Energy Balancing Credit Committee Scorecard – June 2020

| Subject Areas | Areas to cover | Monthly RAG |
|-----------------|---|---|
| Cash Collection | Percentage of Cash Collected by Payment Due Date Percentage of Cash Collected by Payment Due Date +2 | 99.92% collected by Payment Due Date 100% collected by Payment Due Date +2 No concern in terms of customers ability to pay as a result of Covid-19 |
| Security | Security Renewals completed within month Further Security Requests Cash Calls Alerts Credit Agency Update | 100% June security renewed without issue No Further Security Requests 0 Cash Call issued in June No bank downgrades or credit agency alerts requiring action |
| Debt | Terminated UsersDebtAdministrator Updates | Better Energy (Terminated 17/12/19) Debt £226,787.64 Utility Professional Business Operations Ltd (Terminated 27.11.18) Debt £3,382,006.92 Debt smeared 2 months after invoice due date to community Continue to provide regular updates to appointed administrator |
| Escalations | Escalations to Committee | No Escalations to committee |
| Invoicing | Invoicing IssuesLate Paid Interest | Late Paid Interest charges accrued between April and September 2020 to be invoiced in December 2020. |
| Outlook | Focus Areas for next quarterModifications | Continuing to monitor financial institutions providing security and individual organisations through credit agencies. No impact seen to date in relation to security or cash collection as a result of Covid-19. Continued engagement with customers to identify any issues at an early stage with no indications given MOD 0726 implemented with effect on 24th June 2020. No impact to Energy Balancing processes. |