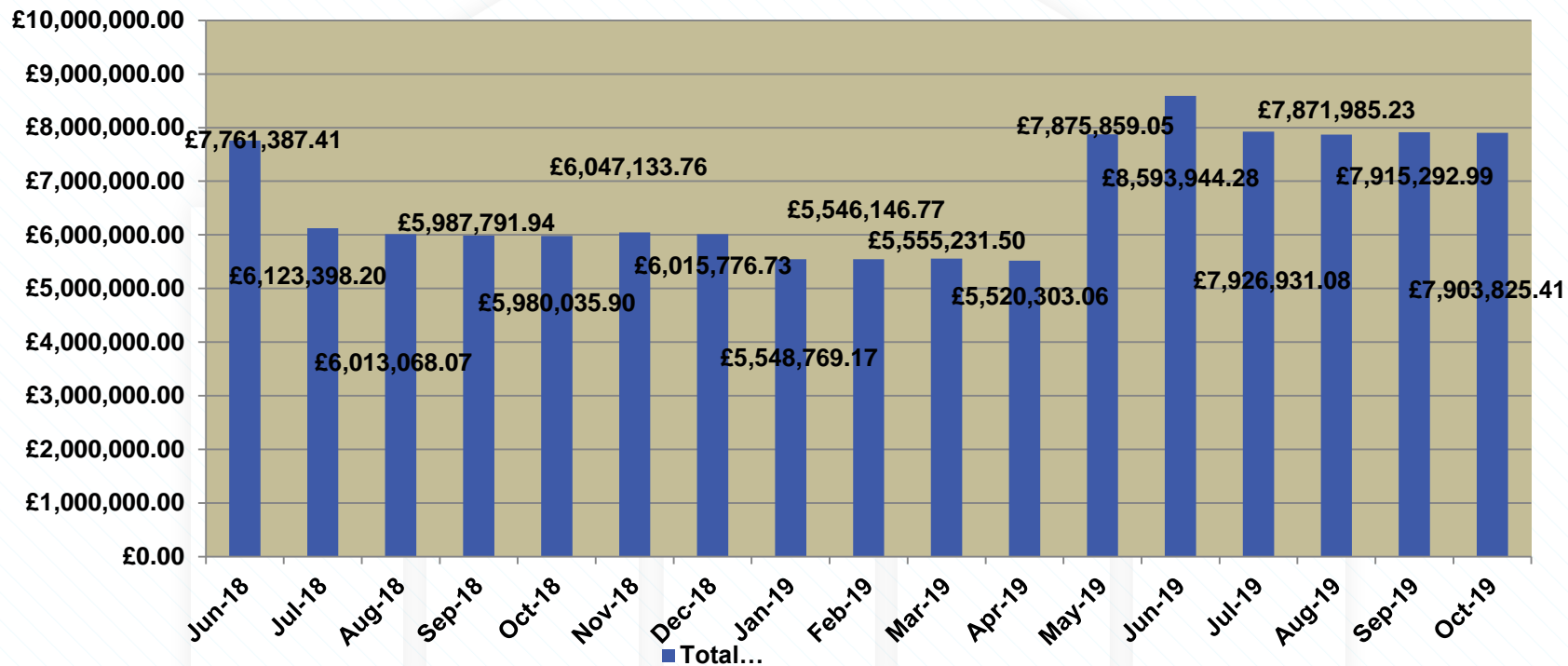




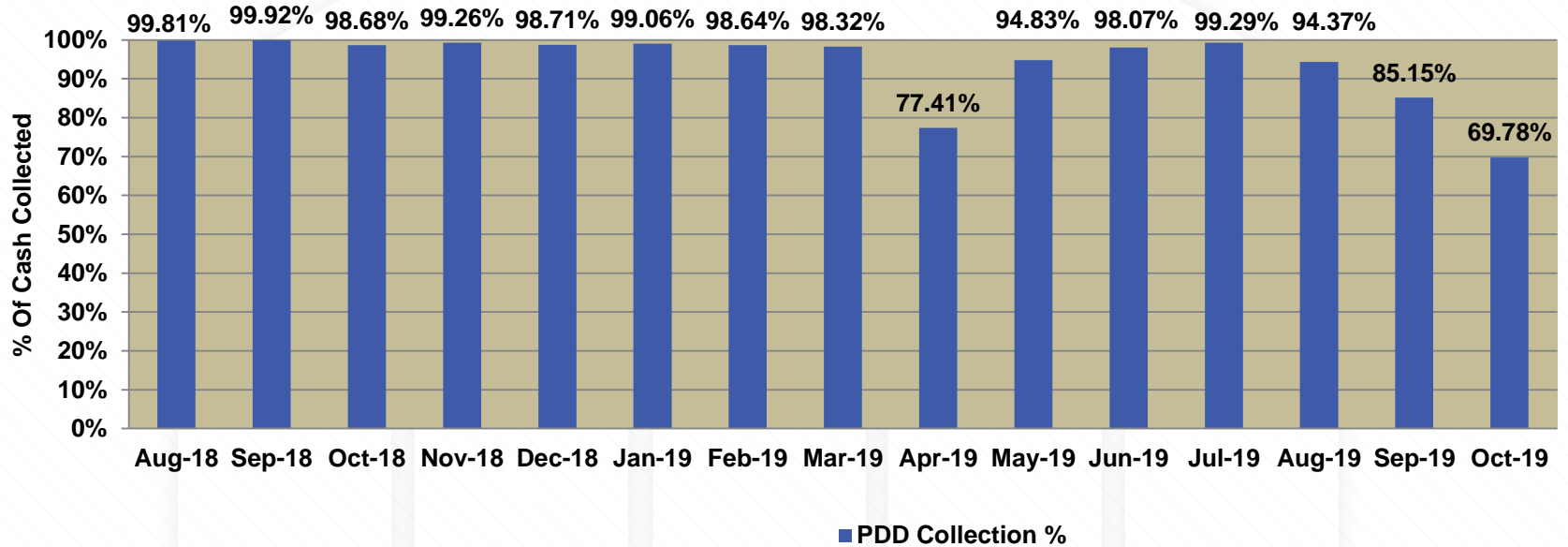
**DSC Credit Committee Operational Stats  
November 2019 (October Position)**

