits | Section 1 updated. Issued |

Template Version History

| Version | Status | Date | Author(s) | Summary of Changes |
|---------|----------|----------|---------------------|--|
| 2.0 | Approved | 17/07/18 | Rebecca Perkins | Template approved at ChMC on 11 th July |
| 3.0 | Approved | 19/12/18 | Heather Spensley | Moved onto Xoserve's new Word template in line with new branding |