

Information Security – May 18

Incident	Time/Date of Event	Time/Date of Discovery	Int/Ext /Stakeholder	Affected Customer	Personal Data involved	Root Cause	Severity	Status
0107 - Email received which reportedly had a voicemail within it but it actually contained a virus.	04/04/2018 08:37		Xoserve	FALSE	Infiltration by malware or virus	High	Closed	Closed
0108 - MPRN Request Form was emailed to wrong recipient	03/04/2018 00:00	03/04/2018 00:00	External	TRUE	Human error	Low	Open	Closed

Total Incidents raised
May 17 -Apr 18

70

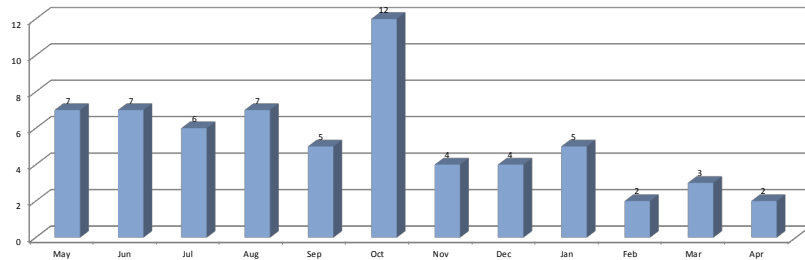
No. Open

3

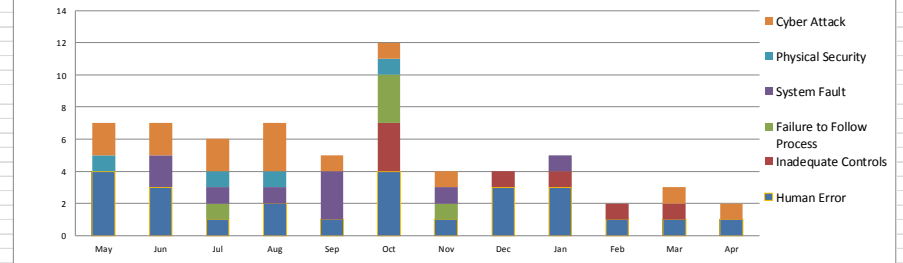
Oldest open
incident

31/1/18

Number of Incidents Reported May 17 - Apr 2018



Monthly Trend by Root Cause May 17 - Apr 18



Current Threats & Landscape

1. **The City of London police force** has launched an awareness initiative after it witnessed a 30 percent rise in the number of cyber-attacks over three months. The campaign is called Cyber Griffin and aims to make businesses in the capital more resilient to cyber-attacks.
2. **Australia's Commonwealth Bank** has announced a potential data breach, occurring in 2016, which could have exposed the bank records of almost 20 million people. At the time, the bank did not tell customers there was a potential problem.
3. **The Information Commissioner's Office (ICO)** has ordered Cambridge Analytics to release data it holds linked to the US presidential election campaign. The ICO stated that failure to comply would be a criminal offence and the firm could be faced 'by an unlimited fine.