



Dear Customer,

Please find below the key messages from the Change Management Committee on 8th July 2020.

You can view the attendees and meeting content here:

<https://www.gasgovernance.co.uk/dsc-change/080720>

<p>Who has this communication been sent to?</p>	<ul style="list-style-type: none"> Organisations listed on the Joint Office of Gas Transporters distribution list
<p>June 2020 Major Release (XRN 4996)</p>	<ul style="list-style-type: none"> All core UK Link changes in scope for this release were implemented on 27th June as planned XRN 4850 – Notification of Customer Contact Details to Transporters: all file format changes (CNF/CNC) were implemented, however: <ul style="list-style-type: none"> A defect was identified on 29th June 2020 which lead to rejections (code CT00032) when the Customer Amendment file (CNC) was sent to UK Link with a 'CON' and 'BRO' update within the S66 record. This defect was resolved on 4th July 2020 and any valid updates processed after this date have been recorded in UKLink All Shippers who have had their updates rejected prior to the fix being implemented, have been contacted Due to GDPR rules regarding transmission of data outside of the European Economic Area (the SMS contact provider for this element of the change is based in USA) , Xoserve is requesting that the DSC Contract Management Committee (CoMC on 15th July 2020) approve this service to be switched on. If approved, this service will commence on 25th July 2020 Xoserve is developing a solution for shippers to increase migration of contact details information befond the current 'BAU' limitations as detailed in the UK Link Manual (30,000 market records per day). It is expected that this solution will be delivered in mid-September 2020 Shippers are still required to inform Xoserve before attempting to submit greater than 'BAU' numbers of CNC or CNF files to ensure UK Link is able to process the files being issued https://www.xoserve.com/change/uk-link-releases/june-2020-release/
<p>November 2020 Major Release Update (XRN 5110)</p>	<ul style="list-style-type: none"> Build has now commenced on the 6 changes in scope, with implementation set for 6th November 2020. The project is tracking at Green RAG status https://www.xoserve.com/change/uk-link-releases/november-2020-release/
<p>Change Delivery in 2021</p>	<ul style="list-style-type: none"> Xoserve presented a view of potential major release scope for the release windows in 2021

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	Changes in Capture	<ul style="list-style-type: none"> There are currently 34 customer changes in capture (not including work the Xoserve Customer Change Team is engaged in that doesn't yet have an associated XRN) Xoserve is using DSC 'constituency' meetings to understand perceived order of priority - output of these discussions to be presented to ChMC in August 8 new changes were approved into capture: <table border="1"> <thead> <tr> <th>Change Type</th> <th>Impacted Party</th> <th>XRN</th> <th>Title</th> </tr> </thead> <tbody> <tr> <td>Non-Regulatory</td> <td>Shipper / DN</td> <td>5007</td> <td>Enhancement to reconciliation process where prevailing volume is zero</td> </tr> <tr> <td>Non-Regulatory</td> <td>Shipper</td> <td>5188</td> <td>Interim Data Loads of MAP Id into UK Link</td> </tr> <tr> <td>Non-Regulatory</td> <td>Shipper / DN</td> <td>5192</td> <td>CMS Reference Number in Amendment Invoice Supporting Data</td> </tr> <tr> <td>Non-Regulatory</td> <td>Shipper / DN</td> <td>5193</td> <td>Stop MUR Generation of GT SMPs</td> </tr> <tr> <td>Non-Regulatory</td> <td>IGT</td> <td>5195</td> <td>Ceased Responsibility Date Following Shipper Withdrawal (IDL)</td> </tr> <tr> <td>Non-Regulatory</td> <td>Shipper / IGT</td> <td>5196</td> <td>Address Amendments Validation</td> </tr> <tr> <td>Non-Regulatory</td> <td>Shipper / IGT</td> <td>5197</td> <td>QMP File Validation in CMS – Current Address field</td> </tr> <tr> <td>Non-Regulatory</td> <td>Shipper</td> <td>5200</td> <td>Shipper Pack Transition to Data Discovery Platform</td> </tr> </tbody> </table> <ul style="list-style-type: none"> 2 changes were approved for implementation 	Change Type	Impacted Party	XRN	Title	Non-Regulatory	Shipper / DN	5007	Enhancement to reconciliation process where prevailing volume is zero	Non-Regulatory	Shipper	5188	Interim Data Loads of MAP Id into UK Link	Non-Regulatory	Shipper / DN	5192	CMS Reference Number in Amendment Invoice Supporting Data	Non-Regulatory	Shipper / DN	5193	Stop MUR Generation of GT SMPs	Non-Regulatory	IGT	5195	Ceased Responsibility Date Following Shipper Withdrawal (IDL)	Non-Regulatory	Shipper / IGT	5196	Address Amendments Validation	Non-Regulatory	Shipper / IGT	5197	QMP File Validation in CMS – Current Address field	Non-Regulatory	Shipper	5200
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	<ul style="list-style-type: none"> ○ XRN4376 - Gas Transmission Charging Regime (with further information regarding impacts to DNs to be presented before implementation) ○ XRN4989 - Online End to End Credit Interest Process • Approval for implementation of XRN 5116 - Domestic Report Must Read Prenotification was deferred until August ChMC to allow further capture work to be completed
GEMINI	<ul style="list-style-type: none"> • Gemini Replatforming was successfully implemented over 4th & 5th July 2020. A small number of defects are outstanding and Xoserve is working with Gemini customers to minimise access and performance issues during the Post Implementation Support phase • iConversion Phase 2 has identified a small number of DN file formats which need to be re-routed so they transfer directly to the DNs via EFT/IX. Xoserve is working with the DNs to undertake file flow testing via this route to ascertain delivery options and with DN support expect to be in a position to implement these changes as planned • Gemini Enhancement customer workshops will be taking place over the coming weeks to build up and agree areas of improvement that we can progress with the Gemini platform. Details of the workshops are available on the Xoserve website here: https://www.xoserve.com/news/gemini-systems-enhancement-project/
IX Refresh	<ul style="list-style-type: none"> • 90% of IX customers are now able to continue with their IX migration activities, following the recent update to government guidance on COVID-19. The project is forecasted to complete in February 2021 • Please direct any questions to: box.xoserve.IXEnquiries@xoserve.com
DSC Change Budget (BP21)	<ul style="list-style-type: none"> • A first view of the potential DSC Change Budget was presented, with meeting representatives asked to review within their constituencies • The budget will be approved as part of the wider Business Planning process which can be reviewed here https://www.xoserve.com/media/40202/xoserve-bp21-principles-and-approach-live-singles.pdf
DSC Governance Sub-Committee	<ul style="list-style-type: none"> • A number of matters were highlighted during the meeting which will be discussed at the next DSC Governance meeting on 10th August, including (but not limited to) the process of Change Requests (changes that begin as internal-to-Xoserve changes) becoming Change Proposals (changes that are generally driven by Xoserve's customers and funded via the DSC Change Budget)
Date of next Change Management Committee	<ul style="list-style-type: none"> • 12th August 2020 https://www.gasgovernance.co.uk/dsc-change/120820

If you have any queries regarding these key messages please get in touch via uklink@xoserve.com or one of the following contacts: James Rigby 0121 229 2278 or Paul Orsler 0121 229 2496

Kind Regards

James Rigby - Customer Change Manager - **Customer Engagement**

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