## Monthly Breakdown of Invoices Due



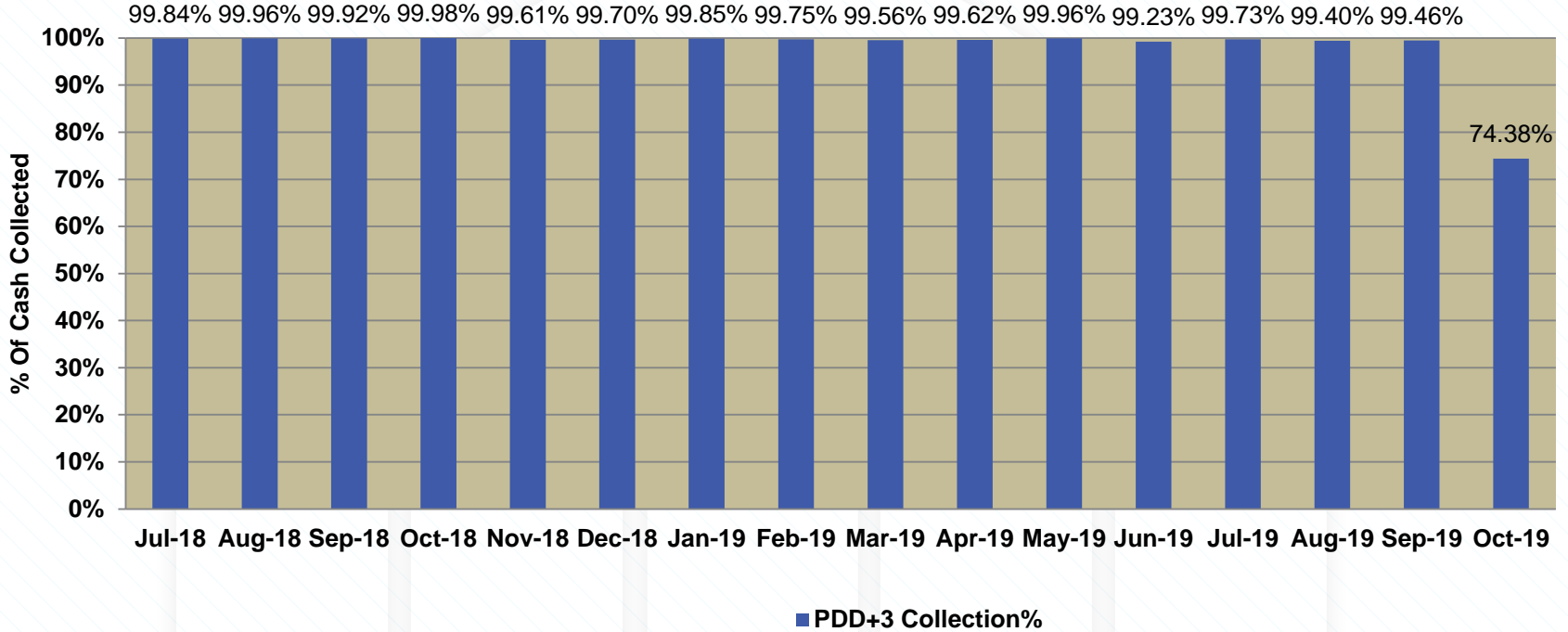
The above graph is a monthly breakdown of the monthly figures that were due for collection in a month.

