

21 September 2018 - Update provided by Carl Whitehouse – First Utility

Actions Update 0911 - Risk Register

01 Theft of Gas

I believe the PAC should be provided an update on performance of Theft of Gas. Could the PAC invite a representative from Electralink? Similarly, the UIG task force is reviewing the number of theft of gas incidents reported through CMS to ensure they align with the number of incidents reported through the Theft of Gas scheme. Could Xoserve provide an update on progress of the task force?

02 Use of AQ Correction Process

A named report is now available in the PARR reports. The PAC should be monitoring individual companies and asking them to provide reasons for their performance.

03 Estimated Reads for DM Sites

I do not believe we have an issue with estimated reads for PC1 DM sites. We do however continue to have an issue with Shippers not providing financial adjustments for historically affected supply points. I think the risk should be renamed to reflect the lack of financial adjustments and the risk score reassessed.

04 LDZ Offtake Measurement Error

I think the PAC should have a general discussion on this risk and how they wish to progress.

05 Incorrect Asset Data on the Supply Point Register

A named report is now available in the PARR reports. The PAC should be monitoring individual companies and asking them to provide reasons for their performance.

06 WAR Bands for EUC 3-8

Mod 0652 should be progressed through to conclusion. PAC need to be more robust with parties who do not provide valid meter readings. A number of requests have been made to the guilty parties with no significant change in performance for over a year.

07 Undetected LDZ Offtake Errors

I think the PAC should have a general discussion on this risk and how they wish to progress. It feels impossible to propose an improvement and to detect something undetectable.

08 Unregistered Sites / 09 Shipperless Sites

Does the Shipperless and Unregistered Sites WG still meet? Do the PAC think a working group adds value? I think the PAC should have a general discussion on this risk and how they wish to progress.

10 Meter Readings Fail Validation

A DSC change proposal recently changed the tolerances of the bands. It would be useful if this change has impacted the performance of more readings being validated correctly? Xoserve to provide an update?

11 Late Check Reads on Meters

A named report is now available in the PARR reports. The PAC should be monitoring individual companies and asking them to provide reasons for their performance.

12 Meter Read Frequency for PC4 Supply Points

A named report is now available in the PARR reports. The PAC should be monitoring individual companies and asking them to provide reasons for their performance. PC1 supply points look more concerning as this performance is similar to PC4 even though they are DM's?

13 Estimated Reads at Change of Shipper

A named report is now available in the PARR reports. The PAC should be monitoring individual companies and asking them to provide reasons for their performance.

14 Failure to Submit a Read in Settlement Window

A named report is now available in the PARR reports. The PAC should be monitoring individual companies and asking them to provide reasons for their performance.

15 Retrospective Updates

No reporting exists to understand the impacts of this risk. A report would not identify a guilty party however as volumes would be different between Shippers. It is important that all Shippers undertake retrospective updates in a timely manner.