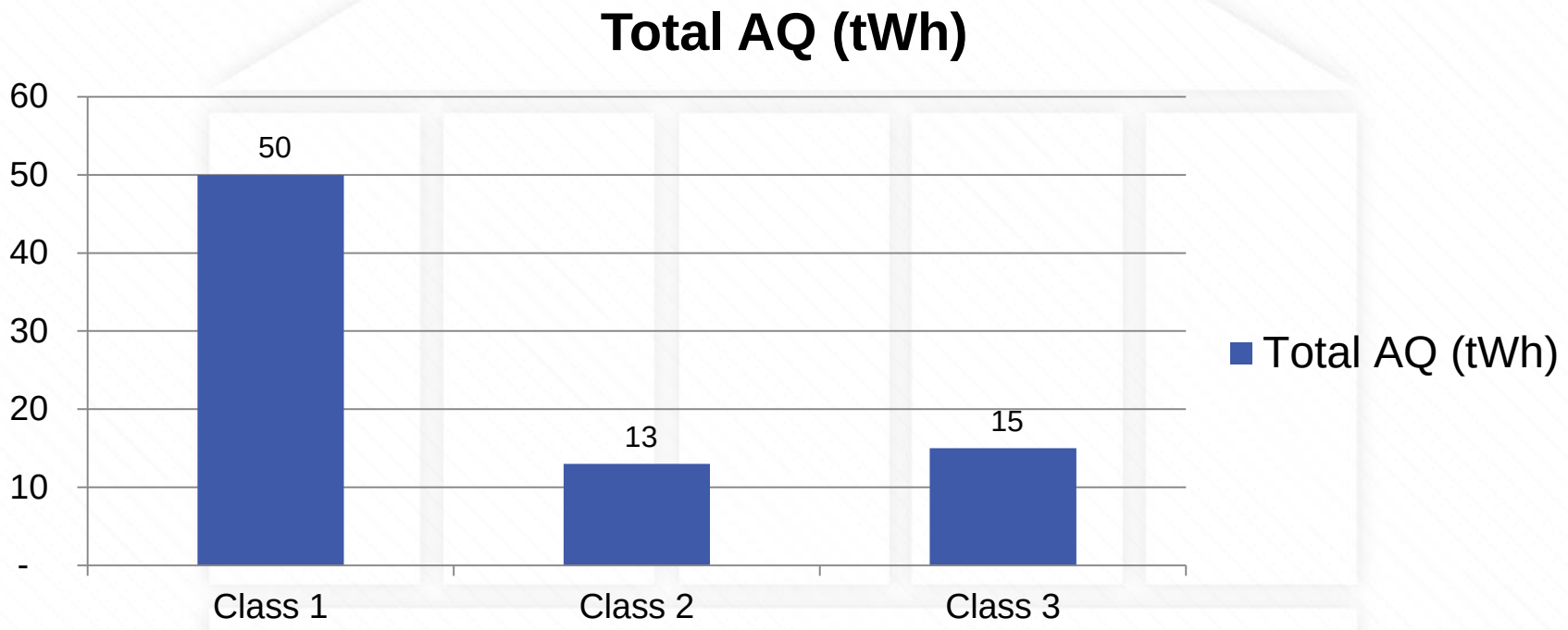
ACTION 0405

Xoserve (FC) to provide an overview of the reports produced for Meter Reading Performance of Smart and AMR sites.

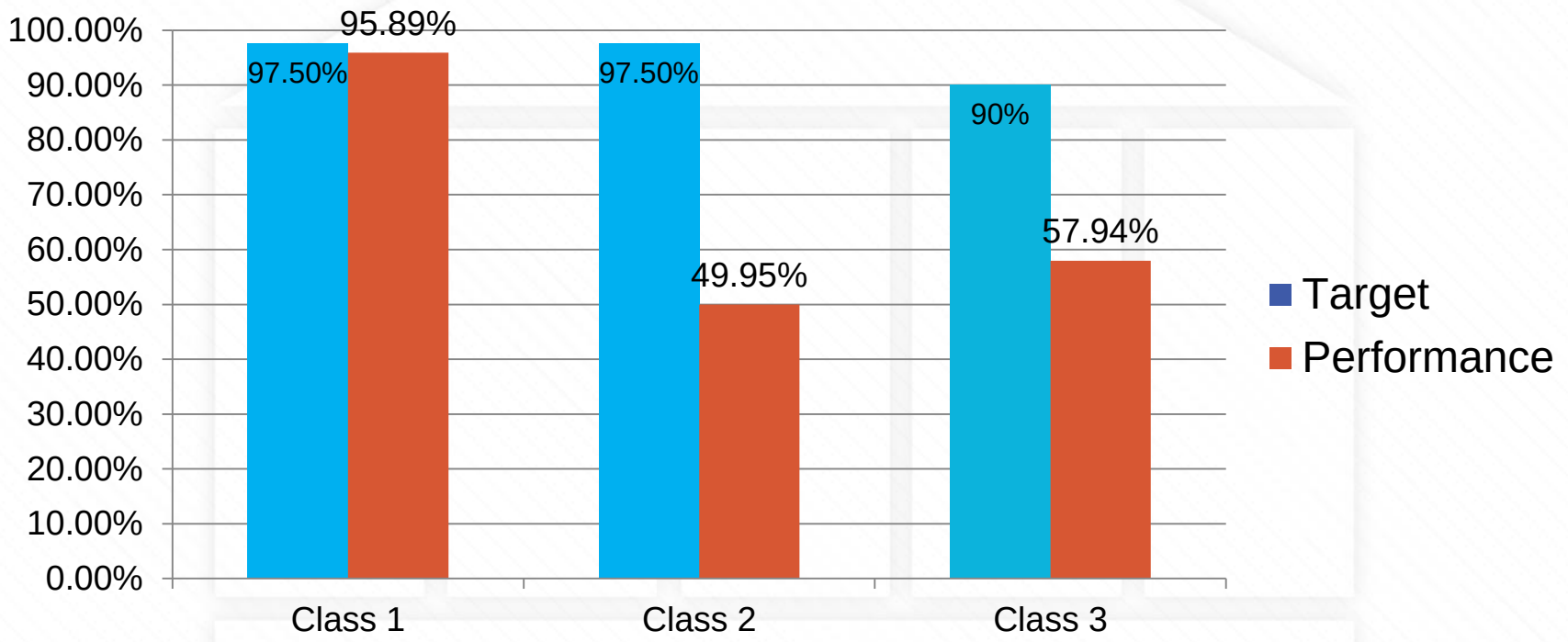
Attached slides provide update on all categories for completeness

Market make-up as at April 2019



Total market size c 530 tWh

Meter Read Performance Feb to April 2019



Performance measured against total expected reads (sites x days)

AQ at Risk – overdue meter readings

	AQ at Risk (tWh)	Count of sites
Class 1 – no read for 3 months	0.85	8
Class 2 – no read for 3 months	2.1	100
Class 2 – no read for 3 months	1.1	13,000
Class 4 AQ >293,000 – no read for 3 months	16.5	6,000
Class 4 Monthly, incl Smart/AMR – no read for 3 months	13.8	1,088,000
Class 4 Annually Read (not Smart/AMR)– no read for 15 months	13.2	1,024,000
Total – 8.9% of total NDM Market	47.55	2,131,000

xoserve