



# Performance Assurance Committee Meeting

## Summary – 26 September 2018

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### KEY MESSAGES:

- Three draft risks related to correction factors are under consideration by the PAC and will be added to the risk register once approved.
- Read performance concerns across all classes have been highlighted to Ofgem – Jon Dixon is to work with Xoserve to further understand the issues and consider next steps
- Data is now being received for all PARR reports. Performance dashboards are available for all 10 PARR reports. These help to identify poor performance anonymously, allowing you to track your organisation (for access please contact [pafa@gemserv.com](mailto:pafa@gemserv.com))
- PAC are now beginning to focus their activities on the areas of highest industry risk including:
  - Those determined by the risk register
  - Meter read submission (especially on Class 2 and Class 3 SMPs and WAR band allocation)
  - Identification of new risks i.e. Correction Factors
- Development work has begun on a performance assurance framework, including an incentive regime to support action on mitigating against risks and poor performance
- PAFA and CDSP are working together on industry wide communications to highlight performance concerns
- All document relating to the PAC, PAFA and the Risk Register, and PAC meeting minutes and agendas can be found at <http://www.gasgovernance.co.uk/PAC>