



Xoserve IX Refresh

Customer Update

30/11/2018

IX Refresh Update

Welcome to the November update for the IX Refresh Project.

As mentioned in last months brief, Xoserve have decided to complete in depth penetration testing on the new solution which we expect to be completed by the end of December. This work is progressing and testing activities are underway.

November Milestones Achieved

- Phase One and Phase Two customer's phone lines continued to be installed
- Phase Three and Four customers work packages started to be progressed via Gamma
- 51 sites have had phone lines installed
- 44 customers received appointments for phone line installations
- 20 customers contacted for outstanding site surveys. 16 are now remaining
- A Q&A document has been prepared for our IX customers which can be found on the IX Refresh page on the Xoserve website [here](#)

IX Refresh Update

Three Month Timeline

December

- Penetration testing to be completed
- Engage customers with DR equipment about testing approach
- Engage relevant customers to request additional IP range / addresses for IX End User equipment
- Phone line installations to continue

January

- Proof of Concept (PoC) will be tested at our supplier's data centre
- Pilot - IX solution will then be installed at the pilot site
- Phone line installations to continue

February

- Post successful testing at PoC and Pilot site, rollout begins
- Phase 1 sites contacted to have routers and servers installed
- Prepare March migrations
- Phone line installations to continue

You will be contacted by Gamma before either your Network survey or phone line installation takes place (dependant on the complexity and IX option required).

Timeline