## Monthly Breakdown of Cash Collected At Payment Due Date



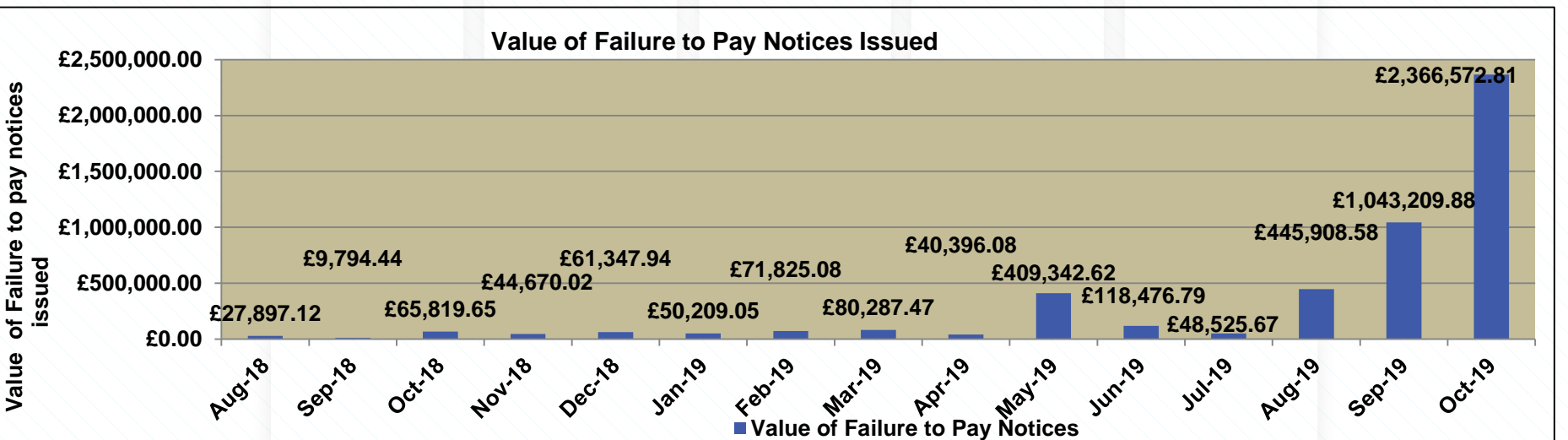
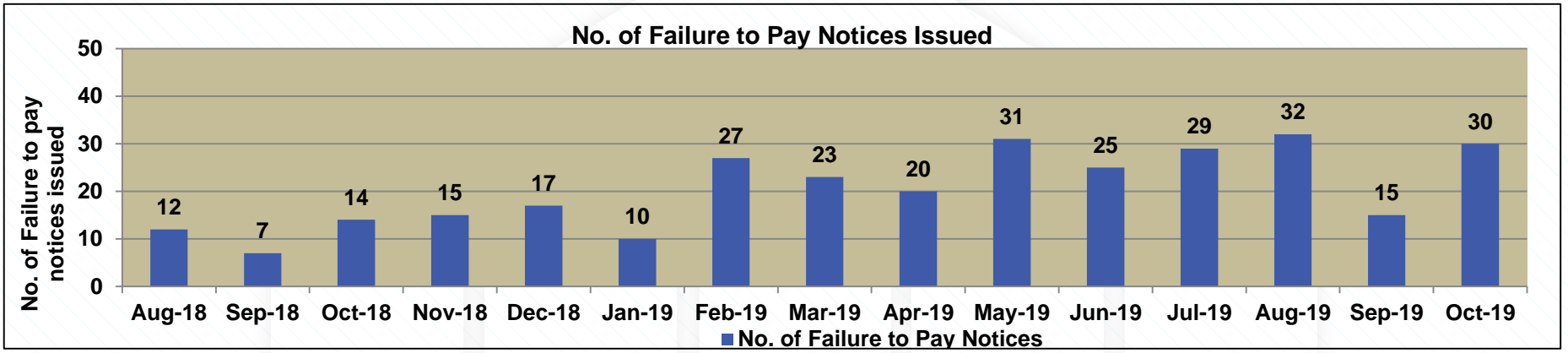
The above graph is a monthly breakdown of the monthly figures that were collected on payment due date.

