



## Customer Expert Days

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Xoserve has hosted 3 Customer Expert Days on Annual Quantity, Reads. Meter Read Rejections and Unidentified Gas. Across the 3 events, **93 customers have attended.**

The below chart provides the number of organisations that have attended across the segment groups.

Large Shippers	7
I&C Shippers	11
Small and Medium Shippers	8
Suppliers	4
Other	2

*"I answered a years' worth of questions in an hour. Really brilliant and helpful, super useful for the wider industry."*

*"Very interesting and informative day, good level of detail. Helpful to speak to different teams on the topics covered to answer specific questions."*



We asked customers to rate their knowledge and understanding of the topics before and after the event. **Customers had a 71% improvement in their knowledge and understanding from the event.**

