

Issue Resolution

Achieved
95.1%
Target 90%

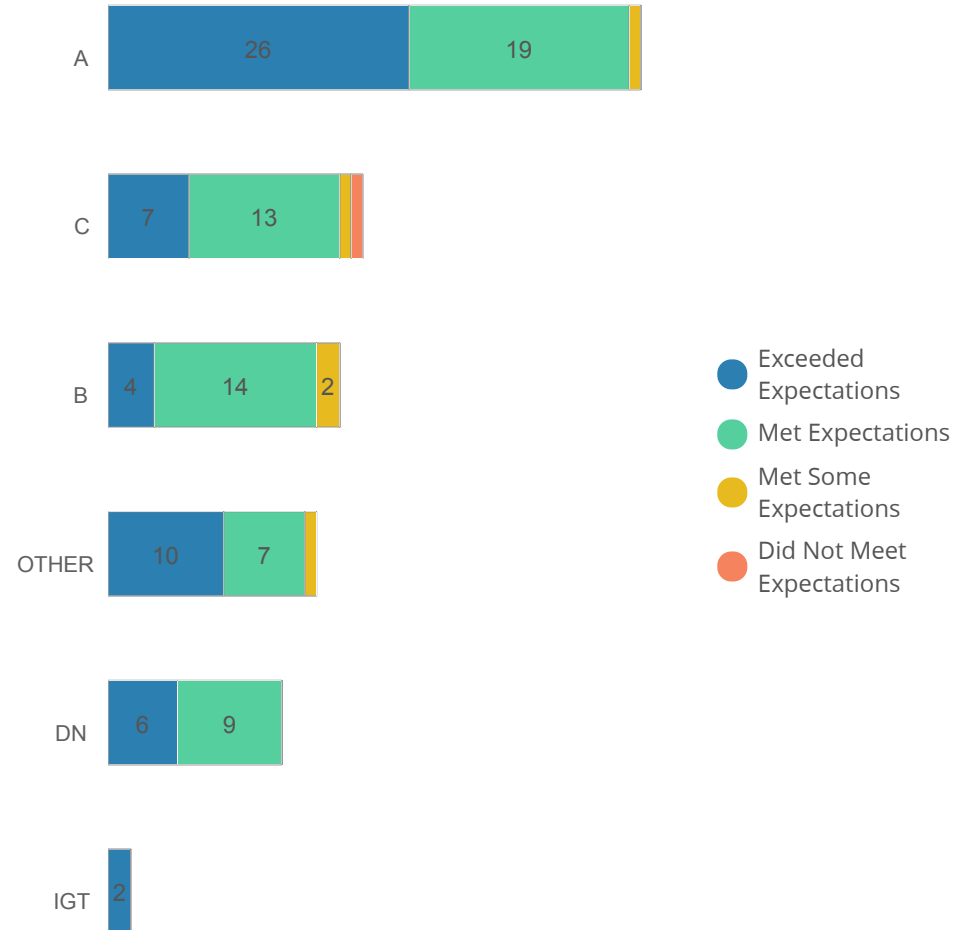
Feedback Requested
506

Feedback Received
123

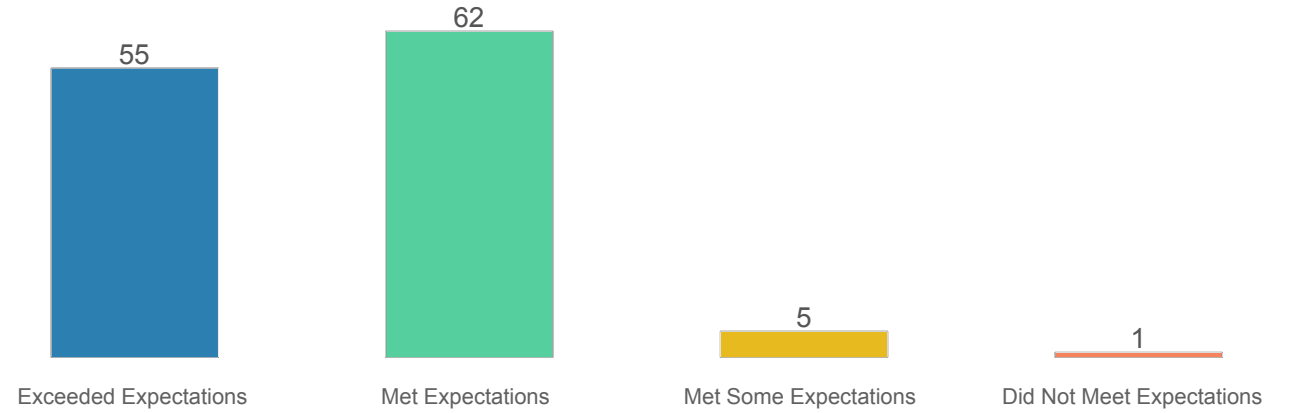
Feedback Response Rate
24%

Display Percentages

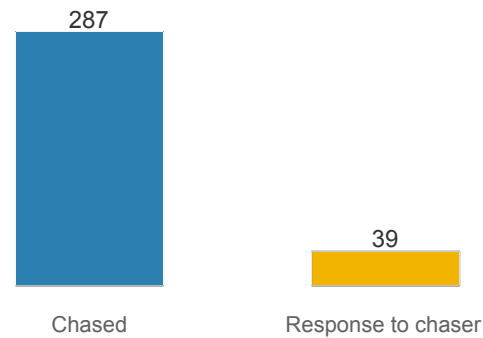
Feedback Response (By Class)



Feedback Response (By Rating)



Feedback Chased/Response



Issue Resolution Trend