### Monthly Breakdown of Cash Collected At Payment Due Date + 3



The above graph is a monthly breakdown of the monthly figures that were collected on payment due date + 3 days.

# Failure to Pay Notices Issued



# Failure to Pay Notices Issued

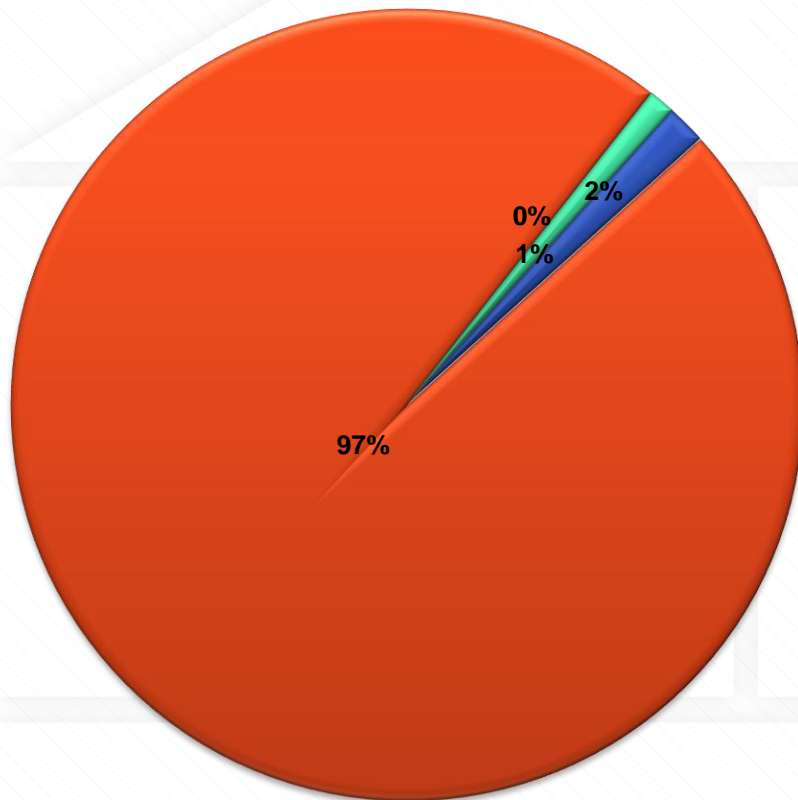
30 Late Payments issued for October 2019

Key Issues:

River Name	Service	Days Late	Value (£)	Reason
Anderson	General Services	6	£1,982,552.40	Invoice was not approved in system
Cerne	General Services	2	£330,073.20	Internal administration issues.
Wandle	Specific Services	7	£1,870.44	Copy of Invoice sent to customer as this was not in there work queue
Ryton	Specific Services	7	£3,745.12	Customer missed payment run
Bann	Specific Services	12	£2,059.34	Invoices were not on new system been used by customer

# Exposure

DSC / UUA / Third Party Customers



■ Secured - Exposure underwritten by a third party ie. LOC/PCG

■ Unsecured - Supported by a Published Credit Rating

■ Unsecured - Exposure less than £500, not supported by a Published Credit Rating

■ Unsecured - Payments Upfront and revised payment term