DSC Credit Committee Scorecard – July 2020

Subject Areas	Areas to cover	Monthly RAG
Cash Collection	 Percentage of Cash Collected by Payment Due Date Percentage of Cash Collected by Payment Due Date +3 	 99.23% collected by Payment Due Date 99.89% collected by Payment Due Date +3 No indications of customers having difficulty with invoice payments.
Security	Credit Agency Updates	 No significant downgrades to report or companies moving to a high risk category requiring action to be taken. 1% customers have security in place in the form of Letter of Credit or Parent Company Guarantee. 99% have a published credit rating with Experian, D&B or Graydons. D&B service to cease from November 2020
Debt	Failed UsersDebt	 Proof of debt lodged with administrator for 1 failed Meter Asset Manager with a debt of £5,845.20 which is being pursued through the administrator. 20 Users who have failed (2 x Shipper, 17 x Supplier 1 x Meter Asset Manager) £60,439.29 of debt recorded. Debt over £1k pursued through administrators
Escalations	Escalations to Committee	No Escalations to committee
Invoicing	Invoicing IssuesLate Paid Interest	 No invoicing issues reported during month July's late paid interest charges to be issued on 10th August 2020 with a total value of £957.03
Outlook	 Focus Areas for next quarter Modifications Updates 	 Continue early engagement with customers leading up to payment due date. Continue to monitor closely organisation's using Credit Agency alerts/reporting Complete review of DSC Credit Rules and Debt Approach